

## Meng Yan (LKK Auto)

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**From:** Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>  
**Sent:** Wednesday, 19 January, 2022 2:44 PM  
**To:** xinyu@roypartners.com.sg; assignments@lkkauto.com; sur@lkkauto.com  
**Cc:** Tan Kian Wei Billy; Claims Dept of CTI; motorstopoffice@gmail.com  
**Subject:** RE: SNM21D207181/C02/SMM6013B/TANKW / FW: PRE-REPAIR INSPECTION  
**Attachments:** Scan2022-01-14\_153709.pdf

[Strictly Confidential]

### Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

Case Owner – Billy Tan

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** xinyu@roypartners.com.sg <xinyu@roypartners.com.sg>  
**Sent:** Wednesday, 19 January 2022 2:40 pm  
**To:** Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>  
**Cc:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; motorstopoffice@gmail.com  
**Subject:** RE: SNM21D207181/C02/SMM6013B/TANKW / FW: PRE-REPAIR INSPECTION

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Dear Cecilia,

We refer to your email below.

Our client would like to select LKK as the SJE for the PRI.

Thank you.

In view of the latest advisory on COVID-19 announced on 3<sup>rd</sup> April 2020, our office is operating on 100% telecommuting via email. Please do not send any letter, document and notice to our fax number 6536 1963 with immediate effect. We will not be able to answer any calls too. **Please direct all correspondence to us by email.**

Regards,

**Xin Yu**

M/s Roy & Partners

133 New Bridge Road

#08-09 Chinatown Point

Singapore 059413

Tel : 6536 8466 Fax : 6536 1963

Email : [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg)

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**From:** Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Sent:** Wednesday, 19 January 2022 2:30 pm

**To:** [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg)

**Cc:** Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D207181/C02/SMM6013B/TANKW / FW: PRE-REPAIR INSPECTION

**Without Prejudice**

Dear Sir/Madam

Please refer to our email of 18 January 2022 and revert with your choice of surveyor.

Thank you.

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Best Regards,

**Cecilia Lee**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

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**From:** Cecilia Lee Peng Geok  
**Sent:** Tuesday, 18 January 2022 3:19 pm  
**To:** [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg)  
**Cc:** Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM21D207181/C02/SMM6013B/TANKW / FW: PRE-REPAIR INSPECTION

**Without Prejudice**

**Our reference: SNM21D207181/C02/SMM6013B/TANKW**

**Your reference: FBQ8271T**

Dear Sirs,

**ACCIDENT INVOLVING SMM6013B & FBQ8271T ON 9/12/2021**

We refer to your email of 17/01/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,  
**Cecilia Lee**  
Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, 18 January 2022 3:14 pm

**To:** [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg); Tan Kian Wei Billy <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>; Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D207181/C02/SMM6013B/TANKW / FW: PRE-REPAIR INSPECTION

Without Prejudice

Save as to costs

Dear Cecilia,

Please conduct PRS for **FBQ8271T**.

Note: officer in charge Billy Tan 63896175.

NOTICE :

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg) <[xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg)>

**Sent:** Monday, 17 January 2022 6:07 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Cc: [motorstopoffice@gmail.com](mailto:motorstopoffice@gmail.com)  
Subject: PRE-REPAIR INSPECTION

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**Without Prejudice**  
**Save as to cost**

Our Ref: MKR/307/10191/2022/jr.xy  
Your Ref: Your insured vehicle SMM 6013B

Dear Sirs,

**CLAIMANT: LIM OH SONG (OWNER OF FBQ 8271T)**  
**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. FBQ 8271T AND SMM 6013B ALONG NO 2 GAMBAS CRES ON 09.12.2021 AT ABOUT 1745 HOURS.**

We refer to the above matter.

We act for **LIM OH SONG**, the owner of the motor vehicle no. **FBQ 8271T**.

We are instructed by our client to notify you of a road traffic accident on **09.12.2021** at about **1745 hours** along **NO 2 GAMBAS CRES** involving our client's motor vehicle registration number **FBQ 8271T** and motor vehicle registration number **SMM 6013B** driven by your insured at the material time. A copy of the Singapore Accident report is enclosed.

As a result of the accident, our client's motor vehicle **FBQ 8271T** has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within **two (2) working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of our client's motor vehicle **FBQ 8271T** at our client's repairer workshop, **M/S MS Car Auto Pte Ltd** at **No. 8 Kaki Bukit Ave 4 #01-07 Premier @ Kaki Bukit Singapore 415875**. Your said surveyor may contact **Desmond or June at 6385 1838** to arrange the said inspection. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor vehicle without further reference to you.

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Thanks and regards,

**Xin Yu**

M/s Roy & Partners  
133 New Bridge Road  
#08-09 Chinatown Point  
Singapore 059413  
Tel : 6536 8466 Fax : 6536 1963  
Email : [xinyu@roypartners.com.sg](mailto:xinyu@roypartners.com.sg)

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