

Hsiao Tong (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 6 July 2022 10:58 AM
To: Hsiao Tong (LKKAuto); Admin A
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: [Seek Mandate] - SNM22D200436/C02/GBB4402M/TOHHS /Direct Settlement - Accident Involving GBB4402M AND SMN7835J (TP : LKK REF - CC6/CTI22000681/Apa3) on 14/01/2022

Dear Sirs

Please proceed to resolve claim up to \$7,497.45 (all in)

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 5 July 2022 5:57 pm
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate] - SNM22D200436/C02/GBB4402M/TOHHS /Direct Settlement - Accident Involving GBB4402M AND SMN7835J (TP : LKK REF - CC6/CTI22000681/Apa3) on 14/01/2022

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Dear Sirs/Mdm,

We refer to our mandate request dated 17 June 2022.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 17 June 2022 9:22 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: [Seek Mandate] - SNM22D200436/C02/GBB4402M/TOHHS /Direct Settlement - Accident Involving GBB4402M AND SMN7835J (TP : LKK REF - CC6/CTI22000681/Apa3) on 14/01/2022

Your ref: **SNM22D200436/C02/GBB4402M/TOHHS**

LKK ref : CC6/CTI22000681/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBB4402M(CHINA TAIPING) AND SMN7835J(TP) ON 14/01/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "VENTURES AUTO PTE LTD" at **\$7,497.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$19,313.76	\$ 6,955.00 (\$6,500.00 + 7%GST)
2. Loss of Rental (5days x \$120.00)(w/GST)	\$ 642.00	\$ 535.00 (5days x \$100.00)(w/GST)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$19,963.21	<u>\$ 7,497.45</u>

Surveyor recommended 6days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 16/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Friday, 20 May 2022 9:16 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM22D200436/C02/GBB4402M/TOHHS /Direct Settlement - Accident Involving GBB4402M AND SMN7835J (TP : LKK REF - CC6/CTI22000681/Apa3) on 14/01/2022

Dear Sirs

We are in receipt of your email with Preliminary Advice, estimates and photos.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 19 May 2022 5:40 pm

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D200436/C02/GBB4402M/TOHHS /Direct Settlement - Accident Involving GBB4402M AND SMN7835J (TP : LKK REF - CC6/CTI22000681/Apa3) on 14/01/2022

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Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.

- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 17 May 2022 11:32 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D200436/C02/GBB4402M/TOHHS /Direct Settlement - Accident Involving GBB4402M AND SMN7835J (TP : LKK REF - CC6/CTI22000681/Apa3) on 14/01/2022

Dear Mr Alfred,

We are still pending for finalisation COR with third party repairer.

We will expedite the matter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Friday, 13 May 2022 12:01 PM

To: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: SNM22D200436/C02/GBB4402M/TOHHS /Direct Settlement - Accident Involving GBB4402M AND SMN7835J (TP : LKK REF - CC6/CTI22000681/Apa3) on 14/01/2022

LKK REF - CC6/CTI22000681/Apa3
CTI REF - SNM22D200436/C02/GBB4402M/TOHHS

Dear Sirs

We refer to our email of 24 January 2022.

Please let us have an update of the property damage claim at your earliest convenience.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, 24 January 2022 2:55 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: SNM22D200436/C02/GBB4402M/TOHHS /Direct Settlement - Accident Involving GBB4402M AND SMN7835J (TP : LKK REF - CC6/CTI22000681/Apa3) on 14/01/2022

LKK REF - CC6/CTI22000681/Apa3
CTI REF - SNM22D200436/C02/GBB4402M/TOHHS

Dear Sirs

Attach herewith Insured's SAS report for your attention and necessary action.

Please let us have a copy of estimates and preliminary advice.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 24 January 2022 12:42 pm

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200436/C02/GBB4402M/TOHHS / FW: Direct Settlement - Accident Involving GBB4402M (OI : CTI - TBA) AND SMN7835J (TP : LKK REF - CC6/CTI22000681/Apa3) on 14/01/2022

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Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 19 January, 2022 4:20 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200436/C02/GBB4402M/TOHHS / FW: Direct Settlement - Accident Involving GBB4402M (OI : CTI - TBA) AND SMN7835J (TP : LKK REF - CC6/CTI22000681/Apa3) on 14/01/2022

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM22D200436/C02/GBB4402M/TOHHS.

Dear Alfred,

Pls revert LKK.

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 19 January 2022 2:17 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBB4402M (OI : CTI - TBA) AND SMN7835J (TP : LKK REF - CC6/CTI22000681/Apa3) on 14/01/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMN 7835J at M/s Ventures Auto Pte Ltd - Kaki Bukit on 18/01/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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