

Shiau Chan (LKKAUTO)

From: Steve Chen (LKK Auto)
Sent: Friday, 25 February 2022 11:51 AM
To: Clement Chia Cher Yang
Cc: Azman Abdullah; Katherine Chong; Andy Ooi Lee Keong; Shiau Chan (LKKAUTO)
Subject: FINALIZATION REPORT FOR SMY5956Z AGAINST SMB5047T DOA:05.01.2022 - Our Ref: D22/115/SMRT/RW
Attachments: SMY 5956 main estimate.pdf; FINALIZATIONREPORT.pdf

Hi Chia,

We will be advising our Principal a cost of repair of \$1895 (P/P before GST) - with 2 days of repair, subject to their approval.

Thanks.

Best Regards,
Steve Chen | Automotive Assessor
LKK Auto Consultants Pte Ltd
Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

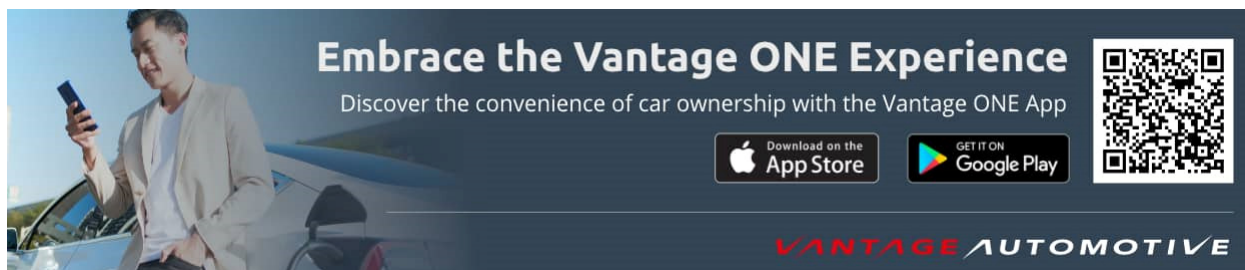
From: Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>
Sent: Friday, 25 February 2022 11:33 am
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: Azman Abdullah <azman.abdullah@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>
Subject: FW: FINALIZATION REPORT FOR SMY5956Z AGAINST SMB5047T DOA:05.01.2022 - Our Ref: D22/115/SMRT/RW

Dear Steve,
Above attached is **SMY5956Z**, Finalized report, together with supporting documents for your reference.
We would like to finalize as **COR: \$1,895.00 (before GST) @ 2 days repair**.
Please kindly check and confirm via reply email.

Best Regards,

Clement Chia

Customer Service Advisor, Body & Paint
Vantage Automotive Limited
305 Alexandra Road, #02-01 Vantage Automotive Centre, Singapore 159942
T: +65 9278 2710 F: +65 6477 7300 E: clement.chia.cy@simedarby.com.sg
www.simedarbymotors.com | www.vantageauto.com.sg



From: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>
Sent: Friday, January 21, 2022 11:26 AM
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>
Subject: FW: LIABILITY CHECK FOR SMY5956Z AGAINST SMB5047T DOA:05.01.2022 - Our Ref: D22/115/SMRT/RW
Importance: High

CAUTION: This email originated from outside the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe. Click "Report Phishing" if you think it is malicious.

Dear Hua Yen,

For survey. Thanks.

Best Regards,
Karen Chan
Claims Department
Tel : 6556 3523

From: Clement Chia Cher Yang [<mailto:clement.chia.cy@simedarby.com.sg>]
Sent: Friday, January 21, 2022 10:01 AM
To: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); MTPRI
Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd); Azman Abdullah; Andy Ooi Lee Keong; Katherine Chong; VAL BP
Subject: RE: LIABILITY CHECK FOR SMY5956Z AGAINST SMB5047T DOA:05.01.2022 - Our Ref: D22/115/SMRT/RW

