

Meng Yan (LKK Auto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Thursday, 20 January, 2022 7:45 PM
To: Admin A; Summer Lee (LKK Auto)
Subject: SNM22D200347C02 : ACCIDENT INVOLVING GBK4414G & SKZ3543M ON 13/01/2022

[Confidential]

Hi Team

Please arrange survey by Kenneth.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: motorclaims <motorclaims@autocare.com.sg>
Sent: Thursday, January 20, 2022 9:36 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'motorclaims' <motorclaims@autocare.com.sg>
Subject: RE: ACCIDENT INVOLVING SKZ3543M AND GBK4414G ON 13/01/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Ms So Chow,

Kindly arrange for Mr Kenneth Kong to survey vehicle SKZ3543M as soon as possible as vehicle is in.

Thank you & Regards,
Nita

Sin Ming AutoCare BFG Pte Ltd

176 Sin Ming Drive #02-05
Singapore 575721
Sin Ming Autocare
Tel: +65 64550600 | Fax: +65 64556192
E-mail: motorclaims@autocare.com.sg

From: motorclaims [<mailto:motorclaims@autocare.com.sg>]
Sent: Thursday, 20 January, 2022 9:31 AM
To: 'Chee So Chow' <sochow.chee@sg.cntaiping.com>; 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Cc: 'motorclaims' <motorclaims@autocare.com.sg>
Subject: RE: ACCIDENT INVOLVING SKZ3543M AND GBK4414G ON 13/01/2022

Dear Ms So Chow,

Kindly arrange for Mr Kenneth Kong to survey vehicle SKZ3543M.

Thank you & Regards,
Nita

Sin Ming AutoCare BFG Pte Ltd

176 Sin Ming Drive #02-05
Singapore 575721
Sin Ming Autocare
Tel: +65 64550600 | Fax: +65 64556192
E-mail: motorclaims@autocare.com.sg

From: Chee So Chow [<mailto:sochow.chee@sg.cntaiping.com>]
Sent: Thursday, 20 January, 2022 9:17 AM
To: 'motorclaims' <motorclaims@autocare.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: ACCIDENT INVOLVING SKZ3543M AND GBK4414G ON 13/01/2022

Dear Team

We refer to your email of 14/01/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

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From: motorclaims <motorclaims@autocare.com.sg>
Sent: Friday, January 14, 2022 4:35 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'motorclaims' <motorclaims@autocare.com.sg>
Subject: ACCIDENT INVOLVING SKZ3543M AND GBK4414G ON 13/01/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear OIC,

Accident involving SKZ3543M and GBK4414G on 13/01/2022 along Upper Changi North towards Upper Changi Road East.

Kindly advise if your insured GBK4414G had file an accident report and advise the liability.

Thank you & Regards,
Nita

Sin Ming AutoCare BFG Pte Ltd

176 Sin Ming Drive #02-05

Singapore 575721

Sin Ming Autocare

Tel: +65 64550600 | Fax: +65 64556192

E-mail: motorclaims@autocare.com.sg