

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 8 June 2022 5:17 PM
To: Joseph Low
Cc: Ngai Kar Kit; Victor Seng; Ling Ting An; Kaitlyn Chio; Ary Chua; Adeline Lim; Mohamed Nashik; Admin A
Subject: RE: (ACCEPT OFFER) LOD - SKT3817E CLAIMING AGAINST SKH6600G (AIG), DOA: 15/01/2022 LKK REF : CC6/AIG22000659/Krs3
Attachments: DV_SKT3817E.pdf

Without Prejudice

Dear Sirs/mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Joseph Low <joseph@ow.sg>
Sent: Wednesday, 8 June 2022 10:52 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Ngai Kar Kit <karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Ary Chua <ary.chua@ow.sg>; Adeline Lim <adeline@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Admin A <admin-a@lkkauto.com>
Subject: (ACCEPT OFFER) LOD - SKT3817E CLAIMING AGAINST SKH6600G (AIG), DOA: 15/01/2022 LKK REF : CC6/AIG22000659/Krs3

Without Prejudice

Dear Hsiao Tong,

We accept your offer at \$5,680.00/-.
Kindly let us have your discharge voucher.

Thank you.

Best Regards,

Joseph Low (Mr.)
Motor Claim Officer
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//WERKZ™ PTE. LTD.

Head Office: 6 Kung Chong Road Singapore 159143

Branch: 9A Serangoon North Ave 5 Singapore 554500

Branch: Blk 10 Ang Mo Kio Ind Park 2A #01-05/06 Singapore 568047

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Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: 01 June 2022 14:23

To: Joseph Low <joseph@ow.sg>

Cc: Ngai Kar Kit <karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Ary Chua <ary.chua@ow.sg>; Adeline Lim <adeline@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: (PENDING OFFER) LOD - SKT3817E CLAIMING AGAINST SKH6600G (AIG), DOA: 15/01/2022 LKK REF : CC6/AIG22000659/Krs3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$5,680.00(all-in).

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Joseph Low <joseph@ow.sg>

Sent: Wednesday, 1 June 2022 12:39 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Ngai Kar Kit <karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Ary Chua <ary.chua@ow.sg>; Adeline Lim <adeline@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Admin A <admin-a@lkkauto.com>

Subject: (PENDING OFFER) LOD - SKT3817E CLAIMING AGAINST SKH6600G (AIG), DOA: 15/01/2022 LKK REF : CC6/AIG22000659/Krs3

Dear Motor Claims Department,

Refer to the above matter.

We are still pending on your offer.

Kindly let us have your proposed offer without further delay.

We appreciate the efforts being put into reviewing the case.

Thank you.

Best Regards,

Joseph Low (Mr.)

Motor Claim Officer

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//ERKZ™ PTE. LTD.

Head Office: 6 Kung Chong Road Singapore 159143

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Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: 28 April 2022 12:43

To: Joseph Low <joseph@ow.sg>

Cc: Ngai Kar Kit <karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Ary Chua <ary.chua@ow.sg>; Adeline Lim <adeline@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - SKT3817E CLAIMING AGAINST SKH6600G (AIG), DOA: 15/01/2022 LKK REF : CC6/AIG22000659/Krs3

Without Prejudice

Dear Sirs/Mdm,

We acknowledge receipt of your email dated 28/04/2022.

We will look into the matter and get back to you.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Joseph Low <joseph@ow.sg>

Sent: Thursday, 28 April 2022 11:58 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Ngai Kar Kit <karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Ary Chua <ary.chua@ow.sg>; Adeline Lim <adeline@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Subject: LOD - SKT3817E CLAIMING AGAINST SKH6600G (AIG), DOA: 15/01/2022 LKK REF : CC6/AIG22000659/Krs3

Our Ref: SKT3817E / TP#1500

Your Ref: SKH6600G / CC6/AIG22000659/Krs3Without Prejudice

Dear Motor Claim Department,

We refer to the above mentioned accident.

