

**Re: SNM22D200533/C02/YN8519Z/TANKL / RE: TP claim against your insured YN8519Z for accident on 20 Jan 2022**

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Wed 1/6/2022 10:59 AM

To: James Chew <jameschew88@outlook.com>

Hi James,

Please send LOD to China Taiping directly.

Claims Reference: **SNM22D200533/C02/YN8519Z/TANKL**

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: [6256-3561](tel:6256-3561) | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** James Chew <jameschew88@outlook.com>

**Sent:** Wednesday, 1 June 2022 10:35 am

**To:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>

**Subject:** Re: SNM22D200533/C02/YN8519Z/TANKL / RE: TP claim against your insured YN8519Z for accident on 20 Jan 2022

OK we accept. LOD we send to insurance Co directly?

James Chew

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**From:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>

**Sent:** Wednesday, June 1, 2022 9:57:53 AM

**To:** James Chew <jameschew88@outlook.com>

**Subject:** Re: SNM22D200533/C02/YN8519Z/TANKL / RE: TP claim against your insured YN8519Z for accident on 20 Jan 2022

Dear James,

our surveyor has review and max repair days will be at 10. Let us know is you agree

As for other extra due to Chinese New Year period, you may need to submit to insurance and negotiate with them.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: [6256-3561](tel:6256-3561) | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

**Sent:** Tuesday, 31 May 2022 2:20 pm

**To:** James Chew <jameschew88@outlook.com>

**Subject:** Re: SNM22D200533/C02/YN8519Z/TANKL / RE: TP claim against your insured YN8519Z for accident on 20 Jan 2022

Hi,

let me check with the surveyor on the days of repair

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: [6256-3561](tel:6256-3561) | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** James Chew <jameschew88@outlook.com>

**Sent:** Tuesday, 31 May 2022 1:44 pm

**To:** Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

**Subject:** Re: SNM22D200533/C02/YN8519Z/TANKL / RE: TP claim against your insured YN8519Z for accident on 20 Jan 2022

OK sure. The days of repair able to Increase cos it was during cny period. Offer amount we accept.

James Chew

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**From:** Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

**Sent:** Tuesday, May 31, 2022 11:08:29 AM

**To:** James Chew <jameschew88@outlook.com>

**Subject:** Re: SNM22D200533/C02/YN8519Z/TANKL / RE: TP claim against your insured YN8519Z for accident on 20 Jan 2022

Dear James,

Offer at lump sum \$7100, 9 Days.

Please check and revert back

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: [6256-3561](tel:6256-3561) | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** James Chew <jameschew88@outlook.com>

**Sent:** Friday, 27 May 2022 12:28 pm

**To:** SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** Re: SNM22D200533/C02/YN8519Z/TANKL / RE: TP claim against your insured YN8519Z for accident on 20 Jan 2022

Hi,

Could we finalise this repair estimate with your surveyor for this case?

James Chew

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**From:** James Chew <jameschew88@outlook.com>

**Sent:** Friday, 13 May 2022, 2:34 pm

**To:** 'SUR' <sur@lkkauto.com>

**Subject:** Re: SNM22D200533/C02/YN8519Z/TANKL / RE: TP claim against your insured YN8519Z for accident on 20 Jan 2022

Hi Sur,

Could I check with you for this case able to finalise the estimate with your surveyor? Our client vehicle is SJH1603T.

James Chew

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**From:** James Chew <jameschew88@outlook.com>

**Sent:** Tuesday, 25 January 2022, 12:54 pm

**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; 'assignments' <assignments@lkkauto.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; sur@lkkauto.com <sur@lkkauto.com>

**Subject:** Re: SNM22D200533/C02/YN8519Z/TANKL / RE: TP claim against your insured YN8519Z for accident on 20 Jan 2022

Hi Lkk,

Could we arrange for survey of damaged items after dismantling? And just to confirm, we will dismantle items now already. Will pass you our estimate tmr when u come over is that OK? Could msg me at 92960289.

James  
Soon Seng Company  
160 Sin Ming Drive  
#04-05  
S(575722)

James Chew

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

**Sent:** Tuesday, January 25, 2022 12:40:13 PM

**To:** James Chew <jameschew88@outlook.com>; 'assignments' <assignments@lkkauto.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; sur@lkkauto.com <sur@lkkauto.com>

**Subject:** RE: SNM22D200533/C02/YN8519Z/TANKL / RE: TP claim against your insured YN8519Z for accident on 20 Jan 2022

**WITHOUT PREJUDICE**

Dear James,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please note that third party has change of workshop, please assists to follow-up with the necessary.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Assistant Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Sent:** Monday, January 24, 2022 5:18 PM

**To:** James Chew <jameschew88@outlook.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** FW: SNM22D200533/C02/YN8519Z/TANKL / RE: TP claim against your insured YN8519Z for accident on 20 Jan 2022

Without Prejudice

Dear Kah Leong,

Please conduct PRS for SJH1603T.

Note: officer in charge Tan Kah Leong 63896193.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)  
| WeChat: 太平狮城 Taiping SG

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**From:** James Chew <[jameschew88@outlook.com](mailto:jameschew88@outlook.com)>

**Sent:** Monday, 24 January 2022 1:30 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Re: SNM22D200533/C02/ RE: TP claim against your insured YN8519Z for accident on 20 Jan 2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Timing is at 1:50pm

Owner signed a letter for vehicle to be repaired at our workshop. Pls let me know if sufficient. Thank you.

James Chew

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From: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Sent: Monday, 24 January 2022, 1:24 pm

To: James Chew

Subject: O/R: SNM22D200533/C02/ RE: TP claim against your insured YN8519Z for accident on 20 Jan 2022

Without Prejudice

Dear Sir,

Pls confirm:

1)accident timing

2)there seem to be N51 previously for pri. If it is same case, pls ask for withdrawal letter from your owner, workshop withdrawal letter to process pri.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** James Chew <[jameschew88@outlook.com](mailto:jameschew88@outlook.com)>  
**Sent:** Saturday, 22 January 2022 9:22 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** TP claim against your insured YN8519Z for accident on 20 Jan 2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi,

We are writing to make a TP claim against your insured for the accident caused by him on 20/1/2022. Our client is SJH1603T.

Kindly let me have your surveyor list for selection and we hope to get this settled as soon as possible. Vehicle is already at our workshop.

James Chew  
Soon Seng Company (SG) Pte Ltd  
160 Sin Ming Drive  
#04-05  
S(575722)