

Hsiao Tong (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, 8 August 2022 2:23 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [Seek Mandate] - SNM22D200388/C02/CB148L/CHNGPW / FW: Direct Settlement - Accident Involving CB 148L (OI : CTI - TBA) and SKX 600L (TP : LKK REF - CC6/CTI22000672/Aps3) on 14/01/2022

[Strictly Confidential]

Without Prejudice, Save as to Costs

Dear Hsiao Tong

Please proceed to resolve claim at \$5800.00.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, August 5, 2022 4:45 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [Seek Mandate] - SNM22D200388/C02/CB148L/CHNGPW / FW: Direct Settlement - Accident Involving CB 148L (OI : CTI - TBA) and SKX 600L (TP : LKK REF - CC6/CTI22000672/Aps3) on 14/01/2022

[Strictly Confidential]

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[Strictly Confidential]

Dear Sirs/Mdm,

We refer to our mandate request dated 07/07/2022.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 7 July 2022 10:31 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: [Seek Mandate] - SNM22D200388/C02/CB148L/CHNGPW / FW: Direct Settlement - Accident Involving CB 148L (OI : CTI - TBA) and SKX 600L (TP : LKK REF - CC6/CTI22000672/Aps3) on 14/01/2022

Your ref: **SNM22D200388/C02/CB148L/CHNGPW**

LKK ref : CC6/CTI22000672/Aps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING CB148L(CHINA TAIPING) AND SKX600L(TP) ON 14/01/2022

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he had encroached into third party's lane while negotiate a turn.

We seek your approval to offer repairer "**ADVANCE AUTO GARAGE**" at **\$5,800.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 12,756.00	\$ 5,200.00

2. Loss of Use (8days x \$220.00)	\$ 1,760.00	\$ 600.00 (6days x \$100.00)
Total	\$ 14,516.00	\$ 5,800.00

Surveyor recommended 4 days for repair + 1Sunday + 1PRS = 6days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 06/07/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Tuesday, 21 June 2022 9:51 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D200388/C02/CB148L/CHNGPW / FW: Direct Settlement - Accident Involving CB 148L (OI : CTI - TBA) and SKX 600L (TP : LKK REF - CC6/CTI22000672/Aps3) on 14/01/2022

[Strictly Confidential]

Dear Hsiao Tong

Well received with thanks.

NOTICE :

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, June 20, 2022 11:04 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D200388/C02/CB148L/CHNGPW / FW: Direct Settlement - Accident Involving CB 148L (OI : CTI - TBA) and SKX 600L (TP : LKK REF - CC6/CTI22000672/Aps3) on 14/01/2022

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Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Friday, 11 March 2022 2:36 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D200388/C02/CB148L/CHNGPW / FW: Direct Settlement - Accident Involving CB 148L (OI : CTI - TBA) and SKX 600L (TP : LKK REF - CC6/CTI22000672/Aps3) on 14/01/2022

[Strictly Confidential]

Dear Hsiao Tong

Well received with thanks.

Please informed OI accordingly by attached TP VF to OI.

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Thank you.

Adeline Chng
Claims Department

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, March 11, 2022 1:53 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D200388/C02/CB148L/CHNGPW / FW: Direct Settlement - Accident Involving CB 148L (OI : CTI - TBA) and SKX 600L (TP : LKK REF - CC6/CTI22000672/Aps3) on 14/01/2022

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CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Adeline,

Attached is a copy of third party video footage for your reference.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, 19 January 2022 5:02 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200388/C02/CB148L/CHNGPW / FW: Direct Settlement - Accident Involving CB 148L (OI : CTI - TBA) and SKX 600L (TP : LKK REF - CC6/CTI22000672/Aps3) on 14/01/2022

[Strictly Confidential]

Dear Suli/Hsiao Tong

Attached herewith our insured SAS report for your perusal.

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, January 19, 2022 4:10 PM

To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200388/C02/CB148L/CHNGPW / FW: Direct Settlement - Accident Involving CB 148L (OI : CTI - TBA) and SKX 600L (TP : LKK REF - CC6/CTI22000672/Aps3) on 14/01/2022

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D200388/C02/CB148L/CHNGPW.

Dear Adelin,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, 19 January 2022 10:55 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving CB 148L (OI : CTI - TBA) and SKX 600L (TP : LKK REF - CC6/CTI22000672/Aps3) on 14/01/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SKX 600L at M/s ADVANCE AUTO GARAGE on 17/01/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd