

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Wednesday, 8 June 2022 6:52 PM
To: 'Teo, Grace'; 'Choo, Thelma'; assignments; SUR
Subject: RE: PRI/LKK \ CMTD2200250/THE(nr) - | PRI - OUR VEH: FBE3974U OUR REF: JLC.2022.3184.PD YR VEH: SJV5080B ACC ON 18.01.22

Dear Grace,

Please be informed that accordingly to the repairer, owner already withdraw the claim.

No survey done for this vehicle.

We will close this file at our end without billing.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 19 January 2022 2:10 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Ganesh' <executive@johnlawchambers.com>; 'Choo, Thelma' <thelma.choo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: PRI/LKK \ CMTD2200250/THE(nr) - | PRI - OUR VEH: FBE3974U OUR REF: JLC.2022.3184.PD YR VEH: SJV5080B ACC ON 18.01.22

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 19 January, 2022 2:03 PM
To: Ganesh <executive@johnlawchambers.com>; Choo, Thelma <thelma.choo@sompo.com.sg>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: info@speedwerkz.biz

Subject: PRI/LKK \ CMTD2200250/THE(nr) - | PRI - OUR VEH: FBE3974U OUR REF: JLC.2022.3184.PD YR VEH: SJV5080B ACC ON 18.01.22

Without Prejudice

Our Reference: CMTD2200250/THE

Your Reference: JLC.2022.3184.PD

Hi Ganesh,

We refer to your email reply of today.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK AUTO**,

Please arrange **Mr Adrian/ Kenneth/ Marcus** to survey **FBE3974U** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Ganesh <executive@johnlawchambers.com>

Sent: Wednesday, January 19, 2022 1:45 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>

Cc: info@speedwerkz.biz

Subject: RE: PRI \ CMTD2200250/THE(nr) - | PRI - OUR VEH: FBE3974U OUR REF: JLC.2022.3184.PD YR VEH: SJV5080B ACC ON 18.01.22

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

Dear Sir/Madam,

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

· **UNITED APPRAISAL MANAGEMENT PTE LTD**

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC

133 NEW BRIDGE ROAD,

#17-09, CHINATOWN POINT

SINGAPORE 059413.

TEL: 65926983

DID: 88201591

FAX: 65926985

- **We have relocated, kindly update our latest address in your system.**

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From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 19 January 2022 1:30 pm
To: Ganesh <executive@johnlawchambers.com>; Choo, Thelma <thelma.choo@sompo.com.sg>
Cc: info@speedwerkz.biz
Subject: PRI \ CMTD2200250/THE(nr) - | PRI - OUR VEH: FBE3974U OUR REF: JLC.2022.3184.PD YR VEH: SJV5080B ACC ON 18.01.22

Our Reference: CMTD2200250/THE
Your Reference: JLC.2022.3184.PD

Without Prejudice
EMAIL

Date: 19/01/2022

ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S JOHN LAW CHAMBERS LLC

Dear Ganesh,

ACCIDENT INVOLVING SJV5080B & FBE3974U ON 18.01.2022

We refer to your Notice of Accident dated 19/01/2022.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	
	RT Appraisal Pte Ltd	Ricky Teng	
		Elgene Teng	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards
Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Ganesh <executive@johnlawchambers.com>

Sent: Wednesday, January 19, 2022 11:12 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: info@speedwerkz.biz

Subject: PRI - OUR VEH: FBE3974U OUR REF: JLC.2022.3184.PD YR REF: TO BE ADVISED YR VEH: SJV5080B

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

OUR REF: JLC.2022.3184.PD

YR REF: TO BE ADVISED

OUR VEH: FBE3974U

YR VEH: SJV5080B

DOA: 18.01.2022 @ 0930 HRS

LOC: JUNCTION OF LIEW YING CHOW DRIVE

19.01.2022

SOMPO INSURANCE SINGAPORE PTE. LTD.

50 RAFFLES PLACE, #05-01/06

SINGAPORE LAND TOWER, SINGAPORE 048623

ACCIDENT INVOLVING MOTOR VEHICLES FBE3974U AND SJV5080B ALONG JUNCTION OF LIEW YING CHOW DRIVE ON 18.01.2022.

Dear Sir/Madam,

We act for the owner of vehicle no. **FBE3974U**.

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

SPEEDWERKZ PTE LTD

BARTLEY BIZ CENTRE,
13 KAKI BUKIT RD 4,
#01-20 SINGAPORE 417807
KEN: 91695936
ALEX BEH: 90910000

TAKE NOTICE that you are required to respond to us within 2 working days (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact us at 6592 6983 or email us

at executive@johnlawchambers.com / admin@johnlawchambers.com for future correspondences.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC
133 NEW BRIDGE ROAD,
#17-09, CHINATOWN POINT
SINGAPORE 059413.

TEL: 65926983

DID: 88201591

FAX: 65926985

- **We have relocated, kindly update our latest address in your system.**

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