

Meng Yan (LKK Auto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Friday, 21 January, 2022 10:22 AM
To: Suraidah B Saidi PTCBC; assignments@lkkauto.com; sur@lkkauto.com
Cc: Claims Dept of CTI; Ashlyn Chng
Subject: RE: SNM22D200519/C02/GBL524T/LEEPG/ FW: Direct Settlement (MY) - Accident Involving SLK3541K & GBL524T DOA 18/01/2022 (vehicle GROUNDED)
Attachments: 20012022105443-0001.pdf; SLK3541K DOA18012022.pdf; GBL524T_18.01.2022_China Taiping_Insurer Enquiry — GEARS.pdf

[Strictly Confidential]

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Steve to conduct PRS on without prejudice basis.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Sent: Friday, 21 January 2022 10:16 am
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Subject: RE: SNM22D200519/C02/GBL524T/LEEPG/ FW: Direct Settlement (MY) - Accident Involving SLK3541K & GBL524T DOA 18/01/2022 (vehicle GROUNDED)

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Hi Cecilia,

We would like to choose, Steve Chen (LKK).

Thank you & Regards,
Suraidah
TPR Team, Claims Dept
E: suraidahb.saidi@inchcape.com.sg

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Friday, 21 January 2022 9:33 am
To: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D200519/C02/GBL524T/LEEPG/ FW: Direct Settlement (MY) - Accident Involving SLK3541K & GBL524T DOA 18/01/2022 (vehicle GROUNDED)

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Without Prejudice

Our reference: SNM22D200519/C02/GBL524T/LEEPG

Your reference: SLK3541K

Dear Sirs,

ACCIDENT INVOLVING GBL524T & SLK3541K ON 18/01/2022

We refer to your email of 20/01/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 21 January 2022 9:24 am

To: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; Ashlyn.Chng@inchcape.com.sg; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200519/C02/GBL524T/LEEPG/ FW: Direct Settlement (MY) - Accident Involving SLK3541K & GBL524T DOA 18/01/2022 (vehicle GROUNDED)

Without Prejudice

Dear Cecilia,

Please conduct PRS for SLK3541K.

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Sent: Thursday, 20 January 2022 11:26 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Subject: Direct Settlement (MY) - Accident Involving SLK3541K & GBL524T DOA 18/01/2022 (vehicle GROUNDED)

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Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **GBL524T** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$XXX per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Mei Yen @ 6631 1507** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle IN workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you & Regards,

Suraidah

TPR Team, Claims Dept

E: suraidahb.saidi@inchcape.com.sg