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

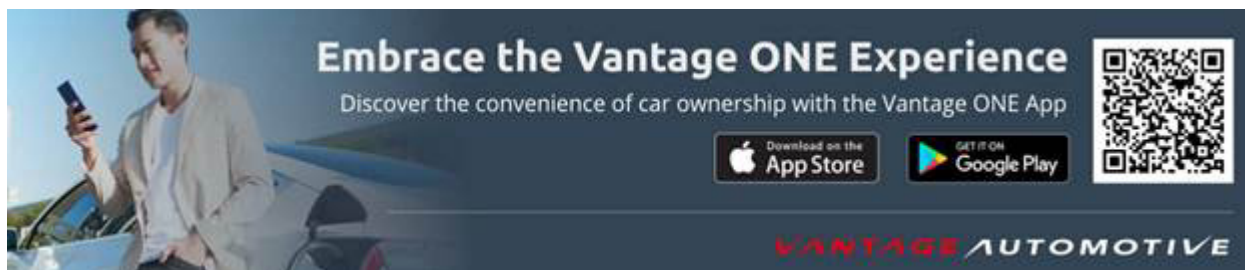
Dear Karen,

May we know when will the survey be?

Best Regards,

Clement Chia

Customer Service Advisor, Body & Paint
Vantage Automotive Limited
305 Alexandra Road, #02-01 Vantage Automotive Centre, Singapore 159942
T: +65 9278 2710 F: +65 6477 7300 E: clement.chia.cy@simedarby.com.sg
www.simedarbymotors.com | www.vantageauto.com.sg



From: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>
Sent: Tuesday, January 18, 2022 10:32 AM
To: Edwin Yeo Wei Meng <edwin.yeo.weimeng@simeдарby.com.sg>; MTPRI <MTPRI@smrt.com.sg>
Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Clement Chia Cher Yang <clement.chia.cy@simeдарby.com.sg>; Azman Abdullah <azman.abdullah@simeдарby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@simeдарby.com.sg>; Katherine Chong <katherine.chong@simeдарby.com.sg>; VAL BP <val-bp@simeдарby.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>
Subject: RE: LIABILITY CHECK FOR SMY5956Z AGAINST SMB5047T DOA:05.01.2022 - Our Ref: D22/115/SMRT/RW
Importance: High

CAUTION: This email originated from outside the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe. Click "Report Phishing" if you think it is malicious.

WITHOUT PREJUDICE

Dear Edwin,

We are prepared to direct settlement based on our surveyor's reconebdation. Thanks.

Aside to Hua Yen – please arrange survey.

Best Regards,
Karen Chan
Claims Department
Tel : 6556 3523

From: Edwin Yeo Wei Meng [<mailto:edwin.yeo.weimeng@simeдарby.com.sg>]
Sent: Tuesday, January 18, 2022 10:25 AM
To: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)
Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd); Clement Chia Cher Yang; Azman Abdullah; Andy Ooi Lee Keong; Katherine Chong; VAL BP
Subject: RE: LIABILITY CHECK FOR SMY5956Z AGAINST SMB5047T DOA:05.01.2022 - Our Ref: D22/115/SMRT/RW

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Without Prejudice

HI : Karen

As per your e mail dated 10 Jan 2022. Your Driver have not reported the accident yet .

As per conversation just now with you. you mention the driver has make a interim report

Kindly expertised on the GIA reporting & liability clearence for this case as the 14 days dateline is approaching

kindly arrange for survey by giving the name list of 10 surveyors once the liability is clear

Thank You

Best Regards,

Edwin Yeo

Customer Service Advisor, Body & Paint

Vantage Automotive Limited

305 Alexandra Road, #02-01 Vantage Automotive Centre, Singapore 159942

T: +65 9690 4556 F: +65 6477 7300 E: edwin.yeo.weimeng@simedarby.com.sg

www.simedarbymotors.com | www.vantageauto.com.sg



From: Edwin Yeo Wei Meng

Sent: Monday, January 17, 2022 11:02 AM

To: VAL BP <val-bp@simedarby.com.sg>; Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>

Cc: Azman Abdullah <azman.abdullah@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>

Subject: RE: LIABILITY CHECK FOR SMY5956Z AGAINST SMB5047T DOA:05.01.2022 - Our Ref: D22/115/SMRT/RW

Without Prejudice

Dear Suhaimi

What the status of this case has the third party reported the accident ?

