



INDIA INTERNATIONAL INSURANCE
64 Cecil Street #04, #05
IOB Building
Singapore 049711
Attn: Motor Claims Dept

Your Ref: AVS22/0245

Our Ref: DS/2498907/SMZ8376Y

"Without Prejudice"

Date: 22 March 2022

Subject: **ACCIDENT INVOLVING VEHICLES SMZ8376Y & GBG9627Y ON 18/01/22**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows: -

Cost of Repair : \$ 13,899.25	Excess : \$ -
Loss of Use : \$ 900.00 (\$100.00*9 days)	GIA/LTA Search : \$ 7.45
Loss of Rental : \$ -	Others : \$ -
	Total : \$ 14,806.70

A copy of each of the following supporting documents is enclosed:

1. Copy of Final Repair Bill
2. GIA/LTA search slip
3. Original Letter of Authorisation

Performance Motors
Limited
1800-Call-BMW
(1800-2255-269)

www.pml.com.sg

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159941
Tel Sales 6319 0100
Tel Aftersales:
6319 0111
Fax 6474 7770

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel Aftersales
6319 0527
Fax 6479 6624

280
Kampong Arang Rd
East Coast Centre
Singapore 438180
Tel Aftersales
6319 0888
Fax 6344 1332

Registered office
305 Alexandra Road
#02-01
Vantage
Automotive Centre
Singapore 159942

Co. Reg. No:
197401559W

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Evelyn Chan / Mr Suhaimi at 6319-0175 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

Yours sincerely

Cresendo Lagman
Customer Service Manager, Body & Paint

Bernard Wan
Service Manager – Body & Paint

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SM 28376Y & GBB9627Y ON 18/1/2022

I, Daryl Teo Jian Rong owner of Vehicle Registration No. SM 2 8376Y
hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and
settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all
documents whatsoever in relation to this matter and to accept and receive any payment
due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation
on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if
the same had been done or executed by me in person.

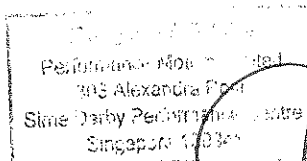
I further confirm that the acceptance by **Performance Motors Limited** of the settlement
amount in respect of such claim shall constitute the full discharge of my claim in respect of
such loss and damage.

Signed by:

Name: Daryl Teo Jian Rong (Date) 18/01/2022

NRIC No.: S9141232B

In the presence of:


18/1/2022
@ 1730hrs

Name: _____ (Date)

NRIC No.: _____

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2022D0000472
Claimant Ref: SMZ8376Y

We/I, PERFORMANCE MOTORS LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 13,899.25 (repair cost), S\$ 900.00 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. SMZ8376Y that was damaged pursuant to the accident which occurred on 18/01/2022 (date) at BLK 177 Ang Mo Kio Ave 4 CarPark (location) involving vehicle no. GBG9627Y (insured vehicle). This is pursuant to the inspection conducted on 21/01/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Daryl Teo Jian Rong ("the third party claimant") of vehicle no. SMZ8376Y to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMZ8376Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 14,806.70 to Performance Motors Limited

Dated this 3 day of June 2022

CLAIMANT:

Signature:


Name:

NRIC:

Address:

Nationality:

Occupation:


PERFORMANCE MOTORS LIMITED
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel: 6319 0400 (Sales)
6319 0401 (After sales)
Signed by "the workshop" (with shop)

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x
Toll-Free Number (1800-2255269)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)



SERVICE TAX INVOICE

Repair Order No. : B1 1628023

Date IN : 24/01/2022

Motor Claim Advisor: Chua Kee Sin

Page No. : 1 of 2

Invoice Number : 2498907 / WSB

Invoice Date : 18/03/2022

Payment Terms : 30 Days From Invoice

Invoice By : Karen Chin Lye Peng

- CUSTOMER INFORMATION -

Mr Daryl Teo Jian Rong
225C Compassvale Walk
#04-347

Singapore 543225

- INVOICE TO - 219

India Int'L Insurance Pte Ltd
64 Cecil Street
#04-05 IOB Building
Singapore 049711

REGN. NO.
SMZ8376Y

CHASSIS NO.
WBA70DY0X08B80289

REGN. DATE
21/05/2021

MODEL
318I SEDAN

MILEAGE
11559

- - - - L A B O U R 1 - - - -

NETT

To replace rear right fender and attachments including make
good the rear bumper, rear right door, cut and welding
rear right fender and knock out dented area caused
by the accident.

