

Ventures Auto Pte Ltd
Letter of Demand

Our Ref: SMN 7835 J

19/May/2022

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Rd
#16-00 Springleaf Tower
Singapore 079909

Dear Sir/Mdm:

**ACCIDENT INVOLVING SMN7835J AND GBB4402M ON 14-JAN-2022 AT ALONG CHAI
CHEE ROAD TOWARDS CHAI CHEE AVENUE**

**We are acting on behalf of the owner/driver to recover his vehicle damages and losses
sustainer in the above accident from the third party driver/ or insurers.**

<u>Description</u>					<u>Amount</u>
Repair Costs					\$ 6,955.00
Loss of Rental	\$120.00	X	5	days	\$ 642.00
Loss Of Use	\$0.00	X	0	days	\$ -
Search Fees (LTA)					\$ 7.45
Surveyor fees					\$ -
Others Claim					\$ -
Amount					\$ 7,604.45

Please look into our client claims and let us hear from you shortly.

Thank you



George Tan
Ventures Auto Pte Ltd
Tel : 8399 6267
email : venturesautopl@gmail.com

VENTURES AUTO PTE LTD
REG: 202143430K



LETTER OF AUTHORIZATION

Accident involving my vehicle SMN 7835J & GBB 4402M on 14/1/2022 at along Chai Chee Road Towards Chai Chee Avenue

I/We, Liew Hon Siong, owner of vehicle no. SMN 7835J hereby authorize **VENTURES AUTO PTE LTD** to proceed with the repair for my vehicle SMN 7835J which was damaged in the above accident.

I/We further authorize **VENTURES AUTO PTE LTD** to claim against the driver and/or the owner of the other vehicle(s) involved in the said accident for the repair cost and the loss of use/rental, and etc of my vehicle on my behalf and for the own benefit.

You are further authorized to appoint your solicitor and give instruction in my name for the purpose of seeking recovery of the said cost of repairs and the loss of use/rental, and etc.

I further authorize you and/or your representative(s) to sign all and any documents including but not limited to Release Forms and Discharge Vouchers, so as to effect settlement of the repair costs, loss of use/rental and etc, as well as legal fee and all disbursements related thereof.

I hereby undertake to co-operate with you and render you all the assistance (Including the re-inspection of my vehicle and being a witness at trial) that may be necessary for you to recover the cost of repairs and the loss of use of my vehicle against any party.

Owner Signature / Company Stamp / Date

Name : Liew Hon Siong
NRIC : S2573497A
HP Tel : 9199 7253
Address : BLK 751 Pairi Rise St 71
#09-72
S(510751)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00124482101 Claim No : SNM22D200436/C02/GBB4402M/TOHHS

Claimant : LIEW HON SIONG

Amount : **S\$7,497.45**
SINGAPORE DOLLARS SEVEN THOUSAND FOUR HUNDRED NINETY-SEVEN
AND CENTS FORTY-FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMN7835J

Insured Vehicle No. : GBB4402M

Date of Loss : 14/01/2022

Place of Accident : CHAI CHEE ROAD TOWARDS CHAI CHEE AVE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : VEEGO ENGINEERING PTE LTD

Driver Name : YAP MIEW FATT

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	6,955.00
(3) Loss of Use/Rental/ Earning	S\$	535.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 7,497.45

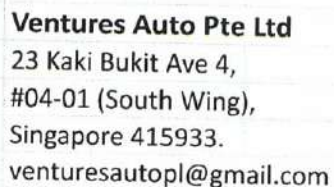
Claimant Name : 

NRIC No : S2573447A

Signature : Liew Hon Siong

Date : 29/05/23

"WITHOUT PREJUDICE FOR ANY OTHER CLAIMS"



Date:	15/Jun/23
Invoice:	INV-0018

All cheque payments should be crossed and made payable to "VENTURES AUTO PTE LTD"

Please indicate the invoice no. on the reverse side



Thank you for business with us!



