

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 15.02.2022

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

## ACCIDENT INVOLVING VEHICLES : SMR 7846G / GBK 1983A ON 20.01.2022

We are the authorized repair workshop for the owner of motor vehicle no: **SMR 7846G** , which was involved in the captioned accident with your insured vehicle no: **GBK 1983A** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 9,951.00
2) Loss of Rental	\$ 400.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 10,353.00</u>

We enclosed herewith the following documents to support the claims:

- |                                  |                                    |
|----------------------------------|------------------------------------|
| a) Final Repair Invoice          | b) Car Rental Invoice / Agreement  |
| c) GIA Search Result             | d) Letter of Authorisation, etc... |
| e) GIA Report                    | f) Police Report                   |
| g) I/C & Driving Licence         | h) Insurance Certificate           |
| i) Vehicle Registration Log Card |                                    |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

DATE : 20.01.2022

TO : China Taiping Insurance Singapore Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SMR 7846G / GBK 1983A

ALONG Choa Chu Kang Track 14 Towards Old Choa Chu Kang Rd

ON 20.01.2022

I/We, Lee Fui Chan  
of (NRIC No./ROC No.) S7481057H  
of Blk 764 Woodlands Circle # 11-328 Singapore 730764  
owner of vehicle no. SMR 7846G in consideration of M/s FASTECH AUTO  
PTE LTD repairing my/our vehicle SMR 7846G at my/our instruction and hereby  
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever  
amount settled/payable by the Insurance Company and/or third party or to commence legal  
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,  
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and  
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost  
which may arisen therewith.

Signature of Owner :  \_\_\_\_\_

Name of Owner : Lee Fui Chan.

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00011382100 Claim No : SNM22D200545/C02/GBK1983A/CHEESC

Claimant : LEE FOI CHAN

Amount : **S\$10,250.00**  
Singapore Dollars Ten Thousand Two Hundred Fifty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMR7846G  
Insured Vehicle No. : GBK1983A

Date of Loss : 20/01/2022  
Place of Accident : CHOA CHU KANG TRACK 14 TOWARDS OLD CHOA CHU KANG ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SING TEC DEVELOPMENT PTE LTD  
Driver Name : NEO CHWEE GEOK

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

---

(1) Global Sum	S\$ 10,250.00
	=====
TOTAL . . . . .	S\$ <b>10,250.00</b>
	=====

---

Claimant Name : lee foi chan NRIC No : S7481057H

Signature :  Date : 23.01.2022

## TAX INVOICE

### FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 22709

Date : 15.02.2022

Vehicle No : SMR 7846G

Make/Model : TOYOTA VELLFIRE

Chassis/Eng# :

Accident Date : 20.01.2022

Claim No :

Reference : 0122 -22709

Policy No :

Amount

To proceed on lump sum repair

S\$

9300.00

E. & O. E.

Total : S\$

9300.00

GST @ 7% : S\$

651.00

Amount Due : S\$

9951.00



for FASTECH AUTO PTE LTD



# DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: LEE FOI CHAN

Invoice : DCR-2022-01-04

Date : 24.01.2022

Agreement No : 22115

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SLH 7586X</u> ( 0122-22709 )	\$ 400.00
Rental Period from <u>20.01.2022</u> to <u>24.01.2022</u> .	