We are claiming as below:

- Cost of Repair (incl. of GST)	S\$ 5,350.00
- Loss of Use	S\$ 640.00 (\$80.00 x 08 Days)
- TP GIA Report (SKH6600G)	S\$ 29.00
- LTA / GIA Search Fee	S\$ 2.00
Grand Total	S\$ 6,021.00

=====

Your prompt attention is most grateful and look forward to your speedy settlement.

Thank you.

Best Regards,

Joseph Low (Mr.)

Motor Claim Officer

D: +65 6481 1522 | F: +65 6481 1011

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: 04 February 2022 10:14

To: Eve Tan <Eve.tan@ow.sg>

Cc: Ngai Kar Kit <karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Ary Chua <ary.chua@ow.sg>; Joseph Low <joseph@ow.sg>

Subject: Re: Check Liability - SKT3817E CLAIMING AGAINST SKH6600G (AIG), DOA: 15/01/2022 LKK REF : CC6/AIG22000659/Krs3

Your Ref: SKT 3817E

Without Prejudice

LKK Ref: CC6/AIG22000659/Krs3

Dear Sirs/Mdm,

ACCIDENT INVOLVING (SKH 6600G) AND (SKT 3817E) ON 15/01/2022

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above-mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorization of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eve Tan <Eve.tan@ow.sg>
Sent: Friday, February 4, 2022 9:51 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Ngai Kar Kit <karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Ary Chua <ary.chua@ow.sg>; Joseph Low <joseph@ow.sg>
Subject: Check Liability - SKT3817E CLAIMING AGAINST SKH6600G (AIG), DOA: 15/01/2022 LKK REF : CC6/AIG22000659/Krs3

Dear Jaslin,

Understand that your insured has reported.

Would like to check on the liability for this case.

Thank you.

Best Regards,
Eve Tan (Ms.)
Motor Claims Assistant

OPTIMA//WERKZ™ PTE. LTD.

Head Office: 6 Kung Chong Road Singapore 159143

Branch: 9A Serangoon North Ave 5 Singapore 554500

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From: Joseph Low <joseph@ow.sg>
Sent: Monday, 24 January 2022 9:38 am
To: Ary Chua <ary.chua@ow.sg>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Eve Tan <Eve.tan@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Subject: RE: Check Liability - SKT3817E CLAIMING AGAINST SKH6600G (AIG), DOA: 15/01/2022 LKK REF : CC6/AIG22000659/Krs3

Dear Jaslin,

Understand that your insured has reported.

Would like to check on the liability for this case.

Thank you.

Best Regards,

Joseph Low (Mr.)

Motor Claim Officer

D: +65 6481 1522 | F: +65 6481 1011

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 20 January 2022 12:13 pm

To: Ary Chua <ary.chua@ow.sg>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Eve Tan <Eve.tan@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Admin A <admin-a@lkkauto.com>

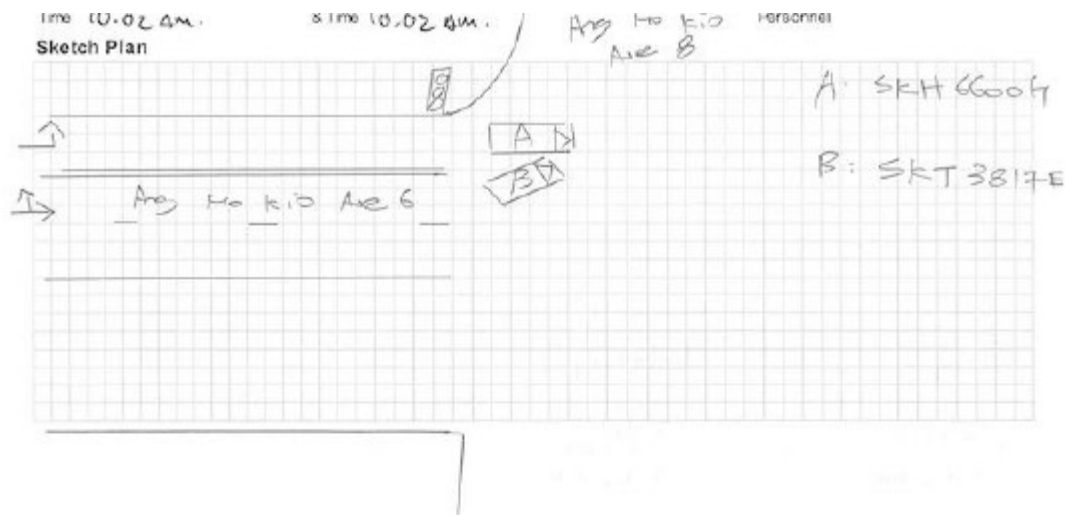
Subject: Re: Check Liability - SKT3817E CLAIMING AGAINST SKH6600G (AIG), DOA: 15/01/2022 LKK REF : CC6/AIG22000659/Krs3

