

RE: NEW PRS - YOUR REF : SJS1959J ; OUR REF : AP/2022/004502 ; RTA ON 13 JANUARY 2022 AT ABOUT 1645HRS INVOLVING MOTOR VEHICLES NO(S). SLK2343Y AND SJS1959J ALONG BLOCK 501 JURONG WEST AVENUE 1 OPEN SPACE CARPARK

ONG LI LI <llong@lonpac.com>

Tue 25/1/2022 9:23 AM

To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; SUR <sur@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Lonpac External - General

Hi Denise

Our claim no. is 21/22/22/VP05/025382.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Sent: Tuesday, 25 January 2022 9:16 AM

To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; SUR <sur@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: Re: NEW PRS - YOUR REF : SJS1959J ; OUR REF : AP/2022/004502 ; RTA ON 13 JANUARY 2022 AT ABOUT 1645HRS INVOLVING MOTOR VEHICLES NO(S). SLK2343Y AND SJS1959J ALONG BLOCK 501 JURONG WEST AVENUE 1 OPEN SPACE CARPARK

Dear Sir/Madam,

Please provide claim number

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 18 January 2022 12:50 pm

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; 'christy' <christy@apl.com.sg>; SUR <sur@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: NEW PRS - YOUR REF : SJS1959J ; OUR REF : AP/2022/004502 ; RTA ON 13 JANUARY 2022 AT ABOUT 1645HRS INVOLVING MOTOR VEHICLES NO(S). SLK2343Y AND SJS1959J ALONG BLOCK 501 JURONG WEST AVENUE 1 OPEN SPACE CARPARK

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 18 January, 2022 11:53 AM

To: christy <christy@apl.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: NEW PRS - YOUR REF : SJS1959J ; OUR REF : AP/2022/004502 ; RTA ON 13 JANUARY 2022 AT ABOUT 1645HRS INVOLVING MOTOR VEHICLES NO(S). SLK2343Y AND SJS1959J ALONG BLOCK 501 JURONG WEST AVENUE 1 OPEN SPACE CARPARK

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Christy,

We disagreed with your choices of SJE and shall appoint LKK Auto Consultants Pte Ltd for the PRI.

Aside to LKK – Attn : Summer

FYA

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: christy <christy@aplp.com.sg>

Sent: Tuesday, 18 January 2022 11:48 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; ATEC_AUTOMOTIVE@YAHOO.COM.SG; Charles

Hoon <charles@aplp.com.sg>; Caroline <caroline@aplp.com.sg>

Subject: RE: NEW PRS - YOUR REF : SJS1959J ; OUR REF : AP/2022/004502 ; RTA ON 13 JANUARY 2022 AT ABOUT 1645HRS INVOLVING MOTOR VEHICLES NO(S). SLK2343Y AND SJS1959J ALONG BLOCK 501 JURONG WEST AVENUE 1 OPEN SPACE CARPARK

WITHOUT PREJUDICE

Dear Gerald,

We refer to your email of even date.

Our clients do not agree to your list of surveyors.

We are instructed to propose the use of one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

- a. Alan Cheong
- b. TT Rajan
- c. Oh Han Cheong
- d. Andrew How
- e. Dave Ho Joo Koong
- f. Sincere Appraiser
- g. Seah Kwang Boon
- h. L H Teo
- i. Mr Willy Goh
- j. Nicky Seah
- k. Jayson Liaw
- l. Tan Ling Ling
- m. Shawn Lee
- n. Joel Liew

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed

motor surveyors.

In the event you are not agreeable to our list of surveyors, please note that our client's vehicle can be inspected at:

Repairer Office

M/s A-tec Automotive Pte Ltd

Contact Person: Kai Jie @ Office: 63845206 / HP: 88094570

Email: atec_automotive@yahoo.com.sg

Address: 8, Kaki Bukit Avenue 4 @ Premier,
#04-20, Singapore 415875

Please note that our clients' vehicle will only be available for pre-repair survey within the next two (2) working days. Our clients shall proceed to repair their vehicle thereafter without further notice or reference to you.

All our clients' rights are reserved.

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards,
Christy Chew

A P Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: christy@aplp.com.sg

Singapore UEN No.: 201939937D

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 18 January 2022 11:26 am

To: christy <christy@aplp.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: NEW PRS - YOUR REF : SJS1959J ; OUR REF : AP/2022/004502 ; RTA ON 13 JANUARY 2022 AT ABOUT 1645HRS INVOLVING MOTOR VEHICLES NO(S). SLK2343Y AND SJS1959J ALONG BLOCK 501 JURONG WEST AVENUE 1 OPEN SPACE CARPARK

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Christy,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Joshua Ong - Appraisal
3	Nicholas Tey - Appraisal
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Xing Quo Qiang- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

At this juncture, our insured has not lodged the accident report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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From: christy <christy@apl.com.sg>

Sent: Tuesday, 18 January 2022 11:20 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: ATEC_AUTOMOTIVE@YAHOO.COM.SG; Charles Hoon <charles@apl.com.sg>; Caroline <caroline@apl.com.sg>

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WITHOUT PREJUDICE

Attn: Motor Claims Department

Dear Sirs,

Please find attached, our letter of even date.

Thank you

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

**Regards,
Christy Chew**

A P Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: christy@aplp.com.sg

Singapore UEN No.: 201939937D

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