



ADVANCE AUTO GARAGE

23 Kaki Bukit Avenue 4, #04-01 Vicom Kaki Bukit Inspection Center,
Singapore 415933

Tel: 9007 9247

Email: advanceag@hotmail.com

UEN: 53395571L

Date : 16 June 2022
Your Ref : CB148L
To : China Taiping Insurance (Singapore) Pte. Ltd
Attn : Motor Claims Department

Dear Sir/Mdm,

RE: Accident on 14/1/2022 between SKX600L & CB148L at/along Tampines Central 4

We refer to the above matter and would like to settle it directly in an amicable manner.

Please find attached copies of the below mentioned for your kind perusal:

- 1) Invoice No. AAGCL-218 @ **S\$5,200.00**
- 2) Loss of Use @ **S\$1,760.00 (08 Days x S\$220)**
- 3) Authorization to Act
- 4) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issued upon amount finalization.

Thank you.

Yours faithfully,



Xavier Lim

Advance Auto Garage

LETTER OF AUTHORITY

Name : Lim Seok Seong
Address : 9 Parry View
: Singapore 547069
Contact No : _____

To (Insurance): China Taiping Insurance (Singapore) Pte Ltd

Dear Sirs,

ACCIDENT INVOLVING SKX600L AND CB148L ON 14/01/2022
AT/ALONG Tampines Central 4

I/We, Lim Seok Seong, am/are the registered owner of
motor car no. SKX600L

Please note that I have assigned all compensation monies due to me/us in the above stated accident to **ADVANCE AUTO GARAGE**.

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned accident to **ADVANCE AUTO GARAGE** and forward your settlement cheque to **ADVANCE AUTO GARAGE** whom I had authorized to collect the said compensation monies.

Thank You



Signature of Claimant



Witness By

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SNW00002632100 Claim No : SNM22D200388/C02/CB148L/CHNGPW

Claimant : LIM SEOK SEONG

Amount : **S\$5,800.00**
SINGAPORE DOLLARS FIVE THOUSAND EIGHT HUNDRED ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKX600L

Insured Vehicle No. : CB148L

Date of Loss : 14/01/2022

Place of Accident : TAMPINES CENTRAL 4

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LEE KIAU BENG

Driver Name : LEE KIAU BENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	5,200.00
(3) Loss of Use/ Rental/Earning	S\$	600.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 5,800.00

Claimant Name : Lim Seok Seong

NRIC No : S1305442H

Signature : 

Date : 19/9/22

Sales Invoice

Advance Auto Garage

23 Kaki Bukit Avenue 4
#04-01 Vicom Kaki Bukit Inspection Center
Singapore 415933
Reg No: 53395571L
(+65) 9007 9247

DATE: 16/Jun/2022
INVOICE NO.: AAGCL-218
VRN: SKX600L

Bill To:
China Taiping Insurance (Singapore) Pte. Ltd
3 Anson Road, #16-00 Springleaf Tower
Singapore 079909

ATTN: MOTOR CLAIMS DEPARTMENT

Description	AMOUNT
ACCIDENT REPAIRS CARRIED OUT AS PER YOUR SURVEYOR RECOMMENDATION	\$5,200.00
LUMP SUM	
Total:	\$5,200.00

- * All prices stated are in SGD
* Please make all cheques payable to Advance Auto Garage
* Car handed over in satisfactory post repair condition



THANK YOU FOR YOUR BUSINESS

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 14 March 2022 10:46 AM
To: 'keominbus@gmail.com'
Subject: RE: Claim Notification - ACCIDENT INVOLVING CB 148L(CHINA TAIPING) AND SKX 600L AT/ALONG TAMPINES CANTRAL 4 ON 14/01/2022
Attachments: SKX600L VIDEO.mp4

Dear Sirs/mdm,

We have reviewed the matter and we are of the view that we do not have a good defense towards the claim submitted by SKX600L as your vehicle had encroached into third party lane while negotiating a turn and collided with third party. We attached herewith a copy of video footage from SKX600L for your easy reference. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 25 January 2022 9:18 AM
To: keominbus@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING CB 148L(CHINA TAIPING) AND SKX 600L AT/ALONG TAMPINES CANTRAL 4 ON 14/01/2022

25 Jan 2022

LEE KIAU BENG

[By Email Only]

