

Meng Yan (LKK Auto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Tuesday, 18 January, 2022 11:57 AM
To: HD Perfect Autowork; assignments@lkkauto.com; sur@lkkauto.com
Subject: RE: SNM22D200451/C02/XE3520K/LEEPG / RE: XE5300R (Pre-Inspection) / Your Vehicle : XE3520K | DOA : 15/01/2022

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Note: Our insured had not reported the accident. Please let us have your client's accident report and repair estimate.

Dear LKK

Please arrange Mr. Adrian to conduct PRS on without prejudice basis.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>
Sent: Tuesday, 18 January 2022 11:55 am
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Subject: Re: SNM22D200451/C02/XE3520K/LEEPG / RE: XE5300R (Pre-Inspection) / Your Vehicle : XE3520K | DOA : 15/01/2022

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Dear Cecilia ,

Kindly arrange

8. Adrian Ling (LKK)

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Tue, Jan 18, 2022 at 11:23 AM Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D200451/C02/XE3520K/LEEPG

Your reference: XE5300R

Dear Sirs,

ACCIDENT INVOLVING XE3520K & XE5300R ON 15/01/2022

We refer to your email of 17/01/2022.

Our insured has not reported the accident, please forward us your client's accident report and repair estimate.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
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2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 18 January 2022 11:21 am

To: HD Perfect Autowork <hdperfectautowork@gmail.com>; Cecilia Lee Peng Geok

<cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200451/C02/XE3520K/LEEPG / RE: XE5300R (Pre-Inspection) / Your Vehicle : XE3520K | DOA : 15/01/2022

Without Prejudice

Dear Cecilia,

Please conduct PRS for XE5300R. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Monday, 17 January 2022 11:51 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: XE5300R (Pre-Inspection) / Your Vehicle : XE3520K | DOA : 15/01/2022

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Dear Sir / Madam,

We are instructed by **3R Transportation Pte Ltd** to notify you of a road traffic accident on **15/01/2022** at about **09:55 hours** at/along **Tuas South Avenue 1 (Near LP25A)** involving our client's/customer's vehicle registration number **XE5300R** and vehicle registration number **XE3520K** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

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