

## Meng Yan (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Wednesday, 19 January, 2022 4:15 PM  
**To:** Thiam Heng Huat; assignments@lkkauto.com; Admin A  
**Subject:** RE: SNM22D200459/C02/SJV2908J/TAYHP / FW: REQUEST FOR PRS - SLQ62P YOUR INSURED: SJV2908J DOA: 18.01.22

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with THIAM HENG HUAT to conduct survey.

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Thiam Heng Huat <thh176@yahoo.com>  
**Sent:** Wednesday, 19 January 2022 4:09 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Subject:** Re: SNM22D200459/C02/SJV2908J/TAYHP / FW: REQUEST FOR PRS - SLQ62P YOUR INSURED: SJV2908J DOA: 18.01.22

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Dear Irene,

Please arrange for Kenneth Kong (LKK) to conduct the survey.

Warmest regards,  
Steven  
Thiam Heng Huat Pte Ltd  
82636295

On Wednesday, 19 January 2022, 03:59:36 pm SGT, Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)> wrote:

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-
  1. Gary Soon (FTA)            6. Marcus Chua (LKK)
  2. Chow Bo Xiong (FTA) 7. Kenneth Kong (LKK)
  3. Ben Chua (FTA)            8. Adrian Ling (LKK)
  4. Ng You Han (FTA)        9. Mohd Taufikh (LKK)
  5. Henry Ng (FTA)            10. Steve Chen (LKK)
3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, 19 January 2022 1:23 PM  
**To:** [thh176@yahoo.com](mailto:thh176@yahoo.com); Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D200459/C02/SJV2908J/TAYHP / FW: REQUEST FOR PRS - SLQ62P YOUR INSURED: SJV2908J DOA: 18.01.22

Without Prejudice

Dear Irene,

Please conduct PRS for SLQ62P.

Note: officer in charge Irene Tay 63896192.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Thiam Heng Huat <[thh176@yahoo.com](mailto:thh176@yahoo.com)>  
**Sent:** Tuesday, 18 January 2022 3:59 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** REQUEST FOR PRS - SLQ62P YOUR INSURED: SJV2908J DOA: 18.01.22

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Dear Motor Claims Team,

We refer to the attachments.

Kindly assist to register our client's TP claim and let us have your list of nominated surveyors within the next 2 working days from date of this email.

Please respond soonest possible.

Warmest regards,  
Steven  
Thiam Heng Huat Pte Ltd  
82636295