

## Asher Sng (LKKAuto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Friday, 19 August 2022 13:17  
**To:** chan pick yuen; Adeline Chng  
**Cc:** Admin A; Asher Sng (LKKAuto)  
**Subject:** RE: SJV5082X & GBG2196U DOA 17.1.22

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Dear Sir / Mdm ,

Enclosed is the GIA report , LTA fee , invoice , & LOA  
As request following :

- 1 ) RC                \$ 2247 - ( \$2100 + 7% GST - As agreed )
- 2) loss of use      \$300 ( \$100    X 3 DAYS - 2 days recommend + 1 day waiting PRS )
- 3) LTA FEE        \$7.45

@ 100% TOTAL \$2554.45/- ( Parting lot with stationed )

Please let us have your settlement soon . Thanks

Best Regards  
Chris Chan  
NEW ZEN WERKZ PTE LTD  
HP: 92712214



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# LETTER OF AUTHORISATION

NEW ZEN WERKZ PTE LTD  
BLOCK 3 KAKI BUKIT ROAD 1  
#03-04 EUNOS TECHNOLINK  
SINAGPORE 415935

Dear Sir,

Accident on 17.1.22

Involving Vehicle Nos SJV5082X & GBG2196U

Along 127 PASIR RIS ST 11

I/We, the registered owner /driver of vehicle registration no: SJV5082X  
have involved in the above accident.

I/We hereby authorize **M/S NEW ZEN WERKZ PTE LTD** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitors \_\_\_\_\_ to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.  
Thank you.

Yours truly,

(Signature of Owner)  
(Signature of Driver)  
(Signature of Witness)

(Signature of Owner)  


Owner's Signature  
(Company's stamp if applicable)

Name: **FARISHA BTE MOHD  
SIKANDAR**

NRIC No: **SXXXX432A**

Date: **19.01.2022**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00016792100      Claim No : SNM22D200534/C02/GBG2196U/TANCHC  
Claimant : FARISHA SIKANDAR  
Amount : S\$2,494.45  
DOLLARS TWO THOUSAND FOUR HUNDRED NINETY FOUR AND CENTS  
FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJV 5082X  
Insured Vehicle No. : GBG 2196U

Date of Loss : 17/01/2022  
Place of Accident : 127 PASIR RIS STREET 11

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SEEKTOP PTE LTD  
Driver Name : OMAR BIN MANOJOH

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	2,247.00
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	240.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) <del>Survey Fees</del> /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	S\$	2,494.45
	=====	

Claimant Name : FARISHA SIKANDAR

NRIC No : SXXXX432A

Signature : 

Date : 14.09.22

# NEW ZEN WERKZ PTE LTD

3 KAKI BUKIT ROAD 1 #03-04 EUNOS TECHNOLINK SINGAPORE 415935

## INVOICE

FARISHA SIKANDAR  
Block 3 Kaki Bukit Road 1  
#03-04 Eunos Technolink  
Singapore 415935

Date: 19<sup>th</sup> AUGUST 22  
GST Reg.No: 201900125K

Accident date: 17<sup>th</sup> JAN 2022  
Final Bill For Vehicle No: SJV5082X MIT LANCER

Descriptions	AMOUNT
Lump Sum repair cost as recommended by LKK AUTO CONSULTANTS PTE LTD	\$2,100.00
Total	\$2,100.00
GST 7%	\$147.00
Grand Total	\$2,247.00

S/DLRS: TWO THOUSAND TWO HUNDRED FORTY SEVEN ONLY

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 19 Jan 2022 / 09:10:36

Receipt Date/Time : 19 Jan 2022 / 09:10:29

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-220119-000420

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - GBG2196U				
As at 17 Jan 2022/21:21:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBG2196U			
	Enquiry Fee	7.00	0.49	7.49
	20220119090925228922			
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	20220119090944148	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Wednesday, 27 April 2022 9:48 AM  
**To:** henghui37@gmail.com  
**Subject:** ACCIDENT INVOLVING GBG 2196U AND SJV 5082X ON 17/01/2022

**Our Ref: CC6/CTI22000750/Aea3**

27 April 2022

**SEEKTOP PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBG 2196U AND SJV 5082X ON 17/01/2022**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng  
Case Handler  
DID: 6841 6051  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)

