

Our Ref : SGD4466J / TP#1509
Your Ref : SBV2121G / CC6/AIG22000774/Kps3

WITHOUT PREJUDICE

Date : 03 March 2022

AIG ASIA PACIFIC INSURANCE PTE. LTD.
AIG BUILDING
78 Shenton Way #07-16
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SGD4466J & SBV2121G ON 19/01/2022
ALONG 1 TANGLIN ROAD, ORCHARD RENDEVOUS HOTEL**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$ 6,830.11
- Loss of Rental (incl. of GST)	S\$ 513.60 (\$120.00 x 04 Days)

Grand Total	S\$ 7,343.71
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If you have any enquiries, please contact our representative, Mr. Joseph at 6481-1522 or email joseph@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD
Encl.

This is a computer generated printout and no signature is required.

AUTHORISATION TO ACT

I/We, ANG JIN HIAN, AARON ("the third party claimant") of
BLK 183 JELERU ROAD #07-48 S(670183) (address), owner of
SGD44665 (vehicle no.) hereby authorize **OPTIMA WERKZ PTE LTD** ("the
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of
use ("claim") for my vehicle no. SGD44665 that was damaged pursuant to the accident
which occurred on 19/01/2022 (date) along ORCHARD RENDEVOUS HOTEL CARPARK
_____ (location) involving vehicle no/s SBV 2121G ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 20 (day) of JANUARY (month) 20 22 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **OPTIMA WERKZ PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$7,300.00** (Global Sum) for vehicle no. **SGD 4466J** that was damaged pursuant to the accident which occurred on **19/01/2022** (date) along **1 TANGLIN ROAD ORCAHRD RENDEVOUS HOTEL** (location) involving vehicle no/s **SBV 2121G**.

This is pursuant to the inspection conducted on **21/01/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **ANG JIN HIAN ARRON JAMES (HONG JIXIAN)** (the third party claimant”) of vehicle no. **SGD 4466J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SGD 4466J** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 09 (day) of June (month) 2022 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000
Fax: 68357416

INV NO. : 322200213
INVOICE DATE : 03/03/2022
REF : TP#1509
VEH NO. : SGD4466J
MAKE : TESLA
CAR MODEL : MODEL 3
CURRENT MILEAGE:
ADVISOR : VICTOR SENG
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
FRONT BUMPER	1	PCS	SR	687.20	687.20
FRONT BUMPER UNDERCOVER	1	PCS	SR	195.23	195.23
HEADLAMP RH	1	PCS	SR	1,177.57	1,177.57
FRONT SENSORS	1	PCS	SR	357.98	357.98
FRONT SENSORS HOLDER	1	PCS	SR	37.21	37.21
FRONT RIM 19 INCH	1	PCS	SR	880.65	880.65
FRONT FENDER SHIELD RH	1	PCS	SR	159.14	159.14
FRONT KNUCKLE ARM RH	1	PCS	SR	468.50	468.50
FRONT BEARING HUB RH	1	PCS	SR	170.58	170.58
FRONT UPPER CONTROL ARM RH	1	PCS	SR	141.14	141.12
FRONT LOWER ARM RH	1	PCS	SR	237.87	237.87
FRONT LOWER LATERAL LINK RH	1	PCS	SR	255.28	255.28
FOG LAMP COVER RH	1	PCS	SR	14.89	14.89
FRONT SPONGE	1	PCS	SR	60.06	60.06
FRONT BUMPER CLIPS	1	PCS	SR	100.00	100.00
FRONT INNER SHIELD CLIPS	1	PCS	SR	50.00	50.00
LABOUR CHARGES TO REMOVE, REPLACE, REFIX, REPAIR FRONT ACCIDENT AREA.	1	JOB	SR	480.00	480.00
LABOUR CHARGES TO SUPPLY PAINT & FURNISHING MATERIALS AT FRONT ACCIDENT AREA.	1	JOB	SR		480.00
TO REMOVE & INSTALL FRONT UNDERCARRIAGE.	1	JOB	SR	200.00	200.00
TO CONDUCT WHEEL ALIGNMENT & BALANCING.	1	JOB	SR	60.00	60.00
TO CHECK WIRING & ELECTRICAL SYSTEM & ETC.	1	JOB	SR	20.00	20.00
TO DIAGNOSE FAULT CODE & RESET MEMORY.	1	JOB	SR	150.00	150.00

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

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TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000
Fax: 68357416

