

## Denise Tay (LKKAuto)

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**From:** Denise Tay (LKKAuto)  
**Sent:** Tuesday, 1 March 2022 1:40 PM  
**To:** Admin-D (LKKAuto); 'Teo, Grace'; 'Chan, Shu Hui Agnes'; assignments; SUR  
**Subject:** FW: LKK/MC(nr) \ CMTD2200232/AGC - 3pty claim against your insured SKR7374A(SJC212X) ACC ON 14.01.22  
**Attachments:** SJC 212X ESTIMATE.pdf; SJC 212X LTA.pdf; SOMPO PRELI ADVISE SJC 212X.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SJC 212X

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Sent:** Thursday, 27 January 2022 1:51 pm  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'Teo, Grace' <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; 'Chan, Shu Hui Agnes' <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** Re: LKK/MC(nr) \ CMTD2200232/AGC - 3pty claim against your insured SKR7374A(SJC212X) ACC ON 14.01.22

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SJC 212X on 26/1/2022.

We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Wednesday, 19 January 2022 1:30 pm

**To:** 'Teo, Grace' <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; 'Chan, Shu Hui Agnes' <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: LKK/MC(nr) \ CMTD2200232/AGC - 3pty claim against your insured SKR7374A(SJC212X) ACC ON 14.01.22

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Wednesday, 19 January, 2022 12:28 PM

**To:** [joel@falconair.com.sg](mailto:joel@falconair.com.sg); Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>; 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** LKK/MC(nr) \ CMTD2200232/AGC - 3pty claim against your insured SKR7374A(SJC212X) ACC ON 14.01.22

Without Prejudice

Our Reference : CMTD2200232/AGC

Your Reference: SJC212X

Dear Joel,

We refer to your email reply and agreed to appoint **Mr. Marcus** of **LKK AUTO** to survey the above vehicle.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey **SJC212X** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please submit with your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: [www.sompo.com.sg](http://www.sompo.com.sg) | Facebook: [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** [joel@falconair.com.sg](mailto:joel@falconair.com.sg) <[joel@falconair.com.sg](mailto:joel@falconair.com.sg)>

**Sent:** Wednesday, January 19, 2022 12:09 PM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>

**Subject:** RE: PRI/nr \ CMTD2200232/AGC - 3pty claim against your insured SKR7374A(SJC212X) ACC ON 14.01.22

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace,

Pls assign Marcus of LKK to conduct the survey.

Thanks and regards,  
Joel Ng  
Falcon-Air(Tampines)  
67897997

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Tuesday, 18 January 2022 2:56 pm

**To:** [joel@falconair.com.sg](mailto:joel@falconair.com.sg); Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>

**Subject:** PRI/nr \ CMTD2200232/AGC - 3pty claim against your insured SKR7374A(SJC212X) ACC ON 14.01.22

Our Reference : CMTD2200232/AGC

Your Reference: SJC212X

**Without Prejudice**  
**EMAIL ONLY**

Date: 18/01/2022

**Attention:**  
**M/S FALCON-AIR AUTO SERVICES**

Dear Joel,

**ACCIDENT INVOLVING SKR7374A & SJC212X ON 14.01.2022**

We refer to your Notice of Accident dated 18/01/2022.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/  
[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**From:** [joel@falconair.com.sg](mailto:joel@falconair.com.sg) <[joel@falconair.com.sg](mailto:joel@falconair.com.sg)>

**Sent:** Tuesday, January 18, 2022 1:45 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** 3pty claim against your insured SKR7374A(SJC212X)

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm,

Pls see attached document.

Pls assist with OIC and provide a list of 10 surveyors.

Thanks and regards,  
Joel Ng  
Falcon-Air(Tampines)  
67897997