

## Meng Yan (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Friday, 21 January, 2022 10:31 AM  
**To:** admin@mycar.sg; 'SUR'; assignments  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SPAM-LOW: RE: SNM22D200413/C02/SMZ6752H/LEWLC / RE: OUR REF: SKH1180J YOUR REF: SMZ6752H PRE REPAIR INSPECTION FOR SKH1180J

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.  
Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Huiqin Tan <admin@mycar.sg>  
**Sent:** Friday, 21 January 2022 10:28 am  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SPAM-LOW: RE: SNM22D200413/C02/SMZ6752H/LEWLC / RE: OUR REF: SKH1180J YOUR REF: SMZ6752H PRE REPAIR INSPECTION FOR SKH1180J

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

Please appoint LKK for survey

**Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.**

Best Regards,  
**Huiqin**  
General Manager | Motor Claims Department

**My Car Consultant Pte Ltd**  
M: 8866 8832 | F: 6925 5219  
W: Mycar.sg | E: [Admin@mycar.sg](mailto:Admin@mycar.sg)  
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)  
UEN No.: 201605878Z  
GST Registration No.: 201605878Z

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**From:** "Jenny Lew" <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Sent:** 1/21/22 9:50 AM  
**To:** "[admin@mycar.sg](mailto:admin@mycar.sg)" <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** SPAM-LOW: RE: SNM22D200413/Co2/SMZ6752H/LEWLC / RE: OUR REF: SKH1180J YOUR REF: SMZ6752H PRE REPAIR INSPECTION FOR SKH1180J

**Without Prejudice**

**Our reference: SNM22D200413/C02/SMZ6752H/lewlc**  
**Your reference: SKH1180J**

Dear Sirs / Madam,

**ACCIDENT INVOLVING SMZ6752H & SKH1180J on 14/01/2022**

We refer to your email of 18/01/2022.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, 21 January 2022 9:14 am  
**To:** [admin@mycar.sg](mailto:admin@mycar.sg); Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D200413/C02/SMZ6752H/LEWLC / RE: OUR REF: SKH1180J YOUR REF: SMZ6752H PRE REPAIR INSPECTION FOR SKH1180J

Without Prejudice

Dear Jenny,

Please conduct PRS for SKH1180J.

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Huiqin Tan <[admin@mycar.sg](mailto:admin@mycar.sg)>

**Sent:** Thursday, 20 January 2022 10:32 am

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SKH1180J YOUR REF: SMZ6752H PRE REPAIR INSPECTION FOR SKH1180J

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Dear Boonsen,

14/01/2022 / 221hrs

**Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.**

Best Regards,

**Huiqin**

General Manager | Motor Claims Department

**My Car Consultant Pte Ltd**

M: 8866 8832 | F: 6925 5219

W: Mycar.sg | E: [Admin@mycar.sg](mailto:Admin@mycar.sg)

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

GST Registration No.: 201605878Z

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**From:** "Claims Dept of CTI" <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** 1/20/22 10:14 AM

**To:** "[admin@mycar.sg](mailto:admin@mycar.sg)" <[admin@mycar.sg](mailto:admin@mycar.sg)>

**Subject:** RE: OUR REF: SKH118oJ YOUR REF: SMZ6752H PRE REPAIR INSPECTION FOR SKH118oJ

Without Prejudice

Dear Sir,

Apologies as not able to open 1<sup>st</sup> attachment. Appreciate can advise on date of accident and timing to process pri.

NOTICE :

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Thank you

Chong Boon Sen  
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909  
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**From:** Huiqin Tan <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Sent:** Wednesday, 19 January 2022 11:15 am  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: OUR REF: SKH1180J YOUR REF: SMZ6752H PRE REPAIR INSPECTION FOR SKH1180J

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Boonsen,

Pwd: SKH1180J8296D

**Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.**

Best Regards,  
**Huiqin**  
General Manager | Motor Claims Department

**My Car Consultant Pte Ltd**

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W: Mycar.sg | E: [Admin@mycar.sg](mailto:Admin@mycar.sg)

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)  
UEN No.: 201605878Z  
GST Registration No.: 201605878Z

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**From:** "Claims Dept of CTI" <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** 1/19/22 10:34 AM  
**To:** "[admin@mycar.sg](mailto:admin@mycar.sg)" <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Subject:** RE: OUR REF: SKH1180J YOUR REF: SMZ6752H PRE REPAIR INSPECTION FOR SKH1180J

Without Prejudice

Dear Sir,

Refer to telcon earlier. Pls provide password, and accident timing and date to process pri.

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Thank you

Chong Boon Sen  
Claims Department

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**From:** Huiqin Tan <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Sent:** Tuesday, 18 January 2022 10:57 am  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** OUR REF: SKH118oJ YOUR REF: SMZ6752H PRE REPAIR INSPECTION FOR SKH118oJ

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**WITHOUT PREJUDICE**

\* \*Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: SKH118oJ

YOUR REF: SMZ6752H

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SKH118oJ

ACCIDENT INVOLVING SKH118oJ AND SMZ6752H

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention

**Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.**

Best Regards,

**Huiqin**

General Manager | Motor Claims Department

**My Car Consultant Pte Ltd**

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