INV NO. : 322200213
INVOICE DATE : 03/03/2022
REF : TP#1509
VEH NO. : SGD4466J
MAKE : TESLA
CAR MODEL : MODEL 3
CURRENT MILEAGE:
ADVISOR : VICTOR SENG
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
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Remarks: DOA: 19/01/2022 @2030 HRS
CLAIMANT: ANG JIN HIAN ARRON JAMES (HONG JINXIAN)
TP VEHICLE: SBV2121G

Singapore Dollars: Six Thousand Eight Hundred Thirty And Cent Eleven Only

SUB TOTAL	SGD	6,383.28
GST 7.00%	SGD	446.83
TOTAL	SGD	6,830.11
OUTSTANDING	SGD	6,830.11

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	6,383.28

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:
Beneficiary Name: Optima Werkz Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.:0039441282
Swift Code: DBSSSGSG
OR
PayNow UEN: 201212455WDB1
Note: Please include your invoice number under the reference section

Customer Acknowledgement

Customer Name and Signature

For Optima Werkz Pte Ltd

Authorised Signature

Optima Carz Leasing Pte. Ltd.

10 Ang Mo Kio Industrial Park 2A, #01-06, Singapore 568047

Co Reg & GST No: 201431727M

Tel: (+65) 6452 6868 Fax: (+65) 6481 1011

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000
Fax: 68357416

INV NO. : 22100338
INVOICE DATE : 03/03/2022
REF : TP#1509/RA13068
VEH NO. : SGD4466J
MAKE : TESLA
MODEL : MODEL 3
CURRENT MILEAGE:
ADVISOR : TP/OD
TERMS : COD
MECHANIC :

#	DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
1	CAR RENTAL RENTAL AGREEMENT NO: 13068 VEHICLE NO: SLG9817Y MODEL: TOYOTA SIENTA FROM: 25-01-2022 TO 28-01-2022	4	DAYS	SR	120.00	480.00

Remarks: DOA: 19/01/2022 @2030 HRS

Dollars: Five Hundred Thirteen And Cent Sixty Only

SUB TOTAL SGD 480.00
GST 7% SGD 33.60
TOTAL SGD 513.60
OUTSTANDING SGD 513.60

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	480.00

Original Invoice is only valid when the payment is acknowledge receipt by Optima Carz Leasing Pte. Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:
Beneficiary Name: Optima Carz Leasing Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.:0039287976
Swift Code: DBSSSGSG
OR
PayNow UEN: 201431727MDB1
Note: Please include your invoice number under the reference section

Customer Acknowledgement

For Optima Carz Leasing Pte Ltd

Customer Name and Signature

Authorised Signature

Serial No.: RA **13068**
Location: KC / SGN **AP**

RENTAL AGREEMENT

HIRER'S PARTICULARS (SGD 4466J)		RENTAL/LEASING PARTICULARS	
COMPANY/INDIVIDUAL NAME: Ang Jin Hian Aaron		VEHICLE NO.: SLG 987 Y (107790km)	
ADDRESS: Blk 183 Jelebu Rd #07-48 S670183		MAKE/MODEL: T-Sienta Hybrid 1.5LA	
CONTACT NO.: 90665211		DATE OUT: 25 JAN 2022	DATE IN: 28/01/2022
PERSON IN-CHARGE:		TIME OUT: 12:00 HRS	TIME IN: 14:13 HOURS
DRIVER'S PARTICULARS		ESTIMATED DATE OF RETURN:	
NAME: Ang Jin Hian, Aaron (Same as above)		INSURANCE EXCESS (SINGAPORE): \$2500 / \$3500	
DATE OF BIRTH: 25/02/1978 SEX: MALE / FEMALE		INSURANCE EXCESS (MALAYSIA): -	
CONTACT NO.: 90665211 (Same as above)		WINDSCREEN EXCESS: \$200.00	
NRIC/PASSPORT NO.: S7805384D		MODE OF PAYMENT: CREDIT CARD / CASH / OTHERS:	
DRIVER'S LICENSE NO.: S7805384D		CHARGES	
ISSUED DATE: 25/07/2008		SS 120 Per Day X 04 Days	480
EXPIRY DATE: -		SS Per Week X Weeks	
COUNTRY OF ISSUE: Singapore		SS Per Month X Months	
ADDRESS: Blk 183 Jelebu Rd #07-48 S670183 (Same as above)		Days/Wks/Mths CDW Ins- SS Per Day/Wks/Mths	
ADDITIONAL DRIVER'S DETAILS		Days/Wks/Mths PAI Ins- SS Per Day/Wks/Mths	
NAME:		SUB-TOTAL	
DATE OF BIRTH:	SEX: MALE / FEMALE	DELIVERY CHARGES	
CONTACT NO.:		COLLECTION CHARGES	
NRIC/PASSPORT NO.:		OTHERS:	
DRIVER'S LICENSE NO.:		SUB-TOTAL	
ISSUED DATE:		TOTAL GOODS & SERVICES TAX (GST) - (7) %	
EXPIRY DATE:		33.60	
COUNTRY OF ISSUE:		TOTAL AMOUNT PAYABLE	
ADDRESS:		513.60	
SALESPERSON		INITIAL PAYMENT	
NAME:		1 ST RENTAL PAYMENT ON THIS AGREEMENT	
CONTACT NO.:		DEPOSIT	
REMARKS:		TOTAL AMOUNT PAID BY HIRER	
For Accident TP Claim Replacement Car. TP #1509			