4,675.00

To respray rear right fender, rear bumper and rear right
door.

2,527.00

To remove and install rear hat-tray, rear seat, carpet
and roof top lining to facilitate repair.

787.00

To carry out body cavity preservation.
(For cut panel).

504.00

To check steering geometry and conduct wheel alignment in
accordance with BMW specifications. (1x).

504.00

To replace rear right wheel rim including balancing.
(By owner).

637.50

To remove and install rear windscreen glass to facilitate
repair.

574.00

To conduct water leak tests.

75.00

Sundries.

150.00

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

0.00

DATE OF ACCIDENT : 18.01.2022. 3RD PARTY CAR : GBG9627Y.

YOUR REF NO : NIL.

VEHICLE WAS SURVEYED BY MR STEVE FROM LKK AUTO ON
21.01.2022 AT 10AM. AUTHORISED REPAIR BY MR DERRICK TAN
FROM INDIA INT'L INSURANCE ON 20.01.2022 VIA EMAIL.

PROPOSE LOSS OF USE = \$100X9. THE AMOUNT IS SUBJECTED
TO

0.00

INSURANCE COMPANY CONFIRMATION.

LTA SEARCH FEE = \$7.45.

0.00

Total Labour 1: **10,433.50**

- - - - P A R T S - - - -

Retail
Qty Price

NETT

REAR RH SIDE PANEL

1 1,734.10

1,734.10

RH C PILLAR REINFORCEMENT PLATE

1 70.15

70.15

RH REINFORCEMENT PLATE SILL

1 64.35

64.35

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x
Toll-Free Number (1800-2255269)

303, Alexandra Road
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Fax: 64796601 (AfterSales)
64796624 (Motorrad)

**SERVICE TAX INVOICE**

Repair Order No. : B1 1628023	Page No. : 2 of 2
Date IN : 24/01/2022	Invoice Number : 2498907 / WSB
Motor Claim Advisor: Chua Kee Sin	Invoice Date : 18/03/2022
	Payment Terms : 30 Days From Invoice
	Invoice By : Karen Chin Lye Peng

TRUNK LID SEALING	1	129.35	129.35
BLIND RIVET AVIBVLB	30	0.55	16.50
(DG) BODYWORK ADHESIVE K5A (50ML)	1	116.15	116.15
(DG) CLEANER R1 (100ML)	1	26.15	26.15
PUNCH RIVET N5	20	0.55	11.00
PUNCH RIVET N4	30	0.55	16.50
SCREW (SF PLUS M5X15)	3	0.55	1.65
(S/L) SEAM SEAL 300ML	1	33.80	33.80
(DG/SL)KAROSSERIEKLEBSTOFF K5 (195	1	336.75	336.75
Total Parts :			2,556.45

Labour Charges :	10,283.50	Total Labour & Parts Charges :	S\$ 12,989.95
Parts Charges :	2,556.45	Less Insurance Excess :	S\$ 0.00
Lubricant/Misc :	150.00	Invoice Total Amount Exclude GST :	S\$ 12,989.95
		GST @ 7% :	S\$ 909.30
		Invoice Total Amount Include GST :	S\$ 13,899.25

Computer generated invoice. No signature is required.	Amount Payable Include GST :	S\$ 13,899.25
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All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 19 Jan 2022 / 09:43:12

