

To: **AIG Asia Pacific Insurance Pte. Ltd.**
78 Shenton Way
#07-16
Singapore 079120

Attn: **Motor Claims Department**

Date: 24th February 2022

Dear Sir/Madam,

Claimant: **Wong Yan Yi, Alison**

"WITHOUT PREJUDICE"

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 18/01/2022 at along Tanjong Katong Road towards Sims Avenue involving our client's vehicle registration number SLU 983 K and vehicle registration number SML 1587 A driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligent driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

| | |
|---|------------|
| 1) Vehicle Repair Costs | \$4,200.00 |
| 2) Loss of Rental (SGD\$120.00 x 6Days) | \$720.00 |
| 3) Insurance Search | \$2.00 |
| 4) Purchase of GIA Report | \$29.00 |

Total : **\$4,951.00**

A copy each of the following supporting documents is enclosed:

- Singapore Accident Statement
- Rental Invoice & Agreement
- Insurance Search Receipt
- Purchase of GIA Report Receipt

Please send us an acknowledgement of receipt within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice.

Yours faithfully,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road
#08-1339 Singapore 470130

Mobile: 9450 7920 | E-mail: zoomautowerks@gmail.com

**LETTER OF AUTHORIZATION**

Accident on 18/01/2022 @ 17:45 along Tanjong Katong Rd towards Sims. Ave1
Involving vehicles SLM983K and SML1587A

In consideration of **Zoom Autowerks Pte Ltd, 130 Bedok Reservoir Road, Eunos Spring, #08-1339 Singapore 470130**, repairing my/our motor vehicle no SLM983K at my request, I/We, Wong Yan Yi, Alison ("the claimant") of _____ (address) bearing NRIC No S9028418E the owner of motor vehicle no SLM983K, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Zoom Autowerks Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Zoom Autowerks Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Zoom Autowerks Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Zoom Autowerks Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Zoom Autowerks Pte Ltd** shall amount to a good discharge of **Zoom Autowerks Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 18 day of 01 (month) 20 21 (year)

aw
Signed by "the claimant"

Name: Wong Yan Yi, Alison

NRIC No: S9028418E



Signed by Zoom Autowerks Pte Ltd

Name: Elin Cai

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **ZOOM AUTOWERKS PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,200.00** (Repair Cost), **S\$400.00** (Loss of Use/Rental), **S\$31.00** (Disbursement) for vehicle no. **SLU983K** that was damaged pursuant to the accident which occurred on **18/01/2022** (date) along **TANJONG KATONG ROAD RIGHT TURN TO SIMS AVE** (location) involving vehicle no/s **SML1587A**. This is pursuant to the inspection conducted on **20/01/2022** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **WONG YAN YI, ALISON** (the third party claimant") of vehicle no. **SLU983K** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLU983K** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 02 (day) of 03 (month) 20 23 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

**ZOOM AUTOWERKS PTE LTD**

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

email: zoomautowerks@gmail.com | Contact: 9450 7920

Co. Reg No.: 201725603G

INVOICE

To: **AIG Asia Pacific Insurance Pte. Ltd.**
78 Shenton Way
#07-16
Singapore 079120

Invoice No. : ZI0000991
Date : 2/3/2023
VRN : SLU 983 K
Make & Model : VW. Golf
DOA : 18/1/2022
Terms : COD

| | Description | Qty | U/P | Amt |
|---|---|-----|-----|----------|
| 1 | Repair & Respray Accident Affected Portions | | | 4,200.00 |
| 2 | Loss of Rental (SGD\$100.00 x 4Days) | | | 400.00 |
| 3 | LTA Search | | | 2.00 |
| 4 | Purchase of GIA Report | | | 29.00 |

TOTAL : **\$4,631.00**

All crossed cheques must be made to "**ZOOM AUTOWERKS PTE LTD** "

Bank Name: Oversea-Chinese Banking Corporation Ltd

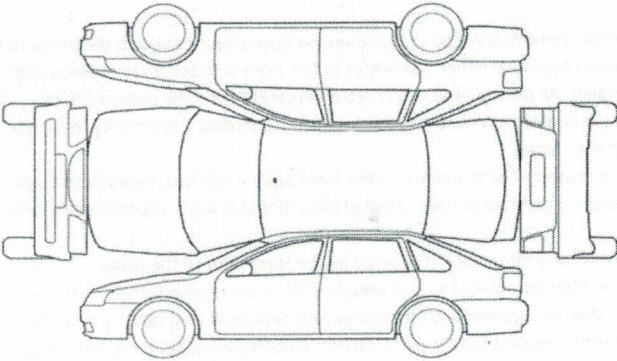


Account Number: 623326998001

Paynow UEN: 201725603G



(by Zoom Autowerks Pte Ltd)

