

Cecilia Chong (LKK Auto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 7 March 2022 6:25 pm
To: Tan Lee Gek (Strides Automotive Services Pte Ltd); Cecilia Chong (LKK Auto)
Cc: CS A Team; Admin A
Subject: RE: LOD Re: Accident on 17/1/2022 involving SHB 388B & SKK 1208Z (AIG's insured)
Our Ref: TAX/01/22/2029/lg *** LKK REF:CC3/AIG22000678/Rra3
Attachments: 01 22 2029 - supporting documents.pdf; scene photo1.jpg; scene photo2.jpg
Follow Up Flag: Follow up
Flag Status: Flagged

Dear Lee Gek,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Cecilia,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>
Sent: Monday, 7 March, 2022 5:49 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: LOD Re: Accident on 17/1/2022 involving SHB 388B & SKK 1208Z (AIG's insured) Our Ref: TAX/01/22/2029/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$400.00
Loss of Rental	\$214.50 (3.25 days x \$66.00)
Loss of Income	\$195.00 (3.25 days x \$60.00)
LTA Search Fee	\$7.00

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, STRIDES TAXI PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 388B (vehicle no.) hereby authorize STRIDES AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 388B that was damaged pursuant to the accident which occurred on 17/01/2022 (date) along CAUSEWAY POINT DROP OFF POINT (location) involving vehicle no/s SKK 1208Z ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 02 (day) of April (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$750.00** (Global Sum) for vehicle no. **SHB 388B** that was damaged pursuant to the accident which occurred on **17/01/2022** (date) along **CAUSEWAY POINT DROP OFF POINT** (location) involving vehicle no/s **SKK 1208Z**.

This is pursuant to the inspection conducted on **18/01/2022** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **STRIDES TAXI PTE LTD** ("the third party claimant") of vehicle no. **SHB 388B** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 388B** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22 (day) of April (month) 2022 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

STRIDES

AUTOMOTIVE

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV220200338
Date : 24.02.2022
Vehicle No. : SHB388B
Your Ref No. : TAX/01/22/2029
Our Ref No. : 24113709
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
Parts					
DOOR RR/RH	1.00	\$ 954.50	(100.00)	\$ 954.50	\$ 0.00
DOOR LOCK RR/RH	0.00	\$ 709.30	0.00	\$ 0.00	\$ 0.00
DOOR REGULATOR MOTOR FRONT RH	0.00	\$ 947.80	0.00	\$ 0.00	\$ 0.00
CHECK ASSY, RR DOOR,	0.00	\$ 150.30	0.00	\$ 0.00	\$ 0.00
DOOR OUTER HANDLE RR/RH	0.00	\$ 69.80	0.00	\$ 0.00	\$ 0.00
Sub-Total					\$ 0.00
Labour					
TO REPAIR REAR RHS PORTION	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
Others					
TO TRANSFER DOOR MECHANISM	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 80.00	0.00	\$ 0.00	\$ 0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY REAR DOOR RH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY REAR FENDER RH	0.00	\$ 378.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY DOOR HANDLE	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 400.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 17.01.2022

Payment Instructions

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:
Account Name : Strides Automotive Services Pte. Ltd.
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Feb 24, 2022 16:35 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.



MEMORANDUM

To: Claims Dept

Our Ref: TAX/01/22/2029

From: Strides Taxi Pte Ltd

Date: 14th February 2022

ACCIDENT ON 17/1/2022 INVOLVING SHB 388B & SKK 1208Z AT WOODLANDS MRT TAXI STAND

This is to confirm that the daily rental rate for SHB 388B is \$66.00 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
STRIDES TAXI PTE LTD

A circular blue ink stamp with the text "STRIDES TAXI PTE LTD" around the perimeter and a signature in the center.

for Manager



Laid Up Report

Accident Start Date : 04/01/2022

Date Generated : 11/02/2022

Accident End Date : 11/02/2022

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/01/22/2029	SHB388B	Strides Taxi Pte Ltd	TOYOTA	PRIUS	24113709	17/01/2022 10:28 AM	20/01/2022 12:54 PM

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	18 Jan 2022 / 09:34:45	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SKK1206Z	Business Transaction Reference No.:	20220118093445350399
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHQ - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 17 Jan 2022 08:50:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE, LTD.
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Tuesday, 25 January 2022 12:54 PM
To: sngchinseng128@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SKK 1208Z & SHB 388B ALONG/AT CAUSEWAY POINT DROP OFF POINT ON 17/01/2022

Our Ref: CC3/AIG22000678/R1ra3

SNG CHIN SENG – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SKK 1208Z & SHB 388B ALONG/AT CAUSEWAY POINT DROP OFF POINT ON 17/01/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SHB 388B against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your passenger is opening the car door and collided with Third Party who was passing by. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Print Received Message

This mail is associated with :

***SHB388B (7756113909SG)**
[SKK1208Z]

TP

STRIDES TAXI PTE LTD

Jan 17 2022 8:00AM

[SNG CHIN SENG]

Strides Automotive Services Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **11/04/2022 09:03 AM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (\$784.00) - SHB388B - Claim Handler: Loh, Chee-Heng**

Approved:784.00:Noted LOE in mandate request is \$5/day. We have readjusted to \$50/day for your negotiation at best terms. COR \$400.00 rental \$214.50 (3.25 days x \$66) LOE \$162.50 (3.25 days x \$50) LTA fee \$7.00

Cecilia Chong (LKK Auto)

From: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>
Sent: Friday, 22 April 2022 11:17 am
To: Cecilia Chong (LKK Auto)
Subject: Returned of DV YOUR REF: SHB 388B (OUR REF: CC3/AIG22000678/Rga3q2) ***
ACCIDENT INVOLVING SKK 1208Z & SHB 388B ON 17/01/2022 *** Our Ref:
TAX/01/22/2029
Attachments: 0732_001.pdf

Dear Cecilia,

We attach the duly signed DV and ATA for your necessary action. Please let us have AIG's payment for \$750.00 payable to **STRIDES TAXI PTE LTD** via bank transfer, details as follows:-

Name of Beneficiary : **STRIDES TAXI PTE LTD**
Name of Bank : DBS Bank Ltd
Address of Bank : 12 Marina Boulevard
DBS Asia Central
Marina Bay Financial Centre Tower 3
Singapore 018982
Bank Account No. : **018-008271-3**
Bank Code : 7171
Branch Code : 018
Swift Code : DBSSSGSG

Thanks.

Please forward this email to your principal so that they will make payment to the correct claimant as stated.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Wednesday, 20 April 2022 3:43 pm

To: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>

Subject: RE: Acceptance of offer YOUR REF: SHB 388B (OUR REF: CC3/AIG22000678/Rga3q2) *** ACCIDENT INVOLVING SKK 1208Z & SHB 388B ON 17/01/2022 *** Our Ref: TAX/01/22/2029

WITHOUT PREJUDICE

Hi Lee Gek,