Without Prejudice

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



ident report SK0L221H0001

Page 4 of 19

PLAN #2

Describe Circumstances of the Accident

My car SKT 6604 was stationary at traffic light junction of Ave 6 and Ave 8 which is extreme left or left turn lane. When traffic light turn green, I thought my car was on straight lane. So I moving straight, next moment felt an impact from my right. Then realise had a collision with car SKT 3817E who was making a left turn at that time.

Please note that for liability, claim negotiation and settlement, please contact Jaslin via email.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Ary Chua <ary.chua@ow.sg>

Sent: Thursday, January 20, 2022 11:11 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Eve Tan <Eve.tan@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>

Subject: RE: Check Liability - SKT3817E CLAIMING AGAINST SKH6600G (AIG), DOA: 15/01/2022 LKK REF : CC6/AIG22000659/Krs3

Dear Jaslin,

Vehicle has been surveyed by LKK-Auto Kenneth on 18/01/2022.

Enclosed marked estimate for your perusal.

Has your insured reported?

Would like to check on the liability for this case.

Thank you.

Best regards

Ary Chua (Mr)

Motor Claims Officer

Mobile: (+65) 91177568, 8804 0322

OPTIMA//ERKZ PTE. LTD.

Head Office: 8 Kung Chong Road Singapore 150143

Branch: 0A Serangoon North Ave 5 Singapore 554500

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From: Ary Chua

Sent: Tuesday, 18 January 2022 5:34 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Eve Tan <Eve.tan@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Check Liability - SKT3817E CLAIMING AGAINST SKH6600G (AIG), DOA: 15/01/2022 LKK REF : CC6/AIG22000659/Krs3

Dear Jaslin,

Enclosed GIA report for your perusal.

Thank you.

Best regards

Ary Chua (Mr)

Motor Claims Officer

Mobile: (+65) 91177568, 8804 0322

OPTIMAWERKZ PTE. LTD.

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 18 January 2022 5:29 PM

To: Ary Chua <ary.chua@ow.sg>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Eve Tan <Eve.tan@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Admin A <admin-a@lkkauto.com>

Subject: Re: Check Liability - SKT3817E CLAIMING AGAINST SKH6600G (AIG), DOA: 15/01/2022 LKK REF : CC6/AIG22000659/Krs3

Without Prejudice

Dear Sir/Madam,

Kindly provide us a copy of your client GIA Report for our necessary action

Please be informed that we are currently **pending for our principal to release OI GIA report**.

Kindly note that for liability, claim negotiation and settlement, please contact Jaslin via email.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Ary Chua <ary.chua@ow.sg>

Sent: Tuesday, January 18, 2022 5:14 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Cc: Eve Tan <Eve.tan@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>

Subject: Check Liability - SKT3817E CLAIMING AGAINST SKH6600G (AIG), DOA: 15/01/2022

Dear LKK,

Enclosed marked estimate for your perusal.

Has your insured report?

Would like to check on the liability on this case.

Thank you.

Best regards

Ary Chua (Mr)

Motor Claims Officer

Mobile: (+65) 91177568, 8804 0322

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