

Veron Chen (LKKAUTO)

From: Kazali Haji Selahudin <kazali@cdge.com.sg>
Sent: Tuesday, 31 May 2022 5:01 PM
To: Ong Chin Kiat
Cc: SUR; Veron Chen (LKKAUTO); Taufikh (LKKAUTO)
Subject: Re: TMIS Ref: CK-M2200334-01 | LKK Ref: CC3/TMI22000629/TVCN2 | TP Survey for SHA2258K at ComfortDelgro DOA: 14.01.2022 Our Insured Veh: SMS378G
Attachments: 2258_001.pdf
Importance: High

Dear Mr Ong,

We had a discussion with Mr Taufik from M/s LKK today. We have gone through the report and your email below.

We have further verified and can agree that Item 10 (Rear Lower Glass-Black) was wrongly quoted but Item 9 should be correct at time of finalization. We apologise for the oversight. We can agree with M/s Borneo Motors on the two items as per your email below. Please find attached the Invoice (with marked adjustments for the two items).

We agree for the final Cost of Repairs to be at **\$6,831.83** (GST inclusive). Kindly let us have your proposal towards our claims soon. Thank you.

Best Regards

Kazali Hj Selahudin (Mr)

Claims Department / ComfortDelGro Engineering Pte Ltd

DID: 6214 8736

Do you really need to print?
Go Digital! Go Paperless!



From: Ong Chin Kiat <OngChinKiat@tokiomarine.com.sg>
Sent: Friday, 27 May 2022 12:42 pm
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Kazali Haji Selahudin <kazali@cdge.com.sg>
Subject: RE: TMIS Ref: CK-M2200334-01 | LKK Ref: CC3/TMI22000629/TVCN2 | TP Survey for SHA2258K at ComfortDelgro DOA: 14.01.2022 Our Insured Veh: SMS378G

CAUTION : This email originated from an **external** party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Dear Veron,

Any updates?

Thank you.

Warmest regards

Ong Chin Kiat
Motor Claims Department

Tokio Marine Insurance Singapore Ltd.
20 McCallum Street #09-01 Tokio Marine Centre Singapore 069046
T (65) 6592 6416 | F (65) 6221 2101 | www.tokiomarine.com

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Tokio Marine Group

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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Thursday, March 31, 2022 7:41 AM
To: Ong Chin Kiat <OngChinKiat@tokiomarine.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: TMIS Ref: CK-M2200334-01 | LKK Ref: CC3/TMI22000629/TVCN2 | TP Survey for SHA2258K at ComfortDelgro DOA: 14.01.2022 Our Insured Veh: SMS378G

Dear Chin Kiat,

We are pending repairer updates, will follow up with them.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Chin Kiat <OngChinKiat@tokiomarine.com.sg>
Sent: Wednesday, 30 March 2022 5:46 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: TMIS Ref: CK-M2200334-01 | LKK Ref: CC3/TMI22000629/TVCN2 | TP Survey for SHA2258K at ComfortDelgro DOA: 14.01.2022 Our Insured Veh: SMS378G

Dear Veron,

We refer to your email dated 01.03.22.

Any update?

Thank you

Kindly note that in accordance with the latest measures introduced by the Government to curb the spread of the Covid-19 virus, our response/processing time may be delayed. All correspondence will be by way of email only. We seek your understanding on the same.

Warmest regards

Ong Chin Kiat
Motor Claims Department

Tokio Marine Insurance Singapore Ltd.
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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Tuesday, March 1, 2022 10:50 AM
To: Ong Chin Kiat <OngChinKiat@tokiomarine.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: FW: TMIS Ref: CK-M2200334-01 | LKK Ref: CC3/TMI22000629/TVCN2 | TP Survey for SHA2258K at ComfortDelgro DOA: 14.01.2022 Our Insured Veh: SMS378G

Dear Chin Kiat,

Will check with surveyor and revert.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Chin Kiat <OngChinKiat@tokiomarine.com.sg>
Sent: Tuesday, 1 March, 2022 10:34 AM
To: assignments@lkkauto.com
Subject: TMIS Ref: CK-M2200334-01 | LKK Ref: CC3/TMI22000629/TVCN2 | TP Survey for SHA2258K at ComfortDelgro DOA: 14.01.2022 Our Insured Veh: SMS378G

Dear Veron,

We refer to attached survey report.

We noted the price for the following is abit higher:

9	1	*REAR WINDSCREEN GLASS (UPPER)	Necessary	1,778.30 FL	-	*1.7
10	1	*REAR LOWER GLASS-BLACK	Necessary	1,569.70 FL	-	*1.5

We had made check with Borneo on the price for the upper Windscreen glass and the price given as follows:

- Rear Windscreen Glass (Upper) 1758.7
- Rear Lower Glass – Black 805.8

Please assist to clarify with workshop – ComfortDelgro and re-negotiate & adjust the repair cost accordingly.

We shall await for your update. Thank you.

Kindly note that in accordance with the latest measures introduced by the Government to curb the spread of the Covid-19 virus, our response/processing time may be delayed. All correspondence will be by way of email only. We seek your understanding on the same.

Warmest regards

Ong Chin Kiat

Motor Claims Department

Tokio Marine Insurance Singapore Ltd.

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]
