HueyYon (LKK Auto)

To: WONG JOSEPHINE

Cc: Veron Chen (LKKAuto); SUR; Huey Yon (LKKAuto)

Subject: RE: Own Damage (UL) SFA3838D Our ref: M12D17352201

Attachments: GIA Rpt.pdf; LKKAdjustment.pdf; LKKInspection.pdf; LKKPhoto.pdf; Resurvey

Photo-1.pdf; UOI2-LKKInvoice-AC2201719.pdf

Dear Josephine,

Enclose Survey Report of SFA 3838D.

Thank you.

Best Regards,

Elaine | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Monday, 28 March 2022 11:18 AM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; Reports (LKKAuto)

<report@lkkauto.com>

Subject: RE: Own Damage (UL) SFA3838D Our ref: M12D17352201

Dear Josephine,

We are in the midst of preparing report.

Dear Report Team,

Kindly expedite-CS/UOI22000728/Evf3

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

From: WONG JOSEPHINE < josephinewong@uoi.com.sg>

Sent: Monday, 28 March 2022 10:58 AM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Subject: RE: Own Damage (UL) SFA3838D Our ref: M12D17352201

Dear Veron

Can forward us the survey report? Thanks

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive Claims



Serving Singapore since 1971

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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From: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Sent: Monday, January 24, 2022 9:24 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; WONG JOSEPHINE <josephinewong@uoi.com.sg>;

SUR < <u>sur@lkkauto.com</u>>; assignments < <u>assignments@lkkauto.com</u>>

Cc: LEE KATIE <katielee@uoi.com.sg>

Subject: FW: Own Damage (UL) SFA3838D Our ref: M12D17352201

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Dear Josephine,

Any approval?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 20 January 2022 5:02 PM

To: Admin-D (LKKAuto) < admin-d@lkkauto.com >; 'WONG JOSEPHINE' < josephinewong@uoi.com.sg >;

SUR < sur@lkkauto.com >; assignments < assignments@lkkauto.com >

Cc: 'LEE KATIE' < katielee@uoi.com.sg>

Subject: RE: Own Damage (UL) SFA3838D Our ref: M12D17352201

Dear Josephine,

Enclosed preliminary revised of vehicle SFA 3838D

Date of survey: 20/1/2022

Number of days (estimated): 3 days

We have Not authorise repair.

Kindly let us have your approval please.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) < admin-d@lkkauto.com>

Sent: Thursday, 20 January 2022 2:19 PM

To: 'WONG JOSEPHINE' < josephinewong@uoi.com.sg>; SUR < sur@lkkauto.com>; assignments

<assignments@lkkauto.com>

Cc: 'LEE KATIE' <katielee@uoi.com.sg>

Subject: RE: Own Damage (UL) SFA3838D Our ref: M12D17352201

Dear Sir / Mdm.

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi

Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: WONG JOSEPHINE < josephinewong@uoi.com.sg>

Sent: Thursday, 20 January, 2022 2:10 PM

To: sur@lkkauto.com; assignments@lkkauto.com

Cc: Foong Shiuh Jye < foong.shiuh.jye@simedarby.com.sg>; LEE KATIE < katielee@uoi.com.sg>

Subject: FW: Own Damage (UL) SFA3838D Our ref: M12D17352201

Importance: High

Without Prejudice

Dear LKK

Kindly assist to survey own damage's vehicle.

Details of survey as email below. Thanks

OD excess is \$750.

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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From: Foong Shiuh Jye < foong.shiuh.jye@simedarby.com.sg>

Sent: Thursday, January 20, 2022 2:01 PM

To: LEE KATIE < katielee@uoi.com.sg>; WONG JOSEPHINE < josephinewong@uoi.com.sg>

Cc: Cresendo Llurca Lagman < cresendo.lagman@simedarby.com.sg>

Subject: Own Damage (UL) SFA3838D

Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear all,

Kindly arrange survey tomorrow.

Vehicle in 303 Alexandra road.

Thank you.

Best regards

Foong Shiuh Jye

Motors Claim Advisor

Body and Paint

BMW

Performance Motors Ltd

Performance Munich Autos

TEL: +65 1800 2255 269

FAX: +65 6479 4601

Mobile: +65 9116 5779

Address: 303 Alexandra Road, Singapore 159941

Email: foong.shiuh.jye@simedarby.com.sg

Sime Darby Motors

A member of the Sime Darby Group



From: service.pml@simedarby.com.sg <service.pml@simedarby.com.sg>

Sent: Thursday, 20 January 2022 2:09 pm

To: Foong Shiuh Jye <foong.shiuh.jye@simedarby.com.sg>

Subject: Message from KM_558e

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