RENTAL AGREEMENT

| HIRER'S PARTICULAR | | VEHICLE DETAIL | | | | | | | | | | | | | | | | | | | | | |
|--|-------------------------------------|--|-----------------|---|-----|-----|-----|---|-----|--|--|--|--|---|-----|-----|-----|---|----|--|--|--|--|
| Name: | Wong Yan Yi, Alison | Vehicle No.: | SKB9839Y | | | | | | | | | | | | | | | | | | | | |
| NRIC/Passport No.: | S9028418E | Vehicle Make/Model: | Hyundai Elantra | | | | | | | | | | | | | | | | | | | | |
| Address: | 10 Sims Avenue # 03-02 S(416558) | Date/Time Out: | 19/01/2022 | | | | | | | | | | | | | | | | | | | | |
| Tel: | 9025 0678 | Date/Time In: | 25/01/2022 | | | | | | | | | | | | | | | | | | | | |
| Driving License No./Exp.: | | <table border="1"> <tr> <td>E</td> <td>1/4</td> <td>1/2</td> <td>3/4</td> <td>F</td> </tr> <tr> <td colspan="5">OUT</td> </tr> </table> <table border="1"> <tr> <td>E</td> <td>1/4</td> <td>1/2</td> <td>3/4</td> <td>F</td> </tr> <tr> <td colspan="5">IN</td> </tr> </table> | | E | 1/4 | 1/2 | 3/4 | F | OUT | | | | | E | 1/4 | 1/2 | 3/4 | F | IN | | | | |
| E | 1/4 | 1/2 | 3/4 | F | | | | | | | | | | | | | | | | | | | |
| OUT | | | | | | | | | | | | | | | | | | | | | | | |
| E | 1/4 | 1/2 | 3/4 | F | | | | | | | | | | | | | | | | | | | |
| IN | | | | | | | | | | | | | | | | | | | | | | | |
| ADDITIONAL DRIVER'S PARTICULAR | | Mileage: | | | | | | | | | | | | | | | | | | | | | |
| Name: | | Mileage: | | | | | | | | | | | | | | | | | | | | | |
| NRIC/Passport No.: | | RENTAL CHARGES | | | | | | | | | | | | | | | | | | | | | |
| Address: | | Hours @ per hour | | | | | | | | | | | | | | | | | | | | | |
| Tel: | | 6 Days @ \$120 per day | \$720 | | | | | | | | | | | | | | | | | | | | |
| Driving License No./Exp.: | | Weeks @ per week | | | | | | | | | | | | | | | | | | | | | |
| | | Months @ per month | | | | | | | | | | | | | | | | | | | | | |
| | | Other Charges | | | | | | | | | | | | | | | | | | | | | |
| | | Petrol Top-Up | | | | | | | | | | | | | | | | | | | | | |
| (A) - Accident (D) - Dent (S) - Scratch | | Sub-total | | | | | | | | | | | | | | | | | | | | | |
|  | | TOTAL CHARGES | \$720 | | | | | | | | | | | | | | | | | | | | |
| | | PRE-PAYMENT | | | | | | | | | | | | | | | | | | | | | |
| | | Downpayment and Deposit | | | | | | | | | | | | | | | | | | | | | |
| | | Amount Refunded Due | | | | | | | | | | | | | | | | | | | | | |
| | | I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving. | | | | | | | | | | | | | | | | | | | | | |
| PHYSICAL DAMAGE EXCESS | | ACKNOWLEDGEMENT | | | | | | | | | | | | | | | | | | | | | |
| Singapore - Own Damage | S\$2,000.00 | | | | | | | | | | | | | | | | | | | | | | |
| Singapore - 3rd Party | S\$2,000.00 | | | | | | | | | | | | | | | | | | | | | | |
| Malaysia* | S\$8,000.00 | | | | | | | | | | | | | | | | | | | | | | |
| For Drivers aged < 27 or > 65 and/or less than 2 years driving experience regardless of age | S\$3,000.00 (Additional) | | | | | | | | | | | | | | | | | | | | | | |
| IMPORT NOTE: | | <div style="text-align: center;">  Hirer's Signature / Date </div> | | | | | | | | | | | | | | | | | | | | | |
| 1. ONLY PERSONS ABOVE 22 YEARS OF AGE, HOLDING A VALID SINGAPORE LICENCE FOR MORE THAN 2 YEARS, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE 2. Vehicle is strictly for use in Singapore only and may not be driven out of Singapore without the prior written consent of Zoom Car Leasing 3. Use of vehicle for illegal purposes (e.g. in connection with theft, drug peddling or trafficking, smuggling) is strictly prohibited. 4. In case of accident, the hirer shall report to Zoom Car Leasing immediately. | | <div style="text-align: center;">  Owner's Signature / Date </div> | | | | | | | | | | | | | | | | | | | | | |