Dear Sir/Madam,

You Ref: CB148L

Our Ref: CC6/CTI22000672/Aps3

ACCIDENT INVOLVING CB 148L(CHINA TAIPING) AND SKX 600L AT/ALONG TAMPINES CANTRAL 4 ON 14/01/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKX600L against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. by **07/02/2022**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, 8 August 2022 2:23 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [Seek Mandate] - SNM22D200388/C02/CB148L/CHNGPW / FW: Direct Settlement - Accident Involving CB 148L (OI : CTI - TBA) and SKX 600L (TP : LKK REF - CC6/CTI22000672/Aps3) on 14/01/2022

[Strictly Confidential]

Without Prejudice, Save as to Costs

Dear Hsiao Tong

Please proceed to resolve claim at \$5800.00.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6224 7175
W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, August 5, 2022 4:45 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [Seek Mandate] - SNM22D200388/C02/CB148L/CHNGPW / FW: Direct Settlement - Accident Involving CB 148L (OI : CTI - TBA) and SKX 600L (TP : LKK REF - CC6/CTI22000672/Aps3) on 14/01/2022

[Strictly Confidential]

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[Strictly Confidential]

Dear Sirs/Mdm,

We refer to our mandate request dated 07/07/2022.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 7 July 2022 10:31 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: [Seek Mandate] - SNM22D200388/C02/CB148L/CHNGPW / FW: Direct Settlement - Accident Involving CB 148L (OI : CTI - TBA) and SKX 600L (TP : LKK REF - CC6/CTI22000672/Aps3) on 14/01/2022

Your ref: **SNM22D200388/C02/CB148L/CHNGPW**

LKK ref : CC6/CTI22000672/Aps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING CB148L(CHINA TAIPING) AND SKX600L(TP) ON 14/01/2022

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he had encroached into third party's lane while negotiate a turn.

We seek your approval to offer repairer **"ADVANCE AUTO GARAGE"** at **\$5,800.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 12,756.00	\$ 5,200.00

2. Loss of Use (8days x \$220.00)	\$ 1,760.00	\$ 600.00 (6days x \$100.00)
Total	\$ 14,516.00	\$ 5,800.00

Surveyor recommended 4 days for repair + 1Sunday + 1PRS = 6days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 06/07/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Tuesday, 21 June 2022 9:51 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D200388/C02/CB148L/CHNGPW / FW: Direct Settlement - Accident Involving CB 148L (OI : CTI - TBA) and SKX 600L (TP : LKK REF - CC6/CTI22000672/Aps3) on 14/01/2022

[Strictly Confidential]

Dear Hsiao Tong

Well received with thanks.

NOTICE :

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, June 20, 2022 11:04 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D200388/C02/CB148L/CHNGPW / FW: Direct Settlement - Accident Involving CB 148L (OI : CTI - TBA) and SKX 600L (TP : LKK REF - CC6/CTI22000672/Aps3) on 14/01/2022

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Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Friday, 11 March 2022 2:36 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D200388/C02/CB148L/CHNGPW / FW: Direct Settlement - Accident Involving CB 148L (OI : CTI - TBA) and SKX 600L (TP : LKK REF - CC6/CTI22000672/Aps3) on 14/01/2022

[Strictly Confidential]

Dear Hsiao Tong

Well received with thanks.

Please informed OI accordingly by attached TP VF to OI.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6224 7175
W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, March 11, 2022 1:53 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D200388/C02/CB148L/CHNGPW / FW: Direct Settlement - Accident Involving CB 148L (OI : CTI - TBA) and SKX 600L (TP : LKK REF - CC6/CTI22000672/Aps3) on 14/01/2022

[Strictly Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Adeline,

Attached is a copy of third party video footage for your reference.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, 19 January 2022 5:02 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200388/C02/CB148L/CHNGPW / FW: Direct Settlement - Accident Involving CB 148L (OI : CTI - TBA) and SKX 600L (TP : LKK REF - CC6/CTI22000672/Aps3) on 14/01/2022

[Strictly Confidential]

Dear Suli/Hsiao Tong

Attached herewith our insured SAS report for your perusal.

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, January 19, 2022 4:10 PM

To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200388/C02/CB148L/CHNGPW / FW: Direct Settlement - Accident Involving CB 148L (OI : CTI - TBA) and SKX 600L (TP : LKK REF - CC6/CTI22000672/Aps3) on 14/01/2022

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D200388/C02/CB148L/CHNGPW.

Dear Adelin,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, 19 January 2022 10:55 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving CB 148L (OI : CTI - TBA) and SKX 600L (TP : LKK REF - CC6/CTI22000672/Aps3) on 14/01/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SKX 600L at M/s ADVANCE AUTO GARAGE on 17/01/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd