

Meng Yan (LKK Auto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Thursday, 20 January, 2022 12:49 PM
To: Meng Yan (LKK Auto); assignments@lkkauto.com; sur@lkkauto.com
Cc: Claims Dept of CTI; Tan Chew Chik Jacqueline
Subject: RE: SNM22D200500/C02/SKP9210L/TANCHC / RE: GW976E (Pre-inspection) / Your Vehicle : SKP9210L | DOA - 18/01/2022
Attachments: SY09221J0005_19-01-2022_181228.pdf; SN09221J0004_19-01-2022_165833.pdf; SC1G221J0008_19-01-2022_185546.pdf

[Strictly Confidential]

Hi LKK

Attached all parties' SAS

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 20 January 2022 12:48 pm
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; assignments@lkkauto.com; sur@lkkauto.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Subject: RE: SNM22D200500/C02/SKP9210L/TANCHC / RE: GW976E (Pre-inspection) / Your Vehicle : SKP9210L | DOA - 18/01/2022

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Dear Cecilia,

Thank you for the assignment.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Thursday, 20 January, 2022 12:43 PM

To: JL Perfect Autowork <jlperfectautowork@gmail.com>; assignments@lkkauto.com; sur@lkkauto.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Chew Chik Jacqueline

<jacqueline.tan@sg.cntaiping.com>

Subject: RE: SNM22D200500/C02/SKP9210L/TANCHC / RE: GW976E (Pre-inspection) / Your Vehicle : SKP9210L | DOA - 18/01/2022

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Adrian to conduct PRS on without prejudice basis.

OIC – Jacqueline Tan

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From: JL Perfect Autowork <jlperfectautowork@gmail.com>
Sent: Thursday, 20 January 2022 12:12 pm
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Subject: Re: SNM22D200500/C02/SKP9210L/TANCHC / RE: GW976E (Pre-inspection) / Your Vehicle : SKP9210L | DOA - 18/01/2022

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Dear Cecilia,

We refer to your email dated 20/01/2022.

Please arrange **Adrian Ling (LKK)** to come and conduct the survey for vehicle GW976E.

Thank You.

Regards,

Irene

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Thu, Jan 20, 2022 at 11:15 AM Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D200500/C02/SKP9210L/TANCHC

Your reference: GW976E

Dear Sirs,

We refer to your email of 19/01/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 20 January 2022 11:00 am
To: JL Perfect Autowork <jlperfectautowork@gmail.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D200500/C02/SKP9210L/TANCHC / RE: GW976E (Pre-inspection) / Your Vehicle : SKP9210L | DOA - 18/01/2022

Without Prejudice

Dear Cecilia,

Please conduct PRS for **GW976E**.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: JL Perfect Autowork <jlperfectautowork@gmail.com>

Sent: Wednesday, 19 January 2022 12:28 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: GW976E (Pre-inspection) / Your Vehicle : SKP9210L | DOA - 18/01/2022

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Dear Sir / Madam,

We are instructed by **Doctor Gearbox Autos Specialist** to notify you of a road traffic accident on **18/01/2022** at about **19:10 hours** at/along **Upper Thomson Road (Near LP 240)** involving our client's/customer's vehicle registration number **GW976E** and vehicle registration number **SKP9210L** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875