

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 11 March 2022 9:28 AM
To: Admin-D (LKKAUTO); 'Teo, Grace'; 'Hwang, Shiang Yi'; assignments; SUR
Subject: RE: LKK/AL/nr \ CMTD2200281/SYH(nr)- : SJB3888G CLAIMING AGAINST SMJ5559R DOA:18.01.2022
Attachments: SJB 3888G LTA.pdf; SJB 3888G PRELI ADVISED.pdf; SJB3888G ESTIMATE.pdf; LKKPhotosIn6_compressed.pdf

Dear Shiang Yi,

Enclosed preliminary revised of vehicle SJB 3888G
Date of survey: 24/1/2022
Number of days (estimated) : 3 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 25 January 2022 9:59 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Hwang, Shiang Yi' <shiangyi.hwang@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK/AL/nr \ CMTD2200281/SYH(nr)- : SJB3888G CLAIMING AGAINST SMJ5559R DOA:18.01.2022

Dear Shiang Yi,

Please be informed that we have inspected the vehicle SJB 3888G on 24/1/2022 .

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Thursday, 20 January 2022 10:27 AM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Hwang, Shiang Yi' <shiangyi.hwang@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK/AL/nr \ CMTD2200281/SYH(nr)- : SJB3888G CLAIMING AGAINST SMJ5559R DOA:18.01.2022

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Thursday, 20 January, 2022 10:19 AM

To: sm automotive <sm_automotive@hotmail.com>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: LKK/AL/nr \ CMTD2200281/SYH(nr)- : SJB3888G CLAIMING AGAINST SMJ5559R DOA:18.01.2022

Without Prejudice

Our Reference : CMTD2200281/SYH

Your Reference: SJB3888G

Hi Sukyi,

We refer to your email reply and agreed appoint **Mr. Adrian** of **LKK Auto** to conduct the survey.

Aside to **LKK AUTO**,

Please arrange **Mr. Adrian** to conduct the survey for **SJB3888G** on a without Prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



SOMPO
INSURANCE

Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: sm automotive <sm_automotive@hotmail.com>

Sent: Thursday, January 20, 2022 10:07 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Subject: Re: PRI \ CMTD2200281/SYH(nr)- : SJB3888G CLAIMING AGAINST SMJ5559R DOA:18.01.2022

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Hi Grace

Kindly arrange for :-

LKK Auto Consultants	Adrian Ling
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Regards,

Sukyi Chong

SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Thursday, January 20, 2022 9:55 AM

To: sm automotive <sm_automotive@hotmail.com>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Subject: PRI \ CMTD2200281/SYH(nr)- : SJB3888G CLAIMING AGAINST SMJ5559R DOA:18.01.2022

Our Reference : CMTD2200281/SYH

Your Reference: SJB3888G

Date: 20/01/2022

Without Prejudice
EMAIL ONLY
OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S SM AUTOMOTIVE

Dear Sukyi,

ACCIDENT INVOLVING SMJ5559R & SJB3888G ON 18.01.2022

We refer to your Notice of Accident dated 20/01/2022.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/
shiangyi.hwang@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	
	RT Appraisal Pte Ltd	Ricky Teng	
		Elgene Teng	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: sm automotive <sm_automotive@hotmail.com>

Sent: Thursday, January 20, 2022 9:28 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: SJB3888G CLAIMING AGAINST SMJ5559R DOA:18.01.2022

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Hi Motor Claim Dept

Please send us your surveyor list, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276