

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 9 June 2022 9:30 AM
To: Joseph Low
Cc: Victor Seng; Ling Ting An; Ary Chua; Ngai Kar Kit; Kaitlyn Chio; Admin A; Adeline Lim; EXSTAFF - Eve Tan
Subject: RE: (Accept Offer) LOD - SGD4466J CLAIMING AGAINST SBV2121G (AIG) DOA: 19/01/2022 LKK REF : CC6/AIG22000774/Kps3
Attachments: DV_SGD4466J.pdf

Without Prejudice

Dear Sirs/mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Joseph Low <joseph@ow.sg>
Sent: Wednesday, 8 June 2022 5:25 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ary Chua <ary.chua@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Admin A <admin-a@lkkauto.com>; Adeline Lim <adeline@ow.sg>; EXSTAFF - Eve Tan <Eve.tan@ow.sg>
Subject: (Accept Offer) LOD - SGD4466J CLAIMING AGAINST SBV2121G (AIG) DOA: 19/01/2022 LKK REF : CC6/AIG22000774/Kps3

Without Prejudice

Dear Hsiao Tong,

We accept your offer at **\$7,300.00/-**.

Kindly let us have your discharge voucher.

Thank you.

Best Regards,

Joseph Low (Mr.)

Motor Claim Officer

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//ERKZ™ PTE. LTD.

Head Office: 6 Kung Chong Road Singapore 159143

Branch: 9A Serangoon North Ave 5 Singapore 554500

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Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: 08 June 2022 17:06

To: Joseph Low <joseph@ow.sg>

Cc: Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ary Chua <ary.chua@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Admin A <admin-a@lkkauto.com>; Adeline Lim <adeline@ow.sg>; EXSTAFF - Eve Tan <Eve.tan@ow.sg>

Subject: RE: (Pending Offer) LOD - SGD4466J CLAIMING AGAINST SBV2121G (AIG) DOA: 19/01/2022 LKK REF : CC6/AIG22000774/Kps3

Without Prejudice

Dear Sirs,

We refer to the above matter.

We propose settlement at a global sum of **\$7,300.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 2 June 2022 10:27 AM

To: Joseph Low <joseph@ow.sg>

Cc: Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ary Chua <ary.chua@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Admin A <admin-a@lkkauto.com>; Adeline Lim <adeline@ow.sg>; EXSTAFF - Eve Tan <Eve.tan@ow.sg>

Subject: RE: (Pending Offer) LOD - SGD4466J CLAIMING AGAINST SBV2121G (AIG) DOA: 19/01/2022 LKK REF : CC6/AIG22000774/Kps3

Without Prejudice

Hi Joseph,

We are pending mandate approval from our principal.

We will follow up and get back to you.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Joseph Low <joseph@ow.sg>

Sent: Thursday, 2 June 2022 9:37 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ary Chua <ary.chua@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Adeline Lim <adeline@ow.sg>; EXSTAFF - Eve Tan <Eve.tan@ow.sg>
Subject: (Pending Offer) LOD - SGD4466J CLAIMING AGAINST SBV2121G (AIG) DOA: 19/01/2022 LKK REF : CC6/AIG22000774/Kps3

Dear Motor Claims Department,

Refer to the above matter.

We are still pending on your offer.
Kindly let us have your proposed offer without further delay.

We appreciate the efforts being put into reviewing the case.

Thank you.

Best Regards,

Joseph Low (Mr.)
Motor Claim Officer
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//ERKZ™ PTE. LTD.

Head Office: 6 Kung Chong Road Singapore 159143

Branch: 9A Serangoon North Ave 5 Singapore 554500

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From: Joseph Low

Sent: 03 March 2022 16:48

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ary Chua <ary.chua@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Adeline Lim <adeline@ow.sg>; Eve Tan <Eve.tan@ow.sg>

Subject: LOD - SGD4466J CLAIMING AGAINST SBV2121G (AIG) DOA: 19/01/2022 LKK REF : CC6/AIG22000774/Kps3

Our Ref: SGD4466J / TP#1509

Your Ref: SBV2121G / CC6/AIG22000774/Kps3

Without Prejudice

Dear Motor Claim Department,

We refer to the above mentioned accident.

We are claiming as below:

- Cost of Repair (incl. of GST)	S\$ 6,830.11
- Loss of Rental (incl. of GST)	S\$ 513.60 (\$120.00 x 04
Days)	
Grand Total	S\$ 7,343.71
	=====

Your prompt attention is most grateful and look forward to your speedy settlement.

Thank you.

Best Regards,

Joseph Low (Mr.)

Motor Claim Officer

D: +65 6481 1522 | F: +65 6481 1011

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: 26 January 2022 08:09

To: Eve Tan <Eve.tan@ow.sg>

Cc: Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Joseph Low <joseph@ow.sg>; Ary Chua <ary.chua@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Check Liability - SGD4466J CLAIMING AGAINST SBV2121G (AIG) DOA: 19/01/2022 LKK REF : CC6/AIG22000774/Kps3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Eve Tan <Eve.tan@ow.sg>

Sent: Tuesday, 25 January 2022 5:43 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Joseph Low <joseph@ow.sg>; Ary Chua <ary.chua@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Check Liability - SGD4466J CLAIMING AGAINST SBV2121G (AIG) DOA: 19/01/2022 LKK REF : CC6/AIG22000774/Kps3

Dear Hsiao Tong,

Understand that the insured has reported.