E. & O. E.

Total \$ 400.00

SHI YING

for Dynamic Car Rental

# Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

## RENTAL TERMS AND CONDITIONS

No. 22115

Name: <b>Lee For Chan</b>			REG. No. <b>SLH 7586X</b>		MAKE MODEL:			
ADDRESS: <b>Blk 764 Woodlands Circle</b>			DIESEL		PETROL	E 1/4 1/2 3/4 F		
#11-328			KM IN		DATE & TIME IN <b>24.01.2022 @ 16:15 pm</b>			
Singapore 730764			KM OUT		DATE & TIME OUT <b>20.01.2022 @ 19:15 pm</b>			
NAMED DRIVER			KM DRIVEN		TIME USED			
DRIVING LICENCE NO <b>S7481057H</b>	DATE OF EXPIRY	PLACE OF ISSUE	HOURS		@SS			
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	<b>4 DAYS</b>		@SS <b>100.00</b>	<b>\$ 400.00</b>		
ADD NAMED DRIVER			WEEKS		@SS			
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	MONTHS		@SS			
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL			
IMPORTANT NOTES:					TOTAL RENTAL <b>\$ 400.00</b>			
<p>This vehicle is licenced to carry 04 passenger only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses. Vehicle return during office hour only. No service on public holiday and Sunday. Geographical areas: Singapore &amp; West Malaysia. Driver must be: a) 18 years old and above. b) Holding a valid relevant class of driving license. The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.</p> <p>ADDITIONAL CONDITIONS:</p> <p>COMPREHENSIVE COVERED EXCESS:</p> <p>*Section I - Used in S'pore only : SGD 2000.00      *Section I - Used outside S'pore : SGD 4000.00 *Section II - Used in S'pore only : SGD 1500.00      *Section II - Used outside S'pore : SGD 3000.00 *W/screen Excess in S'pore : SGD 100.00      *W/screen Excess Outside S'pore : SGD 100.00</p> <p>THIRD PARTY COVERED EXCESS:</p> <p>*Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore only : SGD 1500.00</p> <p>*Hirer must bear all costs to the damages of the return vehicle. *Section II - Used outside S'pore : SGD 3000.00</p> <p>YOUNG AND INEXPERIENCE DRIVER</p> <p>Hirer or any authorized driver who is aged 22 years old (on the date of accident) and below or possess only 18 month or less driving experience.</p> <p>COMPREHENSIVE COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER)</p> <p>*Section I - Used in S'pore only : SGD 6000.00      *Section I - Used outside S'pore : SGD 12,000.00 *Section II - Used in S'pore only : SGD 6000.00      *Section II - Used outside S'pore : SGD 12,000.00 *W/screen Excess in S'pore : SGD 100.00      *W/screen Excess Outside S'pore : SGD 100.00</p> <p>THIRD PARTY COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER)</p> <p>*Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore only : SGD 6000.00</p> <p>*Hirer must bear all costs to the damage of the return vehicle. *Section II - Used outside S'pore : SGD 12,000.00</p> <p>Hirer is responsible for any costs to the THIRD PARTY DAMAGE / INJURY claims.</p>			PER DAY \$		PER WEEK \$	PER MONTH \$		
			BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)					
			PER DAY \$		PER WEEK \$	PER MONTH \$		
			PREPAYMENT		TOTAL CHARGE			
CHECK		DEPOSIT						
CASH								
RECEIPT NO.		NETT CHARGE						
AMOUNT DUE / REFUND								

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE ..... DAY OF .....

X

RENTER'S/DRIVER'S SIGNATURE

X

DYNAMIC CAR RENTAL




## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

GBK1983A

Date of Accident

20/01/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**Period of Insurance ..... **06/02/2021 - 05/02/2022**Requested By ..... **ALLAN TANG (KIM CHWEE AUT...**Requested Date ..... **20/01/2022 18:05**

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 2 March 2022 9:47 AM  
**To:** INFO@SINGTEC.COM.SG  
**Subject:** ACCIDENT INVOLVING GBK 1983A(CHINA TAIPING) AND SMR 7846G AT/ALONG OLD CHOA CHU KANG ROAD ON 20/01/2022

02 March 2022

**M/s SING TEC DEVELOPMENT PTE LTD**  
Driver: NEO CHWEE GEOK

[By Email Only]

Dear Sir/Madam,

**You Ref: GBK1983A**

**Our Ref: CC6/CTI22000776/Ups3**

**ACCIDENT INVOLVING GBK 1983A(CHINA TAIPING) AND SMR 7846G AT/ALONG OLD CHOA CHU KANG ROAD ON 20/01/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMR7846G against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as he reversed and collided onto third party. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 26 September 2022 11:13 AM  
**To:** Chee So Chow  
**Cc:** Admin A; Claims Dept of CTI  
**Subject:** RE: [Seek Mandate] - SNM22D200545/C02/GBK1983A/CHEESC / FW: Direct Settlement - Accident Involving GBK 1983A (OI : CTI - TBA) and SMR 7846G (TP : LKK REF - CC6/CTI22000776/Ups3) on 20/01/2022