PERSONAL DATA PROTECTION

By signing this Agreement, the Hirer have read and consents to Optima Carz Leasing and its related companies to collect and use the Hirer's personal data for the purposes stated in Optima Carz Leasing Personal Data Policy ("Purposes"), including but not limited to the operation and effectiveness of this Agreement. The full Personal Data Policy can be found on the Owner's website at ocleasing.sg/privacy-policy.

I have read and agreed to the terms and conditions on both side of this Rental Agreement. In addition, if I have presented a charge/credit card for payment, I agree that all amount payable under this Agreement and for parking/traffic infringements may be billed to that account and my signature below will be considered to have been made on the charge/credit card voucher. All information I have given in connection with this Agreement is true.

Hirer's Signature: **AA**

Date: **25/01/22**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 25 January 2022 5:10 PM
To: florachew@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING SBV 2121G(AIG) AND SGD 4466J AT/ALONG RENDEVOUS HOTEL CAR PARK ON 19/01/2022

25 Jan 2022

Ms Chew Siew Keow Flora

[By Email Only]

Dear Sir/Madam,

You Ref: SBV2121G

Our Ref: CC6/AIG22000774/Kps3

ACCIDENT INVOLVING SBV 2121G(AIG) AND SGD 4466J AT/ALONG RENDEVOUS HOTEL CAR PARK ON 19/01/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SGD4466J against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle collided onto third party parked vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Jan 2022 17:13	Clim Dtl Modified	Claimant's Name: -> ANG JIN HIAN ARRON JAMES (HONG JINXIAN). Claimant's ID: -> S7805384D.	[A] Lee Su Li
2	24 Jan 2022 17:13	Clim Veh Model Changed	(206999) TESLA MODEL 3 2.0 E (A).	[A] Lee Su Li
3	24 Jan 2022 17:13	Clim Created	Reg No: SGD4466J. Acct Date: 2022/01/19. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. L td. (SG). Workshop: Optima Werkz Pte Ltd (HQ)	[A] Lee Su Li
4	24 Jan 2022 17:14	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	24 Jan 2022 17:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/02/04	[A] Lee Su Li
6	24 Jan 2022 17:14	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	24 Jan 2022 17:14	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	24 Jan 2022 17:14	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	24 Jan 2022 17:14	Label Added	(19):Fastlane.	[A] Lee Su Li
10	24 Jan 2022 17:14	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lee Su Li
11	10 May 2022 08:59	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	10 May 2022 08:59	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	10 May 2022 08:59	Clim Dtl Modified	JPJ Reg. Date: -> 2021/11/24.	[A] JOANNE LEE KHANG MIN
14	10 May 2022 08:59	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	10 May 2022 17:34	Adj Mandate Request	Cur.Reg:7343.71:Liability: 100%(B23) *Quantum: (a)CORw/GST: \$6,830.11 + (b)LORw/GST(4days x \$120.00): \$513.60 = Total: \$7,343.71 *4recommndation repair days *For your approval please.	[A] CHEW HSIAO TONG
16	03 Jun 2022 14:35	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/02/04	[I] Lee, Ming-Yao
17	03 Jun 2022 14:35	Adj Mandate Set	Approved:7343.71.	[I] Lee, Ming-Yao

Date From   Date To   Audit Type 

ACTIVITY

[25/01/2022 17:07] CHEW HSIAO TONG:
100% B23.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2761040	26 Jan 2022 09:23:07	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SGD4466J	SBV2121G	11.00
2790759	10 May 2022 08:59:38	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGD4466J	SBV2121G	11.00