Would like to check on the liability for this case.

Thank you.

Best Regards,

Eve Tan (Ms.)

Motor Claims Assistant

OPTIMA WERKZ™ PTE. LTD.

Head Office: 6 Kung Chong Road Singapore 159143

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Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 25 January 2022 4:09 pm

To: Eve Tan <Eve.tan@ow.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Joseph Low <joseph@ow.sg>; Ary Chua <ary.chua@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Admin A <admin-a@lkkauto.com>

Subject: Re: Check Liability - SGD4466J CLAIMING AGAINST SBV2121G (AIG) DOA: 19/01/2022 LKK REF : CC6/AIG22000774/Kps3

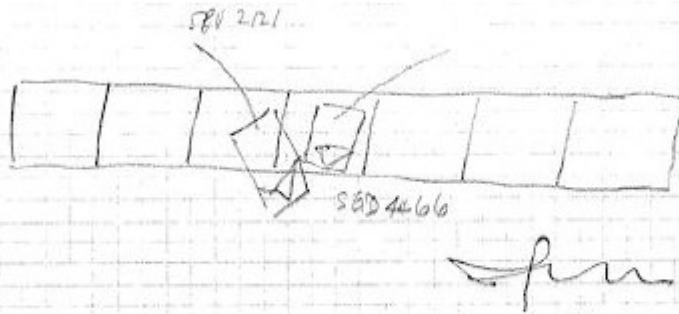
Without Prejudice

Dear Sirs / Madam,


We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was going to a restaurant in the building for dinner with a friend. After I parked my car and it was too narrow for my friend to get out as the Tesla car was parked closed to the margin. I saw another lot nearby and decided to move over. When I was coming out, I turned my steering wheel too early and my passenger side hit the bumper of the Tesla.


Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong via email.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Eve Tan <Eve.tan@ow.sg>
Sent: Tuesday, January 25, 2022 11:14 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Joseph Low <joseph@ow.sg>; Ary Chua <ary.chua@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Check Liability - SGD4466J CLAIMING AGAINST SBV2121G (AIG) DOA: 19/01/2022 LKK REF : CC6/AIG22000774/Kps3

Dear Hsiao Tong,

Has the insured reported?

Would like to check on the liability for this case.

Best Regards,

Eve Tan (Ms.)

Motor Claims Assistant

OPTIMA//WERKZ™ PTE. LTD.

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From: Eve Tan

Sent: Monday, 24 January 2022 4:00 pm

To: Su Li (LKK Auto) <suli@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Joseph Low <joseph@ow.sg>; Ary Chua <ary.chua@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Admin A <admin-a@lkkauto.com>

Subject: Check Liability - SGD4466J CLAIMING AGAINST SBV2121G (AIG) DOA: 19/01/2022 LKK REF : CC6/AIG22000774/Kps3

Dear Su Li,

Enclosed is the GIA report for SGD4466J for your perusal.

Thank you.

Best Regards,

Eve Tan (Ms.)

Motor Claims Assistant

OPTIMA//WERKZ™ PTE. LTD.

Head Office: 6 Kung Chong Road Singapore 159143

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Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, 24 January 2022 9:24 AM

To: Eve Tan <Eve.tan@ow.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Joseph Low <joseph@ow.sg>; Ary Chua <ary.chua@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Admin A <admin-a@lkkauto.com>

Subject: Re: Check Liability - SGD4466J CLAIMING AGAINST SBV2121G (AIG) DOA: 19/01/2022 LKK REF : CC6/AIG22000774/Kps3

Without Prejudice

Dear Sir/Madam,

Kindly provide us a copy of your client GIA Report for our necessary action.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, January 21, 2022 3:27 PM

To: Eve Tan <Eve.tan@ow.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Joseph Low <joseph@ow.sg>; Ary Chua <ary.chua@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Admin A <admin-a@lkkauto.com>

Subject: Re: Check Liability - SGD4466J CLAIMING AGAINST SBV2121G (AIG) DOA: 19/01/2022 LKK REF : CC6/AIG22000774/Kps3

Without Prejudice

Dear Sir/Madam,

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong via email.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Eve Tan <Eve.tan@ow.sg>
Sent: Friday, January 21, 2022 1:33 PM
To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Joseph Low <joseph@ow.sg>; Ary Chua <ary.chua@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; Kaitlyn Chio <kaitlyn.chio@ow.sg>
Subject: Check Liability - SGD4466J CLAIMING AGAINST SBV2121G (AIG) DOA: 19/01/2022

Dear LKK,

Enclosed marked estimate for your perusal.

Kindly advise on the officer in charge.

Would like to check if the insured has reported and on the liability for this case.

Thank you.

Best Regards,

Eve Tan (Ms.)

Motor Claims Assistant

OPTIMA//ERKZ™ PTE. LTD.

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