Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto) Sent: Thursday, January 20, 2022 5:16 PM To: 'Motor Claim - III'; assignments; SUR; Admin A Cc: 'Derrick Tan' **Subject:** RE: [EXTERNAL] - REQ FOR DIRECT SETTLEMENT SMZ8376Y AND GBG9627Y ON 18.01.22 **Categories: HMK** Dear Sir / Mdm, Thank you for your assignment. Please be informed that vehicle not in the workshop, repairer will arrange. Best Regards, Summer Lee | Admin LKK Auto Consultants Pte Ltd Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted. From: Motor Claim - III < motorclaim@iii.com.sg> Sent: Thursday, 20 January, 2022 12:32 PM To: PBSP <pml-pbsp@simedarby.com.sg>; sur@lkkauto.com; admin-a@lkkauto.com; Summer (LKK Auto) <admind@lkkauto.com> Cc: Derrick Tan < Derrick Tan@iii.com.sg> Subject: RE: [EXTERNAL] - REQ FOR DIRECT SETTLEMENT SMZ8376Y AND GBG9627Y ON 18.01.22 Dear Sir / Mdm. Please conduct a survey on TP vehicle SMZ8376Y and let us have your report urgently. This claim will be handled by Mr Derrick. *Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured. Thank You.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building Singapore 049711 Tel: 6347 6100 Ext 231

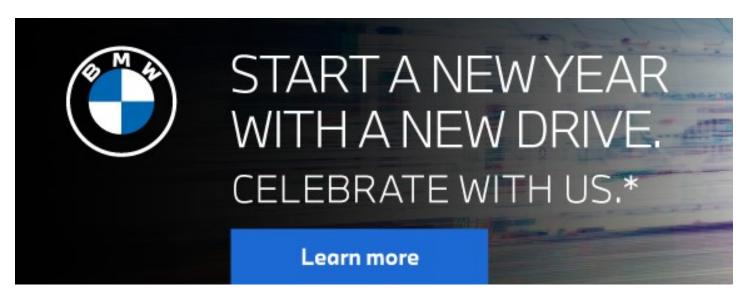


From: PBSP <pml-pbsp@simedarby.com.sg> Sent: Thursday, 20 January 2022 12:14 pm To: Motor Claim - III <motorclaim@iii.com.sg>; Derrick Tan <pre>DerrickTan@iii.com.sg></pre> Subject: Re: [EXTERNAL] - REQ FOR DIRECT SETTLEMENT SMZ8376Y AND GBG9627Y ON 18.01.22</motorclaim@iii.com.sg></pml-pbsp@simedarby.com.sg>
Hi Bhuvaneswari
Please appoint LKK as surveyor.
Thank you.
Best regard,
Juraidah
Bodyshop
BMW
Performance Motors Ltd
DDI: +65 6319 0175
FAX: +65 6479 4601
Address: 303 Alexandra Road, Singapore 159941
Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors

A member of the Sime Darby Group



From: Derrick Tan < DerrickTan@iii.com.sg> Sent: Thursday, 20 January 2022 11:58 am

To: PBSP <pml-pbsp@simedarby.com.sg>; Motor Claim - III <motorclaim@iii.com.sg>

Subject: RE: [EXTERNAL] - REQ FOR DIRECT SETTLEMENT SMZ8376Y AND GBG9627Y ON 18.01.22

Importance: High

Dear Suhaimi,

As per our conversation earlier,

Liability is not in our favour.

We will arrange for survey.

Aside to Bhuvana,

Please arrange the same.

Thank you.

Best Regards,

Derrick Tan
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street, #04/#05 IOB Building, Singapore 049711

From: Derrick Tan

Sent: Thursday, 20 January 2022 11:30 am **To:** PBSP < pml-pbsp@simedarby.com.sg> **Cc:** Motor Claim - III < motorclaim@iii.com.sg>

Subject: RE: [EXTERNAL] - REQ FOR DIRECT SETTLEMENT SMZ8376Y AND GBG9627Y ON 18.01.22

Dear Suhaimi,

Thank you for your email.

Based on the video footage, we note that our insured had switched his hazard light "ON" with his intention to park into the parking lot.

Your client should not have overtake which resulted in this collision.

As such liability is not clear this current juncture.

Best Regards,

Derrick Tan
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street, #04/#05 IOB Building, Singapore 049711

Tel: 6347 6100, Ext - 264

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Thursday, 20 January 2022 11:05 am
To: Derrick Tan DerrickTan@iii.com.sg>
Cc: Motor Claim - III motorclaim@iii.com.sg>

Subject: Re: [EXTERNAL] - REQ FOR DIRECT SETTLEMENT SMZ8376Y AND GBG9627Y ON 18.01.22

Dear Derrick,

Attached the accident video for your attention for which is self explained.

Kindly review and let revert.

Thank you.