Receipt Date/Time : 19 Jan 2022 / 09:43:12

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220119-000603

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBG9627Y				
As at 18 Jan 2022/15:56:00				
Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - GBG9627Y			
	Enquiry Fee	7.00	0.49	7.49
	20220119094201221886			
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	542125XXXXXX4416	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Jan 2022 16:08	Clim Dtl Modified	Claimant's Name: -> DARYL TEO JIAN RONG.	[A] HOW MEI KWAN
2	20 Jan 2022 16:08	Clim Veh Model Changed	(207133) BMW 318I 2.0 ADPT LED HL SPORTLINE (A).	[A] HOW MEI KWAN
3	20 Jan 2022 16:08	Clim Created	Reg No: SMZ8376Y. Acct Date: 2022/01/18. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Liberty Insurance Pte Ltd (HQ). Workshop: Performance Motors Limited (HQ)	[A] HOW MEI KWAN
4	20 Jan 2022 16:08	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	20 Jan 2022 16:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/01/31	[A] HOW MEI KWAN
6	20 Jan 2022 16:08	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	20 Jan 2022 16:08	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
8	20 Jan 2022 16:08	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
9	21 Jan 2022 12:54	Video Downloaded	Downloaded Video - Accident REAR VIEW	[I] Mekavathanan Sarangapani
10	21 Jan 2022 12:54	Video Downloaded	Downloaded Video - Accident FRONT VIEW	[I] Mekavathanan Sarangapani
11	21 Jan 2022 15:21	Label Removed	(30651):Vehicle Not In.	[A] HOW MEI KWAN
12	24 Jan 2022 13:22	Video Downloaded	Downloaded Video - Accident REAR VIEW	[A] CHEW HSIAO TONG
13	24 Jan 2022 13:22	Video Downloaded	Downloaded Video - Accident FRONT VIEW	[A] CHEW HSIAO TONG
14	24 Jan 2022 13:24	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remark: Based on 3rd party video, 3rd party was driving straight on left side of the lane, our driver should check before swerve left.	[A] CHEW HSIAO TONG
15	24 Jan 2022 15:59	Video Downloaded	Downloaded Video - Accident REAR VIEW	[I] Derrick Tan Ming Chye
16	24 Jan 2022 16:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/01/31. Mandate Remarks: Dear Sir, liability is not in our favour. we are keen on direct settlement. Thank you.	[I] Derrick Tan Ming Chye
17	24 Jan 2022 16:00	Adj Mandate Set	Approved:0.00:Dear Sir, liability is not in our favour. we are keen on direct settlement. Thank you.	[I] Derrick Tan Ming Chye
18	03 May 2022 22:28	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
19	03 May 2022 22:28	Clim Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
20	03 May 2022 22:28	Clim Dtl Modified	JPJ Reg. Date: -> 2021/05/21.	[A] JOANNE LEE KHANG MIN
21	03 May 2022 22:28	Clim Details Notified		[A] JOANNE LEE KHANG MIN
22	05 May 2022 09:16	Adj Mandate Request	Cur.Req:14806.70:Liability: 100% *Quantum: (a)CORw/GST: \$13,899.25 + (b)LOU(9days x \$100.00): \$900.00 + (c)Search fee: \$7.45 = Total: \$14,806.70 *Vehicle Model: BMW 318I (1998cc) *9 recommended repair days *For your approval please.	[A] CHEW HSIAO TONG
23	12 May 2022 16:46	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/01/31. Mandate Remarks: Dear Sir, please check with DE after verifying the part pricing as mentioned earlier. Thank you.	[I] Derrick Tan Ming Chye
24	12 May 2022 16:46	Adj Mandate Set	Approved:0.00:Dear Sir, please check with DE after verifying the part pricing as mentioned earlier. Thank you.	[I] Derrick Tan Ming Chye
25	25 May 2022 10:07	Adj Mandate Request	Cur.Req:14806.70:Hi, Kindly refer to my email dated 25/05/2022.	[A] CHEW HSIAO TONG
26	30 May 2022 18:35	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/01/31. Mandate Remarks: Dear Sir, please check with DE after verifying the part pricing as mentioned earlier. Thank you.	[I] Sundari Nagarajan

AUDIT TRAIL			
No.	On	Audit	Remarks
30 May 27 2022 18:35		Adj Mandate Set	Approved:14806.70:Dear Sir, please check with DE after verifying the part pricing as mentioned earlie r. Thank you.
			[I] Sundari Nagarajan

Date From

Date To

Audit Type

None

Go

ACTIVITY			
No record			

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2759659	20 Jan 2022 16:33:53	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMZ8376Y	GBG9627Y	11.00
2759661	20 Jan 2022 16:35:57	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMZ8376Y	Krishnan Bhuvaneswari	xx.xx
2759662	20 Jan 2022 16:35:58	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMZ8376Y	Krishnan Bhuvaneswari	xx.xx
2788699	03 May 2022 22:28:40	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMZ8376Y	GBG9627Y	11.00