

Hsiao Tong (LKKAuto)

From: Min Houe <chingmh@hotmail.com>
Sent: Monday, 14 March 2022 7:46 AM
To: Jaslin Kok (LKK Auto)
Cc: Admin A
Subject: Re: ACCIDENT INVOLVING SMF 127H & SHB 9888R ALONG/AT SENGKANG SQUARE ON 15/01/2022
Attachments: 20220314_073536.jpg; 20220314_073607.jpg

Hi Jaslin,

I received a letter from Teo Keng Siang LLC yesterday in regards of accident claim from Ong Kang Chap.

Per attached letter, either me or my insurer need to acknowledge the receipt of this letter within 14 days from receipt of the letter.

Can you please advise does AIG as insurer will reply to Teo Keng Siang LLC to acknowledge this letter?

Any action or input require from myside?
Thanks.

Regards,
Ching Min Houe
93377968

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Tuesday, January 25, 2022 12:54:19 PM
To: CHINGMH@HOTMAIL.COM <CHINGMH@HOTMAIL.COM>
Cc: Admin A <admin-a@lkkauto.com>
Subject: ACCIDENT INVOLVING SMF 127H & SHB 9888R ALONG/AT SENGKANG SQUARE ON 15/01/2022

Our Ref: CC3/AIG22000674/Kra3

CHING MIN HOUE – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMF 127H & SHB 9888R ALONG/AT SENGKANG SQUARE ON 15/01/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SHB 9888R against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

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