

RE: OWN DAMAGE CLAIM FOR SLH7547J - 21/22/22/VP05/025383

KENNY LIM CHING GHEE <kennylim@lonpac.com>

Wed 19/1/2022 6:02 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Lonpac External - Confidential

Dear Denise

Please proceed to authorise repairs as per your recommendations.

Applicable excess under section I is \$500.00.

Thank you.

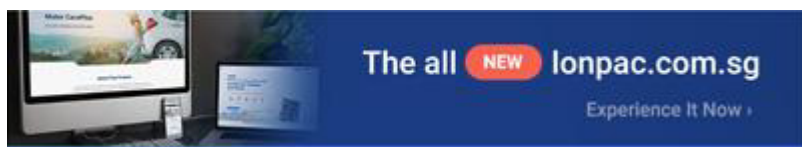
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN**Sent:** Wednesday, 19 January 2022 5:02 pm**To:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>**Cc:** MT_Claim_SG <mt_claim@lonpac.com>**Subject:** FW: OWN DAMAGE CLAIM FOR SLH7547J**Lonpac External - General**

Dear Denise,

The reference is 21/22/22/VP05/025383 (Kenny's case)

The excess is \$500.00 (Section I)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Sent: Wednesday, 19 January 2022 4:56 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: OWN DAMAGE CLAIM FOR SLH7547J

Dear Sir/Madam,

Enclosed documents for your review SLH 7547J

Repair on part by part as there is no 2nd hand parts

We did not authorise repair.

Meanwhile, please provide claim number and excess

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 18 January 2022 5:00 PM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; peiyong@smemotor.com.sg

Subject: FW: OWN DAMAGE CLAIM FOR SLH7547J

Lonpac External - General

Our Ref : TBA

Dear Summer,

FYA. We shall advise the excess applicable later.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: peiyong@smemotor.com.sg <peiyong@smemotor.com.sg>

Sent: Tuesday, 18 January 2022 4:53 pm

To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: OWN DAMAGE CLAIM FOR SLH7547J

Hi,

Forward all relevant documents to you. Kindly arrange your surveyor to inspect our client's vehicle.

Thanks.

Regards,
Pei Ying

From: ptr2@smemotor.com.sg
Sent: Tuesday, January 18, 2022 3:49 PM
To: [Pei Ying](#)
Subject: Attached Image