

Elaine (LKK Auto)

To: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)
Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd); Shiau Chan (LKKAuto); 'SUR'; assignments; 'Huey Yon (LKKAuto)'
Subject: RE: LIABILITY CHECK FOR SMY5956Z AGAINST SMB5047T DOA:05.01.2022 - Our Ref: D22/115/SMRT/RW
Attachments: GIA Rpt.pdf; LKKAdjustment.pdf; LKKInspection.pdf; LKKPhoto.pdf; Resurvey Photo-1.pdf; SMR-LKKInvoice-AC2201255.pdf

Dear Karen,

Enclosed Survey Report of SMY 5956Z.

Thank You.

Best Regards,

ELAINE | Reports
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]
Sent: Monday, 7 March 2022 3:10 PM
To: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Reports (LKKAuto); assignments; SUR
Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd)
Subject: RE: LIABILITY CHECK FOR SMY5956Z AGAINST SMB5047T DOA:05.01.2022 - Our Ref: D22/115/SMRT/RW

Dear Karen,

Thank you for the email.

Please be informed that we are in the midst of preparing report.

Dear Reports Team,

Kindly expedite.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>
Sent: Monday, 7 March 2022 10:47 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>
Subject: RE: LIABILITY CHECK FOR SMY5956Z AGAINST SMB5047T DOA:05.01.2022 - Our Ref: D22/115/SMRT/RW

Dear Meng Yan,

Any update on the survey report?
Kindly expedite, thanks.

Best Regards,
Karen Chan
Claims Department
Tel : 6556 3523

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 2 March 2022 3:00 pm
To: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; 'Shiau Chan (LKKAuto)' <siewsc@lkkauto.com>; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>
Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>
Subject: RE: LIABILITY CHECK FOR SMY5956Z AGAINST SMB5047T DOA:05.01.2022 - Our Ref: D22/115/SMRT/RW

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Dear Karen,

Thank you for the email.

Dear Shiau Chan,

Please assist. Our ref : CS/SMR22000770/Eqf3

Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>
Sent: Wednesday, 2 March, 2022 2:20 PM
To: Summer (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>
Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>
Subject: RE: LIABILITY CHECK FOR SMY5956Z AGAINST SMB5047T DOA:05.01.2022 - Our Ref: D22/115/SMRT/RW

Our Ref: BUS/01/22/5017/KC

Dear Summer,

We have received third party claim.
Please advise whether survey report is ready & kindly scan us a copy, if any. Thanks.

Best Regards,
Karen Chan
Claims Department
Tel : 6556 3523

From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Friday, 21 January 2022 1:44 pm

To: MTPRI <MTPRI@smrt.com.sg>; assignments@lkkauto.com; 'SUR' <sur@lkkauto.com>

Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>

Subject: RE: LIABILITY CHECK FOR SMY5956Z AGAINST SMB5047T DOA:05.01.2022 - Our Ref: D22/115/SMRT/RW

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Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: MTPRI <MTPRI@smrt.com.sg>

Sent: Friday, 21 January, 2022 11:58 AM

To: assignments@lkkauto.com; SUR <sur@lkkauto.com>

Cc: MTPRI <MTPRI@smrt.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>

Subject: FW: LIABILITY CHECK FOR SMY5956Z AGAINST SMB5047T DOA:05.01.2022 - Our Ref: D22/115/SMRT/RW

Importance: High

Ref: BUS/01/22/5017

Dear Ms Summer

Kindly survey on “Without Prejudice” basis.

TP: SMY5956Z
Insured: SMB5047T
Workshop: Vantage Automotive Limited

Thank you.

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) [<mailto:SiauChin.Chan@strides.com.sg>]
Sent: 18 January 2022 10:32
To: Edwin Yeo Wei Meng; MTPRI
Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd); Clement Chia Cher Yang; Azman Abdullah; Andy Ooi Lee Keong; Katherine Chong; VAL BP; Tan Wei Teck (Strides Automotive Services Pte Ltd)
Subject: RE: LIABILITY CHECK FOR SMY5956Z AGAINST SMB5047T DOA:05.01.2022 - Our Ref: D22/115/SMRT/RW
Importance: High

WITHOUT PREJUDICE

Dear Edwin,

We are prepared to direct settlement based on our surveyor's recone b dation. Thanks.