Dear Sirs/Mdm,

For an update, we have settled the matter at a global sum of \$10,250.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Sent:** Thursday, 12 May 2022 3:50 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: [Seek Mandate] - SNM22D200545/C02/GBK1983A/CHEESC / FW: Direct Settlement - Accident Involving GBK 1983A (OI : CTI - TBA) and SMR 7846G (TP : LKK REF - CC6/CTI22000776/Ups3) on 20/01/2022

[Confidential]

Hi Hsiao Tong

Without Prejudice, we agree to your proposal to offer

	Amount Revised
1. Cost of Repair (w/GST)	\$ 9,951.00 (\$9,300.00 + 7%GST)
2. Loss of Rental (4days x \$100.00)	\$ 400.00 (4days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00
<b>Total</b>	<b><u>\$10,353.00</u></b>

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Chee So Chow**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, April 6, 2022 9:46 AM

**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** [Seek Mandate] - SNM22D200545/C02/GBK1983A/CHEESC / FW: Direct Settlement - Accident Involving GBK 1983A (OI : CTI - TBA) and SMR 7846G (TP : LKK REF - CC6/CTI22000776/Ups3) on 20/01/2022

[Confidential]

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM22D200545/C02/GBK1983A/CHEESC**

LKK ref : CC6/CTI22000776/Ups3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBK1983A(CHINA TAIPING) AND SMR7846G(TP) ON 20/01/2022**

We refer to the above matter.

Our insured driver reversed and hit onto third party vehicle. Liability is not in our driver's favour.

We seek your approval to offer repairer "FASTECH AUTO PTE LTD" at **\$10,353.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
--	----------------	----------------

1. Cost of Repair (w/GST)	\$ 33,819.06	\$ 9,951.00 (\$9,300.00 + 7%GST)
2. Loss of Rental (4days x \$100.00)	\$ 400.00	\$ 400.00 (4days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 34,221.06</b>	<b><u>\$10,353.00</u></b>

Surveyor recommended 3days for repair + 1PRS = 4days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05/04/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Sent:** Sunday, 27 February 2022 1:19 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D200545/C02/GBK1983A/CHEESC / FW: Direct Settlement - Accident Involving GBK 1983A (OI : CTI - TBA) and SMR 7846G (TP : LKK REF - CC6/CTI22000776/Ups3) on 20/01/2022

[Confidential]

Hi Hsiao Tong

Please see attached SAS as requested.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Chee So Chow**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)



*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, February 25, 2022 10:54 AM

**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D200545/C02/GBK1983A/CHEESC / FW: Direct Settlement - Accident Involving GBK 1983A (OI : CTI - TBA) and SMR 7846G (TP : LKK REF - CC6/CTI22000776/Ups3) on 20/01/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Thursday, 17 February 2022 2:07 PM

**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: SNM22D200545/C02/GBK1983A/CHEESC / FW: Direct Settlement - Accident Involving GBK 1983A (OI : CTI - TBA) and SMR 7846G (TP : LKK REF - CC6/CTI22000776/Ups3) on 20/01/2022

Dear So Chow,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

*\*Note: We are on work from home arrangement. All correspondence should be made via email.  
Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, January 24, 2022 1:16 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>;  
Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM22D200545/C02/GBK1983A/CHEESC / FW: Direct Settlement - Accident Involving GBK 1983A (OI : CTI - TBA)  
and SMR 7846G (TP : LKK REF - CC6/CTI22000776/Ups3) on 20/01/2022

Dear all,

Please note that officer in charge for this case is Chee So Chow.

Claim no SNM22D200545/C02/GBK1983A/CHEESC.

Dear Chee So Chow,

Pls revert LKK.

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

---

**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Sunday, 23 January 2022 11:06 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBK 1983A (OI : CTI - TBA) and SMR 7846G (TP : LKK REF - CC6/CTI22000776/Ups3) on 20/01/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMR 7846G at M/s FASTECH AUTO PTE LTD on 21/01/2022 on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

**- TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***



*\*Note: We are on work from home arrangement. All correspondence should be made via email.  
Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**