Kindly check and revert on the liability issue

SMY5956Z Our insured

SMB5047T The third party Vehicle number

DOA : 05/01/2022

Location : Jurong town hall road

Kindly expertised on this case as the 14 days dateline is approaching soon

Thank you

Best Regards,

Edwin Yeo

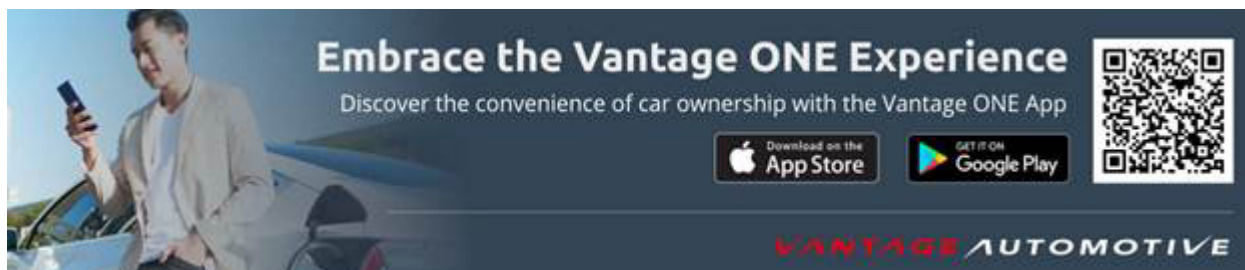
Customer Service Advisor, Body & Paint

Vantage Automotive Limited

305 Alexandra Road, #02-01 Vantage Automotive Centre, Singapore 159942

T: +65 9690 4556 F: +65 6477 7300 E: edwin.yeo.weimeng@simedarby.com.sg

www.simedarbymotors.com | www.vantageauto.com.sg



From: VAL BP <val-bp@sime-darby.com.sg>
Sent: Monday, January 10, 2022 4:55 PM
To: Clement Chia Cher Yang <clement.chia.cy@sime-darby.com.sg>
Cc: Azman Abdullah <azman.abdullah@sime-darby.com.sg>; Katherine Chong <katherine.chong@sime-darby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@sime-darby.com.sg>; Edwin Yeo Wei Meng <edwin.yeo.weimeng@sime-darby.com.sg>
Subject: FW: LIABILITY CHECK FOR SMY5956Z AGAINST SMB5047T DOA:05.01.2022 - Our Ref: D22/115/SMRT/RW
Importance: High

Hi Clement,

Email below FYI.

Thank you.

Best Regards,

**Evelyn
Body & Paint**

A division of Vantage Automotive Limited
305 Alexandra Road, #02-01 Vantage Automotive Centre, Singapore 159942
T: +65 6319 0175 F: +65 6479 4601 E: val.bp@sime-darby.com.sg

www.sime-darbymotors.com | www.vantageauto.com.sg



From: Karen Chan Siau Chin (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA) <SiauChin.Chan@strides.com.sg>
Sent: Monday, 10 January 2022 4:43 PM
To: VAL BP <val-bp@sime-darby.com.sg>
Cc: Tan Wei Teck (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA) <WeiTeck.Tan@strides.com.sg>
Subject: RE: LIABILITY CHECK FOR SMY5956Z AGAINST SMB5047T DOA:05.01.2022 - Our Ref: D22/115/SMRT/RW
Importance: High

CAUTION: This email originated from outside the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe. Click "Report Phishing" if you think it is malicious.

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Evelyn,

We would like to inform you that our driver has not reported the matter to us.

We are currently looking into the matter and will revert to you soonest possible. Thanks.

Best Regards,
Karen Chan
Claims Department
Tel : 6556 3523