Best regard,

Suhaimi

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

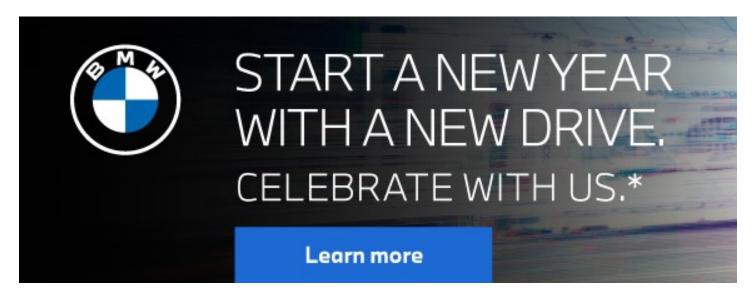
Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors

A member of the Sime Darby Group



From: Derrick Tan < DerrickTan@iii.com.sg > Sent: Thursday, 20 January 2022 10:24 am
To: PBSP < pml-pbsp@simedarby.com.sg >

Cc: Motor Claim - III < motorclaim@iii.com.sg >; Chua Kee Sin < chua.kee.sin@simedarby.com.sg >; Cresendo Llurca

Lagman < cresendo.lagman@simedarby.com.sg >

Subject: RE: [EXTERNAL] - REQ FOR DIRECT SETTLEMENT SMZ8376Y AND GBG9627Y ON 18.01.22

CAUTION: This email originated from outside the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe. Click "Report Phishing" if you think it is malicious.

Dear Sir,

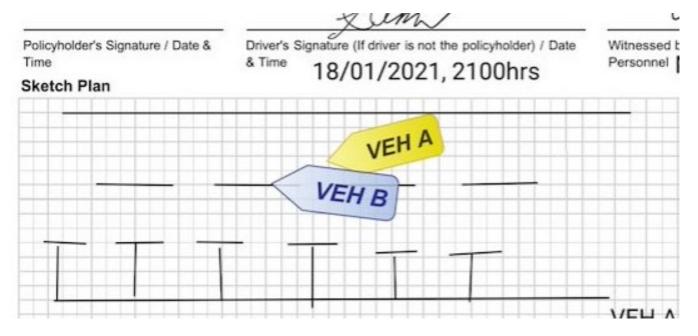
We refer to your email dated 19.01.2022.

Please note that liability is not clear at this current juncture.

Please refer to our insured accident report with details below:-

CIRCUMSTANCES OF ACCIDENT

ON 18/01/2022 AT ABOUT 1600HRS I WAS DRIVING ALONG BLK 177 ANG MO KIO AVE 4 OPEN CAI VEHICLE BEARING REGISTRATION NO. GBG9627Y WITH THE HAZARD LIGHT ON. I WAS ABOUT 1 SUDDENLY ANOTHER VEHICLE BEARING SMZ8376Y SUDDENLY SQUEEZE IN ON MY LEFT SIDE. MY LEFT FRONT BUMPER. LWISH STATE THAT NORODY WAS INJURED AND LTOOK DOWN HIS F



Best Regards,

Derrick Tan
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street, #04/#05 IOB Building, Singapore 049711
Tel: 6347 6100, Ext – 264

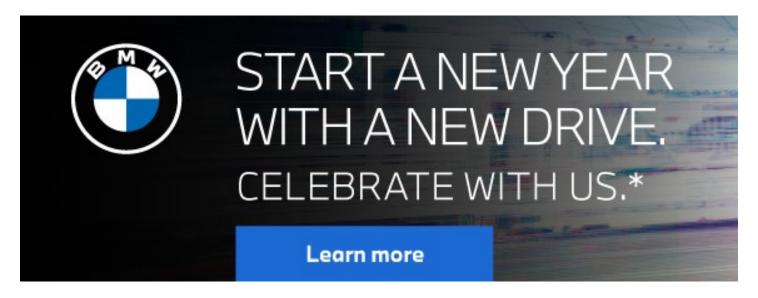
From: PBSP <pml-pbsp@simedarby.com.sg> Sent: Wednesday, 19 January 2022 9:55 am To: Motor Claim - III < motorclaim@iii.com.sg> Cc: Chua Kee Sin < chua.kee.sin@simedarby.com.sg>; Cresendo Llurca Lagman < cresendo.lagman@simedarby.com.sg> Subject: [EXTERNAL] - REQ FOR DIRECT SETTLEMENT SMZ8376Y AND GBG9627Y ON 18.01.22 Dear Sirs, Refer to the above matter. Attached are the estimate and supporting documents for your consideration. Please advise if liability is clear for us to proceed with Direct Settlement. Thank you. Best regard, Juraidah Bodyshop **BMW** Performance Motors Ltd DDI: +65 6319 0175 FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

Sime Darby Motors

A member of the Sime Darby Group



"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (https://www.iii.com.sg/privacy-policy). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (https://www.iii.com.sg/privacy-policy). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (https://www.iii.com.sg/privacy-policy). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."