

Meng Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 20 January, 2022 12:18 PM
To: Asia Motorsports Solution Pte Ltd; 'SUR'; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM22D200462/C02/SLK3030T/LEWLC / ACCIDENT INVOLVING SMP 7046 J & SLK 3030 T ON 15 JANUARY 2022 - APPOINTMENT OF MARCUS CHUA (LKK) AS SINGLE JOINT EXPERT

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.
Please let us have your client accident report to register claim.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com>
Sent: Thursday, 20 January 2022 12:08 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Claims Dept of China Taiping Insurance (e-claims) <e-claims@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: Re: SNM22D200462/C02/SLK3030T/LEWLC / ACCIDENT INVOLVING SMP 7046 J & SLK 3030 T ON 15 JANUARY 2022 - APPOINTMENT OF MARCUS CHUA (LKK) AS SINGLE JOINT EXPERT

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Your Ref:

Our Ref: SMP 7046 J

20 January 2022

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road
#16-00
Springleaf Tower
Singapore 079909

**PROPERTY CLAIM
(WITHOUT PREJUDICE
TO: Any Personal Injury
Claims)**

Attn: Claims Department

Via Email

Dear Sir/Mdm,

**ACCIDENT INVOLVING SMP 7046 J & SLK 3030 T ON 15 JANUARY 2022 - APPOINTMENT
OF MARCUS CHUA (LKK) AS SINGLE JOINT EXPERT**

Thank you so much for your reply dated 20 January 2022. We are pleased to inform you that we are agreeable to your selection of **MARCUS CHUA (LKK)** as the Single Joint Expert.

In compliance with the New State Courts Practice Directions, we shall await your kind office to instruct **MARCUS CHUA (LKK)** (as the Single Joint Expert) to attend to the pre-repair survey of our client's damaged vehicle at our premise at **15 Kaki Bukit Road 4 #01-05/53 Bartley Biz Centre Singapore 417808**.

We seek your assistance in arranging for the pre-repair survey by **24 January 2022 (Monday), 1230H** so that we can commence repair on our client's damaged vehicle as soon as possible and expedite the return of the vehicle to our client.

Thank you and we hope to hear from you soonest.

Regards,
Asia Motorsports Solution Pte Ltd
asiamotorsports@hotmail.com

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, January 20, 2022 11:11 AM
To: Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D200462/C02/SLK3030T/LEWLC / FW: NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMP 7046 J & SLK 3030 T ON 15 JANUARY 2022

Without Prejudice

Our reference: **SNM22D200462/C02/SLK3030T/lewlc**

Your reference: **SMP7046J**

Dear Sirs / Madam,

ACCIDENT INVOLVING SLK3030T & SMP7046J on 14/01/2022

We refer to your email of 18/01/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

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Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 20 January 2022 11:05 am
To: Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D200462/C02/SLK3030T/LEWLC / FW: NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMP 7046 J & SLK 3030 T ON 15 JANUARY 2022

Without Prejudice

Dear Jenny,

Please conduct PRS for **SMP 7046 J**.

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com>
Sent: Wednesday, 19 January 2022 1:30 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Claims Dept of China Taiping Insurance (e-claims) <e-claims@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: Re: NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMP 7046 J & SLK 3030 T ON 15 JANUARY 2022

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PROPERTY CLAIM

(WITHOUT PREJUDICE

TO: Any Personal Injury

Claims)

Dear Sir/Madam,

We have checked with our client and we were told that he is certain the accident date is not 14/01/2022 23:00 hrs, and it happened on 15-01-2022 at about 0230H to 0330H.

The client did provide us with a video footage (with time), and we have attached it in this email.

Also, a gentle reminder that we are still awaiting for **your recommended list of motor surveyors for our co-appointment as Single Joint Expert (SJE).**

Thank you and we hope to hear from you soonest.

Regards,

Asia Motorsports Solution Pte Ltd

37A Everitt Road

Singapore 428586

asiamotorsports@hotmail.com

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, January 19, 2022 12:19 PM
To: Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com>
Subject: RE: NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMP 7046 J & SLK 3030 T ON 15 JANUARY 2022

Without Prejudice

Dear Sir,

Can kindly confirm with your client if accident date is as mentioned, or 14/01/2022 23:00hrs as our insured states so.

If your client need to amend, pls ask them file addendum.

Look forward to hearing from you to process pri.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com>
Sent: Tuesday, 18 January 2022 1:48 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Claims Dept of China Taiping Insurance (e-claims) <e-claims@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMP 7046 J & SLK 3030 T ON 15 JANUARY 2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your Ref:
Our Ref: SMP 7046 J

18 January 2022

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road
#16-00
Springleaf Tower
Singapore 079909

Attn: Claims Department

**PROPERTY CLAIM
(WITHOUT PREJUDICE
TO: Any Personal Injury
Claims)**

Via Email

Dear Sir/Mdm,

NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMP 7046 J & SLK 3030 T ON 15 JANUARY 2022

We are instructed to notify you of a road traffic accident on **15 January 2022** at about **0330H** at **Lor 12 Geylang (outside San Jiang Eating House)** involving our client's vehicle registration number **SMP 7046 J** and vehicle registration number **SLK 3030 T** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice and your proposed list of 10 recommended motor surveyors for our appointment.

Kindly note that if we do not hear from you by **20 January 2022 (Thursday), 1400H**, we will be forwarding **our proposed list of 10 motor surveyors** for your appointment, in accordance to the new regulations.

Our client's damaged vehicle is at **15 Kaki Bukit Road 4 #01-05/53 Bartley Biz Centre Singapore 417808**

Please reply **via email**. Our email address is asiamotorsports@hotmail.com

Thank you and we hope to hear from you soonest.

Regards,
Asia Motorsports Solution Pte Ltd
asiamotorsports@hotmail.com