CARS FOR RENT (2016) PTE LTD

10 Kaki Bukit Ave 4 #09-60 Premier @ Kaki Bukit Singapore 415874

Tel: 6970 9119 Fax: 6970 9961

Website: www.carsforrent2016.com

Xin Hua
No: E 19451

ROC/GST No: 201609732N

VEHICLE RENTAL AGREEMENT

SMN 7835J

HIRER'S PARTICULAR

Name: (as in I/C) Liew Hon Siong

NRIC/PASSPORT No: S2573497A

Date of Birth: 3/12/1967

Address (Res): Blk 751 Pasir Ris St 71, #09-71
S(50751)

Driving Licence No: S2573497A D/L Type: Local / International

Issue Date: 9/11/1998

Tel: (O) - HP 9199 7253

Company Name: _____

Company UEN: _____

Company Address: _____

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C) _____

NRIC/PASSPORT No: _____

Date of Birth: _____

Address (Res): _____

Driving Licence No: _____ D/L Type: Local / International

Issue Date: _____

Tel: (O) _____ HP _____

VEHICLE CHECK LIST

INDICATE:
D - DENTS
S - SCRATCHES

INDICATE:
A - ACCIDENTS



RIGHT



BACK



FRONT



TOP



LEFT

Vehicle No: SMH5319C Replace Veh No: _____

Mileage out: _____

Make & Model: ELANTRA Auto / Manual

OUT: Date 17/1/22 Time: 2:30 pm

HIRE PERIOD

OWN DAMAGE CLAIM Excess S\$

2,000

THIRD PARTY CLAIM Excess S\$

1,500

CHARGES

Daily 5 @\$ 120 per day

600

Weekly @\$ per week

Monthly @\$ per month

Others @\$

Delivery Service

GST

42

SUB-TOTAL \$

642

PETROL LEVEL

Out E 1/4 1/2 3/4 F

In E 1/4 1/2 3/4 F

EXTENSION

Misc.

GST

TOTAL CHARGES

Rented out by:

Hirer's Signature

Addition Driver's Signature

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/ credit card for payment, I agree that all amount payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CARS FOR RENT (2016) PTE LTD in connection with this agreement is true.

* IMPORTANT

- ONLY PERSON ABOVE 22 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN ABOVE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CARS FOR RENT (2016) PTE LTD

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVE" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CARS FOR RENT (2016) PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	
<u>22/01/22</u>	<u>1550</u>				 HIRER'S SIGNATURE

CARS FOR RENT (2016) PTE LTD

Mailing Address:

10 Kaki Bukit Ave 4 #09-60 Premier@Kaki Bukit, Singapore 415874

Tel Nos.: +65 6970 9119 / 6789 5155

Co. Reg'n No.: 201609732N

GST Reg'n No.: 201609732N

Tax Invoice #: E2201190

Date: 24-01-22

1

Bill To:**Ship To:**

Ventures Auto Pte Ltd

For the account of:

Liew Hon Siong

S2573497A

APT Blk 751 Pasir Ris Street 71

#09-72

Ventures Auto Pte Ltd

For the account of:

Liew Hon Siong

S2573497A

APT Blk 751 Pasir Ris Street 71

#09-72

Description

Amount

Job No.

Vehicle Rental for Period 17.01.2022 to 22.01.2022

(Billing for days 5 X \$120.00/per day)

(Vehicle No.: SMN7835J)

\$642.00

SMH5319C

SR

Your Order #: E19451

Terms: Net 30th after

GST:

\$42.00

COMMENT

CODE

RATE

GST

SALE AMOUNT

Total Inv Amt:

\$642.00

SR

7%

\$42.00

\$600.00

Amount Applied:

\$0.00

Balance Due:

\$642.00



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 17 Jan 2022 / 14:36:50

Receipt Date/Time : 17 Jan 2022 / 14:36:50

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220117-002406

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBB4402M <i>SMN 7835J</i>				
As at 14 Jan 2022/16:52:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBB4402M Enquiry Fee 20220117143559537005	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
20220117143610270		Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 25 January 2022 9:11 AM
To: VEEGOENGINEERING@GMAIL.COM
Subject: Claim Notification - ACCIDENT INVOLVING GBB 4402M(CHINA TAIPING) AND SMN 7835J AT/ALONG CHAI CHEE ROAD ON 14/01/2022

25 Jan 2022

M/s VEEGO ENGINEERING PTE LTD
Driver: Yap Miew Fatt

[By Email Only]

Dear Sir/Madam,

You Ref: GBB4402M
Our Ref: CC6/CTI22000681/Apa3
ACCIDENT INVOLVING GBB 4402M(CHINA TAIPING) AND SMN 7835J AT/ALONG CHAI CHEE ROAD ON 14/01/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMN7835J against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 6 July 2022 10:58 AM
To: Hsiao Tong (LKKAUTO); Admin A
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: [Seek Mandate] - SNM22D200436/C02/GBB4402M/TOHHS /Direct Settlement - Accident Involving GBB4402M AND SMN7835J (TP : LKK REF - CC6/CTI22000681/Apa3) on 14/01/2022

