

Our Ref : SKT3817E / TP#1500
Your Ref : SKH6600G / CC6/AIG22000659/Krs3

WITHOUT PREJUDICE

Date : 28 APRIL 2022

AIG ASIA PACIFIC INSURANCE PTE. LTD.
AIG BUILDING
78 Shenton Way #07-16
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SKT3817E & SKH6600G ON 15/01/2022
ALONG AMK AVE 6 LEFT TURN TO AMK AVE 8**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$ 5,350.00
- Loss of Use	S\$ 640.00 (\$80.00 x 08 Days)
- TP GIA Report (SKH6600G)	S\$ 29.00
- LTA / GIA Search Fee	S\$ 2.00
Grand Total	S\$ 6,021.00

If you have any enquiries, please contact our representative, Mr. Joseph at 6481-1522 or email joseph@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD
Encl.

This is a computer generated printout and no signature is required.


AUTHORISATION TO ACT

I/We, Ng Chia Hia Bernadette ("the third party claimant") of
B1E 271A Sengkang Central #09-283 SK41271 (address), owner of
SKT3817E (vehicle no.) hereby authorize OPTIMA WERKZ PTE LTD ("the
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of
use ("claim") for my vehicle no. SKT3817E that was damaged pursuant to the accident
which occurred on 15/01/2022 (date) along Amk Aveb Left Turn to Amk Ave 8
_____ (location) involving vehicle no/s SKH6600G ("the accident").

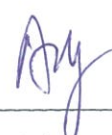
I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.


Dated this 17 (day) of January (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop) **ARY CHUA**



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **OPTIMA WERKZ PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,680.00** (Global Sum) for vehicle no. **SKT 3817E** that was damaged pursuant to the accident which occurred on **15/01/2022** (date) along **AMK AVE 6 LEFT TURN TO AMK AVE8 (L/P96)** (location) involving vehicle no/s **SKH 6600G**.

This is pursuant to the inspection conducted on **18/01/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **NG CHAI HIA BERNADETTE** (the third party claimant”) of vehicle no. **SKT 3817E** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SKT 3817E** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 08 (day) of June (month) 2022 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000
Fax: 68357416

INV NO. : 322200452
INVOICE DATE : 28/04/2022
REF : TP#1500
VEH NO. : SKT3817E
MAKE : PEUGEOT
CAR MODEL : 308SW 1.2A/T 2WD
CURRENT MILEAGE:
ADVISOR : VICTOR SENG
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	AMT	SR	5,000.00	5,000.00

Remarks: DOA: 15/01/2022@16:05 HRS
CLAIMANT: NG CHAI HIA BERNADETTE

TP VEHICLE: SKH6600G

Singapore Dollars: Five Thousand Three Hundred Fifty Only

SUB TOTAL	SGD	5,000.00
GST 7.00%	SGD	350.00
TOTAL	SGD	5,350.00
OUTSTANDING	SGD	5,350.00

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	5,000.00

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:

Beneficiary Name: Optima Werkz Pte Ltd

Beneficiary Bank Name: DBS Bank Ltd

Bank Account No.:0039441282

Swift Code: DBSSSGSG

OR

PayNow UEN: 201212455WDB1

Note: Please include your invoice number under the reference section

Customer Acknowledgement

Customer Name and Signature

For Optima Werkz Pte Ltd

Authorised Signature


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SKH6600G

Date of Accident

15/01/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **26/06/2021 - 25/06/2022**Requested By **Ary Chua (OPTIMA WERKZ PTE...**Requested Date **17/01/2022 10:45****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Date of Request: 20/01/2022

Your Ref No: SKT3817E

Dear Sir/Madam,

Date of Accident: 15/01/2022 00:00 (SGT)

Vehicle No: SKT3817E

Place of Accident: Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (\$\$)	QTY	AMOUNT (\$\$)
SKH6600G	Singapore	(29.00)	1	(27.10)
GST Amount				(1.90)
Total Amount Due (GST Inclusive)				(29.00)

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Monday, 24 January 2022 12:56 PM
To: vckm1962@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SKH 6600G & SKT 3817E ALONG/AT JUNCTION OF ANG MO KIO AVENUE 6 AND ANG MO KIO

Our Ref: CC6/AIG22000659/Krs3

CHONG KIAN MUN- BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SKH 6600G & SKT 3817E ALONG/AT JUNCTION OF ANG MO KIO AVENUE 6 AND ANG MO KIO AVENUE 8 ON 15/01/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SKT 3817E against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as your vehicle was moving straight on 'left turn only' lane and collided with Third Party who was turning left. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Jan 2022 17:27	Clm Dtl Modified	Claimant's Name: -> -.	[A] Lee Su Li
2	18 Jan 2022 17:27	Clm Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	18 Jan 2022 17:27	Clm Created	Reg No: SKT3817E. Acct Date: 2022/01/15. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Optima Werkz Pte Ltd (HQ)	[A] Lee Su Li
4	18 Jan 2022 17:27	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	18 Jan 2022 17:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/01/27	[A] Lee Su Li
6	18 Jan 2022 17:27	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	18 Jan 2022 17:27	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[A] Merimen Administrator
8	18 Jan 2022 17:27	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	18 Jan 2022 17:27	Label Added	(19):Fastlane.	[A] Lee Su Li
10	18 Jan 2022 17:27	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lee Su Li
11	18 Jan 2022 17:44	Clm Dtl Modified	Claimant's Name: - -> NG CHAI HIA BERNADETTE.	[A] Lee Su Li
12	18 Jan 2022 17:44	Clm Veh Model Changed	(206086) -> (206950) PEUGEOT 308 1.2 SW ALLURE PURETECH 2WD S/R. (A).	[A] Lee Su Li
13	19 Jan 2022 16:08	Clm Dtl Modified	Claimant's ID: -> SXXXX744E.	[A] Lee Su Li
14	21 Jan 2022 09:54	Clm Registration Modified	Acct Time:00:00:00->16:00:00.	[I] AIG OneClaim Integration User
15	26 May 2022 07:56	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	26 May 2022 07:56	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	26 May 2022 07:56	Clm Dtl Modified	JPJ Reg. Date: -> 2015/06/03.	[A] JOANNE LEE KHANG MIN
18	26 May 2022 07:56	Clm Details Notified		[A] JOANNE LEE KHANG MIN
19	30 May 2022 12:39	Adj Mandate Request	Cur.Reg:5741.00:Liability: 100%(OI GO STRAIGHT ON LEFT TURN LANE) *Quantum: (a)CORw/GST: \$5, 350.00+ (b)LOU(6days x \$60.00): \$360.00 + (c)Search fee: \$31.00= Total: \$5,741.00 *4recommendati on repair days +1Sunday +1PRS = 6days *For your approval pl	[A] CHEW HSIAO TONG
20	30 May 2022 16:52	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/01/27. Mandate Remarks: mandate approved. subject to documents i n order. settle at best.	[I] Goh, Jeremy-CX
21	30 May 2022 16:52	Adj Mandate Set	Approved:5741.00:mandate approved. subject to documents in order. settle at best.	[I] Goh, Jeremy-CX

Date From



Date To



Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2759310	19 Jan 2022 17:00:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKT3817E	SKH6600G	11.00

2796574	26 May 2022 07:56:24	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKT3817E	SKH6600G	11.00
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