

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Wednesday, 19 January, 2022 2:18 PM  
**To:** 'claimsdept@sg.cntaiping.com'  
**Cc:** Admin A; Hsiao Tong (LKKAuto)  
**Subject:** Direct Settlement - Accident Involving GBB4402M (OI : CTI - TBA) AND SMN7835J (TP : LKK REF - CC6/CTI22000681/Apa3) on 14/01/2022  
**Attachments:** TP GIA REPORT.pdf

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMN 7835J at M/s Ventures Auto Pte Ltd - Kaki Bukit on 18/01/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

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***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***