ZOOM CAR LEASING

Zoom Car Leasing

Registration No.: 5339410M

e-mail : zoomcarleasing@gmail.com

Zoom Autowerks Pte Ltd

Tel: 9450 7920

RENTAL INVOICE

Invoice No. : **INV0000667**

Date : 30/1/2022

Ref : SKB 9839 Y

Your Ref. : SLU 983 K

Terms : COD

| # | Rental Period | Rate | Quantity | Amount |
|---|---|----------|----------|----------|
| 1 | Rental Charges for SKB 9839 Y (19/01/2022 to 25/01/2022) | \$120.00 | 6 Days | \$720.00 |

C/O Wong Yan Yi, Alison

10 Sims Avenue

#03-02 Singapore 416558

Contact: 9025 0678

Total : \$720.00

**ZOOM CAR
LEASING**


(Customer's Signature/Stamp)

(For Zoom Car Leasing)

INSURER ENQUIRY

**Find
insurer****Vehicle reg. no.**

SML1587A

Date of Accident18/01/2022 **Reset**% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **08/05/2021 - 07/05/2022**Requested By **Elin Cai (Zoom Autowerks Pte ...**Requested Date **19/01/2022 14:31****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Date of Request: 24/01/2022

Your Ref No: SLU983K

Dear Sir/Madam,

Date of Accident: 18/01/2022 00:00 (SGT)

Vehicle No: SLU983K

Place of Accident: Tanjong Katong Rd, Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

| DOCUMENTS | ACCIDENT LOCATION | PER DOC (S\$) | QTY | AMOUNT (S\$) |
|----------------------------------|------------------------------|---------------|-----|--------------|
| SML1587A | Tanjong Katong Rd, Singapore | (29.00) | 1 | (27.10) |
| GST Amount | | | | (1.90) |
| Total Amount Due (GST Inclusive) | | | | (29.00) |

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 24 February 2022 10:33 AM
To: yang_jesslyn@hotmail.com
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC6/AIG22000703/Ugs3 *** ACCIDENT INVOLVING SML 1587A & SLU 983K ON 18/01/2022 ***

Importance: High

Our Ref: CC6/AIG22000703/Ugs3

24 FEBRUARY 2022

YANG SIOW LING JESSLYN (YANG XIAOLING)

Dear Sir/Madam,

ACCIDENT INVOLVING SML 1587A & SLU 983K ON 18/01/2022

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SLU 983K.

Based on the accident report and accident scenario and pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

If you have evidence/information (**EG: ACCIDENT VIDEO FOOTAGE / TRAFFIC POLICE INVESTIGATION RESULT**) to proof that we should not settle the third party claim, kindly let us have them in writing within the **next 3 days i.e. by 27/02/2022**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Claim Audit