Aside to Hua Yen – please arrange survey.

Best Regards,
Karen Chan
Claims Department
Tel : 6556 3523

From: Edwin Yeo Wei Meng [<mailto:edwin.yeo.weimeng@simerdarby.com.sg>]
Sent: Tuesday, January 18, 2022 10:25 AM
To: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)
Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd); Clement Chia Cher Yang; Azman Abdullah; Andy Ooi Lee Keong; Katherine Chong; VAL BP
Subject: RE: LIABILITY CHECK FOR SMY5956Z AGAINST SMB5047T DOA:05.01.2022 - Our Ref: D22/115/SMRT/RW

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Without Prejudice

HI : Karen

As per your e mail dated 10 Jan 2022. Your Driver have not reported the accident yet .

As per conversation just now with you. you mention the driver has make a interim report

Kindly expertised on the GIA reporting & liability clearence for this case as the 14 days dateline is approaching

kindly arrange for survey by giving the name list of 10 surveyors once the liability is clear

Thank You

Best Regards,

Edwin Yeo

Customer Service Advisor, Body & Paint

Vantage Automotive Limited

305 Alexandra Road, #02-01 Vantage Automotive Centre, Singapore 159942

T: +65 9690 4556 F: +65 6477 7300 E: edwin.yeo.weimeng@simedarby.com.sg

www.simedarbymotors.com | www.vantageauto.com.sg



From: Edwin Yeo Wei Meng

Sent: Monday, January 17, 2022 11:02 AM

To: VAL BP <val-bp@simedarby.com.sg>; Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>

Cc: Azman Abdullah <azman.abdullah@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>

Subject: RE: LIABILITY CHECK FOR SMY5956Z AGAINST SMB5047T DOA:05.01.2022 - Our Ref: D22/115/SMRT/RW

Without Prejudice

Dear Suhaimi

What the status of this case has the third party reported the accident ?

Kindly check and revert on the liability issue

SMY5956Z Our insured

SMB5047T The third party Vehicle number

DOA : 05/01/2022

Location : Jurong town hall road

Kindly expertised on this case as the 14 days dateline is approaching soon

Thank you

Best Regards,

Edwin Yeo

Customer Service Advisor, Body & Paint

Vantage Automotive Limited

305 Alexandra Road, #02-01 Vantage Automotive Centre, Singapore 159942

T: +65 9690 4556 F: +65 6477 7300 E: edwin.yeo.weimeng@simedarby.com.sg

www.simedarbymotors.com | www.vantageauto.com.sg



From: VAL BP <val-bp@simedarby.com.sg>

Sent: Monday, January 10, 2022 4:55 PM

To: Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>

Cc: Azman Abdullah <azman.abdullah@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>; Edwin Yeo Wei Meng <edwin.yeo.weimeng@simedarby.com.sg>

Subject: FW: LIABILITY CHECK FOR SMY5956Z AGAINST SMB5047T DOA:05.01.2022 - Our Ref: D22/115/SMRT/RW

Importance: High

Hi Clement,

Email below FYI.

Thank you.

Best Regards,

Evelyn

Body & Paint

A division of Vantage Automotive Limited

305 Alexandra Road, #02-01 Vantage Automotive Centre, Singapore 159942

T: +65 6319 0175 F: +65 6479 4601 E: val.bp@simedarby.com.sg

www.simedarbymotors.com | www.vantageauto.com.sg



From: Karen Chan Siau Chin (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA) <SiauChin.Chan@strides.com.sg>

Sent: Monday, 10 January 2022 4:43 PM

To: VAL BP <val-bp@simedarby.com.sg>

Cc: Tan Wei Teck (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA) <WeiTeck.Tan@strides.com.sg>

Subject: RE: LIABILITY CHECK FOR SMY5956Z AGAINST SMB5047T DOA:05.01.2022 - Our Ref: D22/115/SMRT/RW

Importance: High

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WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Evelyn,

We would like to inform you that our driver has not reported the matter to us.

We are currently looking into the matter and will revert to you soonest possible. Thanks.

Best Regards,
Karen Chan
Claims Department
Tel : 6556 3523