Dear Sirs

Please proceed to resolve claim up to \$7,497.45 (all in)

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 TaipingSG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, 5 July 2022 5:57 pm
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate] - SNM22D200436/C02/GBB4402M/TOHHS /Direct Settlement - Accident Involving GBB4402M AND SMN7835J (TP : LKK REF - CC6/CTI22000681/Apa3) on 14/01/2022

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Dear Sirs/Mdm,

We refer to our mandate request dated 17 June 2022.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 17 June 2022 9:22 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: [Seek Mandate] - SNM22D200436/C02/GBB4402M/TOHHS /Direct Settlement - Accident Involving GBB4402M AND SMN7835J (TP : LKK REF - CC6/CTI22000681/Apa3) on 14/01/2022

Your ref: **SNM22D200436/C02/GBB4402M/TOHHS**

LKK ref : CC6/CTI22000681/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBB4402M(CHINA TAIPING) AND SMN7835J(TP) ON 14/01/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"VENTURES AUTO PTE LTD"** at **\$7,497.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$19,313.76	\$ 6,955.00 (\$6,500.00 + 7%GST)
2. Loss of Rental (5days x \$120.00)(w/GST)	\$ 642.00	\$ 535.00 (5days x \$100.00)(w/GST)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$19,963.21	<u>\$ 7,497.45</u>

Surveyor recommended 6days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 16/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Friday, 20 May 2022 9:16 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM22D200436/C02/GBB4402M/TOHHS /Direct Settlement - Accident Involving GBB4402M AND SMN7835J (TP : LKK REF - CC6/CTI22000681/Apa3) on 14/01/2022

Dear Sirs

We are in receipt of your email with Preliminary Advice, estimates and photos.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 TaipingSG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 19 May 2022 5:40 pm

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D200436/C02/GBB4402M/TOHHS /Direct Settlement - Accident Involving GBB4402M AND SMN7835J (TP : LKK REF - CC6/CTI22000681/Apa3) on 14/01/2022

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Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.

- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 17 May 2022 11:32 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D200436/C02/GBB4402M/TOHHS /Direct Settlement - Accident Involving GBB4402M AND SMN7835J (TP : LKK REF - CC6/CTI22000681/Apa3) on 14/01/2022

Dear Mr Alfred,

We are still pending for finalisation COR with third party repairer.

We will expedite the matter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Friday, 13 May 2022 12:01 PM

To: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: SNM22D200436/C02/GBB4402M/TOHHS /Direct Settlement - Accident Involving GBB4402M AND SMN7835J (TP : LKK REF - CC6/CTI22000681/Apa3) on 14/01/2022

LKK REF - CC6/CTI22000681/Apa3

CTI REF - SNM22D200436/C02/GBB4402M/TOHHS

Dear Sirs

We refer to our email of 24 January 2022.

Please let us have an update of the property damage claim at your earliest convenience.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Monday, 24 January 2022 2:55 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM22D200436/C02/GBB4402M/TOHHS /Direct Settlement - Accident Involving GBB4402M AND SMN7835J (TP : LKK REF - CC6/CTI22000681/Apa3) on 14/01/2022

LKK REF - CC6/CTI22000681/Apa3

CTI REF - SNM22D200436/C02/GBB4402M/TOHHS

Dear Sirs

Attach herewith Insured's SAS report for your attention and necessary action.

Please let us have a copy of estimates and preliminary advice.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 24 January 2022 12:42 pm

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200436/C02/GBB4402M/TOHHS / FW: Direct Settlement - Accident Involving GBB4402M (OI : CTI - TBA) AND SMN7835J (TP : LKK REF - CC6/CTI22000681/Apa3) on 14/01/2022

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Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 19 January, 2022 4:20 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200436/C02/GBB4402M/TOHHS / FW: Direct Settlement - Accident Involving GBB4402M (OI : CTI - TBA) AND SMN7835J (TP : LKK REF - CC6/CTI22000681/Apa3) on 14/01/2022

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM22D200436/C02/GBB4402M/TOHHS.

Dear Alfred,

Pls revert LKK.

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 19 January 2022 2:17 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBB4402M (OI : CTI - TBA) AND SMN7835J (TP : LKK REF - CC6/CTI22000681/Apa3) on 14/01/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMN 7835J at M/s Ventures Auto Pte Ltd - Kaki Bukit on 18/01/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.