## Asher Sng (LKKAUTO)

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Wednesday, 7 September 2022 16:28  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: SNM22D200534/C02/GBG2196U/TANCHC / FW: Direct Settlement - Accident Involving GBG2196U (OI : CTI - TBA) AND SJV5082X (TP : LKK REF - CC6/CTI22000750/Aea3) on 17/01/2022

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

[Strictly Confidential]

Hi Asher,

Please proceed to settle as follow:

COR \$2,247.00  
LOU \$240.00 (\$60-80 x 3days) – 1,499cc  
Search Fee \$7.45

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Friday, 26 August 2022 3:58 pm  
**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** [MANDATE REQUEST] RE: SNM22D200534/C02/GBG2196U/TANCHC / FW: Direct Settlement - Accident Involving GBG2196U (OI : CTI - TBA) AND SJV5082X (TP : LKK REF - CC6/CTI22000750/Aea3) on 17/01/2022

[Strictly Confidential]

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[Strictly Confidential]

Your ref : SNM22D200534/C02/GBG2196U/TANCHC

Our ref : CC6/CTI22000750/Aea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured reversed into parking lot hit third party vehicle. We are of the opinion that BOLA scenario 23 is applicable for this matter. Liability is not in our insured's favour.  
We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **NEW ZEN WERKZ PTE LTD**" at **\$2,547.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 7,345.55	\$ 2,247.00
2. Loss of Use (3days x \$100)	\$ 600.00	\$ 300.00 (3days x \$100)
Total	\$ 7,945.55	<b>\$ 2,547.00</b>

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 19.08.22 is only for mandate purpose.

**For your approval please.**

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Thursday, 27 January 2022 16:31

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: SNM22D200534/C02/GBG2196U/TANCHC / FW: Direct Settlement - Accident Involving GBG2196U (OI : CTI - TBA) AND SJV5082X (TP : LKK REF - CC6/CTI22000750/Aea3) on 17/01/2022

[Strictly Confidential]

Dear Mei Kwan,



Enclosed Insured SAS report for your necessary action.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 27 January 2022 4:03 PM

**To:** Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: SNM22D200534/C02/GBG2196U/TANCHC / FW: Direct Settlement - Accident Involving GBG2196U (OI : CTI - TBA) AND SJV5082X (TP : LKK REF - CC6/CTI22000750/Aea3) on 17/01/2022

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

**"Wishing You Happiness & Prosperity Chinese New Year 2022"**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Tan Chew Chik Jacqueline [<mailto:jacqueline.tan@sg.cntaiping.com>]

**Sent:** Friday, January 21, 2022 5:19 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D200534/C02/GBG2196U/TANCHC / FW: Direct Settlement - Accident Involving GBG2196U (OI : CTI - TBA) AND SJV5082X (TP : LKK REF - CC6/CTI22000750/Aea3) on 17/01/2022

Hi Asher,

Please assist follow up with Insured for non-reporting.

Thank you.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Tan Chew Chik Jacqueline

**Sent:** Friday, 21 January 2022 4:26 PM

**To:** [Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D200534/C02/GBG2196U/TANCHC / FW: Direct Settlement - Accident Involving GBG2196U (OI : CTI - TBA) AND SJV5082X (TP : LKK REF - CC6/CTI22000750/Aea3) on 17/01/2022

Hi Mei Kwan,

Our Insured have yet to report the accident.

Please assist to request Insured's driver details from third party claimant as mentioned in SAS report.

Thank you.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 21 January 2022 11:55 AM

**To:** [Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM22D200534/C02/GBG2196U/TANCHC / FW: Direct Settlement - Accident Involving GBG2196U (OI : CTI - TBA) AND SJV5082X (TP : LKK REF - CC6/CTI22000750/Aea3) on 17/01/2022

Dear all,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D200534/C02/GBG2196U/TANCHC.

Dear Jacqueline,

Pls revert LKK.

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, 20 January 2022 6:43 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBG2196U (OI : CTI - TBA) AND SJV5082X (TP : LKK REF - CC6/CTI22000750/Aea3) on 17/01/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJV 5082X at M/s New Zen Werkz Pte Ltd - Kaki Bukit on 19/01/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

*To check availability of the case handler, you may contact the undersigned.*

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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