

Asher Sng (LKKAuto)

From: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>
Sent: Wednesday, 23 March 2022 18:00
To: Admin A; CS A Team
Cc: Chong Fei Yuan (Strides Automotive Services Pte Ltd); Balqish Binte Abdul Halil (Strides Automotive Services Pte Ltd); Tan Wei Teck (Strides Automotive Services Pte Ltd); Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Foo Chit Yan (Strides Automotive Services Pte Ltd)
Subject: OUR REF:BUS/12/21/7033(AIG) - ACCIDENT ON 23/12/21 INVOLVING SMB180Z AND GY1150D ALONG BKE Traffic Light Junction bef Turning to Woodlands Ave 3
Attachments: BUS 12 21 7033 LTA.pdf; BUS 12 21 7033 INV.pdf; BUS 12 21 7033 SAS.pdf
Follow Up Flag: Follow up
Flag Status: Flagged

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB180Z. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$2,750.00
Loss of Use	\$1,100.00 (4 days x \$275.00)
LTA search fee	\$7.00
Total	\$3,857.00

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA Search Fee

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen

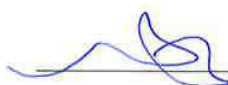
AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)


I, **SMRT BUSES LTD** (the third party claimant") of **6 ANG MO KIO STREET 62 (S)569140** (address), owner of **SMB 180Z** (vehicle no.) hereby authorize **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SMB 180Z** that was damaged pursuant to the accident which occurred on **23/12/2021** (date) along **BKE, TRAFFIC LIGHT JUNCTION BEF TURNING TO WOODLANDS AVE 3** (location) involving vehicle no/s **GY 1150D** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT BUSES LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 17 (day) of 06 (month) 2022 (year)


Signed by "the third party claimant"
(with chop if applicable)




Signed by "the workshop"
(with chop)



BUS/12/21/7033/KC

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,750.00** (Repair Cost), **S\$1,000.00** (Loss of Rental/Use), **S\$7.00** (Disbursement) for vehicle no. **SMB 180Z** that was damaged pursuant to the accident which occurred on **23/12/2021** (date) along **BKE, TRAFFIC LIGHT JUNCTION BEF TURNING TO WOODLANDS AVE 3** (location) involving vehicle no/s **GY 1150D**. This is pursuant to the inspection conducted on **19/01/2022** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT BUSES LTD** ("the third party claimant") of vehicle no. **SMB 180Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMB 180Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17 (day) of 06 (month) 2022 (year)



MRB

Signed by appointed surveyor



Signed by "the workshop" (with chop)

STRIDES

AUTOMOTIVE

Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV220200321
Date : 24.02.2022
Vehicle No. : SMB180Z
Your Ref No. : BUS/12/21/7033
Our Ref No. : 24113944
Terms : 30 Days

Customer Code: 3000066

SMRT BUSES LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

RECEIVED

24 FEB 2022

SMRT AUTOMOTIVE SERVICES PTE LTD
Claims & Insurance Agency

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 2,750.00
GRAND TOTAL					\$ 2,750.00

Remark :

Make/Model : MB CITARO 0530
Accident Date : 23.12.2021

Payment Instructions

- By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.
- By Bank Transfer:
 - Account Name : Strides Automotive Services Pte. Ltd.
 - Bank Name : DBS Bank Ltd - SGD
 - Bank Account No.: 018-008617-4
 - Swift Code : DBSSSGSG

Koo Yew Chung

Koo Yew Chung / Feb 24, 2022 / 09:46 GMT+8

Authorised Signature
for Strides Automotive Services Pte. Ltd.

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time: 18 Jan 2022 / 17:04:02

Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	GY1150D		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20220118170402002962

Search Date / Time: 23 Dec 2021 08:32:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 30 March 2022 09:21
To: mhlsg@singnet.com.sg
Subject: ACCIDENT INVOLVING GY 1150D AND SMB 180Z ON 23/12/2021

Our Ref: CC3/AIG22000785/Res3

30 March 2022

MHL ENTERPRISES PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GY 1150D AND SMB 180Z ON 23/12/2021

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Print Received Message

This mail is associated with :

***SMB180Z (4220562557SG)**
[GY1150D]

TP
SMRT BUSES LTD
Dec 23 2021 8:00AM
[MHL ENTERPRISES PTE LTD]
Strides Automotive Services Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **13/06/2022 09:58 AM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$3757.00) - SMB180Z - Claim Handler: Ler, Bernard-JQ**

Approved:3757.00:Subject to all docs in place.