| AUDIT TRAIL | | | | | |
|-------------|-------------------|------------------------------|--|---------------------------|--|
| No. | On | Audit | Remarks | By | |
| 1 | 19 Jan 2022 19:14 | Clm Dtl Modified | Claimant's Name: -> WONG YAN YI, ALISON. Claimant's ID: -> S9028418E. | [A] Lee Su Li | |
| 2 | 19 Jan 2022 19:14 | Clm Veh Model Changed | (201842) VOLKSWAGEN GOLF 1.4 (A). | [A] Lee Su Li | |
| 3 | 19 Jan 2022 19:14 | Clm Created | Reg No: SLU983K. Acct Date: 2022/01/18. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Zoom Autowerks Pte Ltd (HQ) | [A] Lee Su Li | |
| 4 | 19 Jan 2022 19:14 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] Lee Su Li | |
| 5 | 19 Jan 2022 19:14 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2022/01/28 | [A] Lee Su Li | |
| 6 | 19 Jan 2022 19:14 | Adj Mandate Set | Approved:0.00.Reinsp:Adj decides. | [A] Lee Su Li | |
| 7 | 19 Jan 2022 19:14 | Clm Ins Co Changed | [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express) | [A] Merimen Administrator | |
| 8 | 19 Jan 2022 19:14 | Label Added | (20224):Field Survey. | [A] Merimen Administrator | |
| 9 | 19 Jan 2022 19:15 | Label Added | (19):Fastlane. | [A] Lee Su Li | |
| 10 | 19 Jan 2022 19:15 | Adj Adjuster Assigned | [None] -> ACCUSER4 | [A] Lee Su Li | |
| 11 | 20 Jan 2022 18:26 | Adj Adjuster Assigned | ACCUSER4 -> MARCUS CHUA | [A] HOW MEI KWAN | |
| 12 | 25 Apr 2022 09:35 | Adj Rpt Initiated | | [A] JOANNE LEE KHANG MIN | |
| 13 | 25 Apr 2022 09:35 | Clm Dtl Modified | Claim Conclusion: -> 3. | [A] JOANNE LEE KHANG MIN | |
| 14 | 25 Apr 2022 09:35 | Clm Dtl Modified | JPJ Reg. Date: -> 2015/06/29. | [A] JOANNE LEE KHANG MIN | |
| 15 | 25 Apr 2022 09:35 | Clm Details Notified | | [A] JOANNE LEE KHANG MIN | |
| 16 | 26 Apr 2022 10:54 | Video Downloaded | Downloaded Video - Accident | [I] Chew, Mavis | |
| 17 | 26 Apr 2022 10:55 | Video Downloaded | Downloaded Video - Accident | [I] Chew, Mavis | |
| 18 | 28 Feb 2023 17:26 | Adj Mandate Request | Cur.Req:4731.00:Liability: 100% (BOLA 15) OI encroached into TP's lane. *Quantum: \$4,731.00 (all-in). Please refer to adjuster report for details. *For your approval please. | [A] Ezlyna | |
| 19 | 01 Mar 2023 09:28 | Video Downloaded | Downloaded Video - Accident | [I] Ler, Bernard-JQ | |
| 20 | 01 Mar 2023 09:29 | Video Downloaded | Downloaded Video - Accident | [I] Ler, Bernard-JQ | |
| 21 | 01 Mar 2023 09:34 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2022/01/28. Mandate Remarks: Subject to all docs in place. | [I] Ler, Bernard-JQ | |
| 22 | 01 Mar 2023 09:34 | Adj Mandate Set | Approved:4731.00:Subject to all docs in place. | [I] Ler, Bernard-JQ | |

Date From Date To Audit Type

ACTIVITY

No record

| Merimen Billing for this case - Transaction History | | | | | | | | |
|---|----------------------|-----------------------|----------|--------------------------------------|--|---------|---------------|--------|
| Bill Ref No | Bill Date | Bill Type | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
| 2759447 | 20 Jan 2022 10:31:41 | TP Case (Insurer) | Motor | LKK Auto Consultants Pte Ltd | AIG Asia Pacific Insurance Pte. Ltd. (Express) | SLU983K | SML1587A | 11.00 |
| 2768660 | 24 Feb 2022 13:04:05 | Video Upload | Motor | AIG Asia Pacific Insurance Pte. Ltd. | AIG Asia Pacific Insurance Pte. Ltd. (SG) | SLU983K | Chong Pui Lin | xx.xx |
| 2768661 | 24 Feb 2022 13:04:22 | Video Upload | Motor | AIG Asia Pacific Insurance Pte. Ltd. | AIG Asia Pacific Insurance Pte. Ltd. (SG) | SLU983K | Chong Pui Lin | xx.xx |
| 2785919 | 25 Apr 2022 09:35:05 | OD/TP Case (Adjuster) | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SLU983K | SML1587A | 11.00 |

