

**Re: Your ref : SLD1922U ; Sompom ref : CMTD2200107/GPL RE: TP CLAIMS - SLD1922U AGAINST GBK7824L DOA 07/01/2022**

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Fri 22/4/2022 3:56 PM

To: 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompom.com.sg>

Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Dear Sir/Madam,

Enclosed documents for your review of **SLD1922U**

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: [6256-3561](tel:6256-3561) | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Enny <enny@movamova.com.sg>

**Sent:** Monday, 7 February 2022 11:48 am

**To:** 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompom.com.sg>; 'Nitha' <nitha@movamova.com.sg>

**Cc:** jacelyn@movamova.com.sg <jacelyn@movamova.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

**Subject:** RE: Your ref : SLD1922U ; Sompom ref : CMTD2200107/GPL RE: TP CLAIMS - SLD1922U AGAINST GBK7824L DOA 07/01/2022

Dear Pauloong,

Please refer to the attachment.

Thank you

Best Regards,

*Enny Lee*

Claims Executive

Mova Automotive Pte Ltd

Blk 1008 Bukit Merah Lane 3

#01-04/06/08

Singapore 159722

Tel: 6272 3892 Fax: 6270 8314



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**From:** Gnoh, Pau Loong [mailto:PauLoong.Gnoh@sompo.com.sg]  
**Sent:** Monday, 7 February 2022 10:59 AM  
**To:** Enny; 'Nitha'  
**Cc:** jacelyn@movs.com.sg; admin-d@lkkauto.com; assignments@lkkauto.com; SUR  
**Subject:** Your ref : SLD1922U ; Sompo ref : CMTD2200107/GPL RE: TP CLAIMS - SLD1922U AGAINST GBK7824L DOA 07/01/2022

Dear Enny,

With reference above, please forward the copy of the repair estimate for our review, thank you.

Best Regards

**Mr Gnoh Pau Loong**

Claims Division

**D:** 6329 5217 | **T:** 6461 6555



**Innovation for Wellbeing**

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03, Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Enny <enny@movs.com.sg>  
**Sent:** Friday, February 4, 2022 5:46 PM  
**To:** 'Enny' <enny@movs.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; 'Nitha' <nitha@movs.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

**Cc:** jacelyn@mov.a.com.sg; Teo, Grace <grace.teo@sompo.com.sg>

**Subject:** RE: REF : CMTD2200107/GPL RE: TP CLAIMS - SLD1922U AGAINST GBK7824L DOA 07/01/2022

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

Have your insured reported the accident?

Please kindly revert the liability for this case soonest possible. Owner have been calling for updates.

Thank you

Best Regards,

*Enny Lee*

Claims Executive

Mova Automotive Pte Ltd

Blk 1008 Bukit Merah Lane 3

#01-04/06/08

Singapore 159722

Tel: 6272 3892 Fax: 6270 8314



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**From:** Enny [<mailto:enny@mov.a.com.sg>]

**Sent:** Friday, 21 January 2022 3:59 PM

**To:** 'Enny'; 'Ye, Yong Kang Melvin'; 'Nitha'; 'Gnoh, Pau Loong'

**Cc:** [jacelyn@mov.a.com.sg](mailto:jacelyn@mov.a.com.sg); 'Teo, Grace'

**Subject:** RE: REF : CMTD2200107/GPL RE: TP CLAIMS - SLD1922U AGAINST GBK7824L DOA 07/01/2022

Dear Pauloong,

Owner have been chasing for the liability as he wish to repair the vehicle before CNY. Please kindly update if your insured reported the accident?

Thank you

Best Regards,

*Enny Lee*

Claims Executive

Mova Automotive Pte Ltd

Blk 1008 Bukit Merah Lane 3

#01-04/06/08

Singapore 159722

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**From:** Enny [<mailto:enny@nova.com.sg>]  
**Sent:** Tuesday, 18 January 2022 5:43 PM  
**To:** 'Enny'; 'Ye, Yong Kang Melvin'; 'Nitha'; 'Gnoh, Pau Loong'  
**Cc:** [jacelyn@nova.com.sg](mailto:jacelyn@nova.com.sg); 'Teo, Grace'  
**Subject:** RE: REF : CMTD2200107/GPL RE: TP CLAIMS - SLD1922U AGAINST GBK7824L DOA 07/01/2022

Dear Pauloong,

Any update on this case?

Thank you

Best Regards,

*Enny Lee*

Claims Executive  
Mova Automotive Pte Ltd  
Blk 1008 Bukit Merah Lane 3  
#01-04/06/08  
Singapore 159722  
Tel: 6272 3892 Fax: 6270 8314



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**From:** Enny [<mailto:enny@nova.com.sg>]  
**Sent:** Friday, 14 January 2022 7:33 PM  
**To:** 'Ye, Yong Kang Melvin'; 'Nitha'; 'Gnoh, Pau Loong'  
**Cc:** [jacelyn@nova.com.sg](mailto:jacelyn@nova.com.sg); 'Teo, Grace'  
**Subject:** RE: REF : CMTD2200107/GPL RE: TP CLAIMS - SLD1922U AGAINST GBK7824L DOA 07/01/2022

Dear Pauloong,

Please kindly assist to revert the liability for this case soonest possible.

Thank you

Best Regards,

*Enny Lee*

Claims Executive

Mova Automotive Pte Ltd

Blk 1008 Bukit Merah Lane 3

#01-04/06/08

Singapore 159722

Tel: 6272 3892 Fax: 6270 8314



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**From:** Ye, Yong Kang Melvin [<mailto:melvin.ye@sompo.com.sg>]**Sent:** Friday, 14 January 2022 10:09 AM**To:** Nitha**Cc:** [jacelyn@nova.com.sg](mailto:jacelyn@nova.com.sg); 'Enny'; Teo, Grace**Subject:** REF : CMTD2200107/GPL RE: TP CLAIMS - SLD1922U AGAINST GBK7824L DOA 07/01/2022

Our Reference: CMTD2200107/GPL

Your Reference: SLD1922U

**Without Prejudice**

Date: 14.01.2022

**Attention:****M/S MOVA AUTOMOTIVE PTE LTD**

Dear Nitha,

**ACCIDENT INVOLVING SLD1922U & GBK7824L ON 07.01.2022**

We refer to your Notice of Accident dated 13/01/2022.

Please be informed that Mr Gnoh Pau Loong is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Motor Surveyor		Surveyor	Selection (Indicate as tick)
1	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
		Adrian Ling	

2	Priority Services	Jimmy Lee	
3	Raleigh Services	Andrew Ow Yong	
5	FormTeam Consultancy	Frankie Pang	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020 till further notice](#)

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[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards  
**Melvin Ye**

**Claims Division**  
D: 6322 4667 | T: 6461 6555



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Nitha <[nitha@nova.com.sg](mailto:nitha@nova.com.sg)>

**Sent:** Thursday, January 13, 2022 6:37 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** [jacelyn@nova.com.sg](mailto:jacelyn@nova.com.sg); 'Enny' <[enny@nova.com.sg](mailto:enny@nova.com.sg)>

**Subject:** TP CLAIMS - SLD1922U AGAINST GBK7824L DOA 07/01/2022

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear All,

Kindly assign surveyor and revert officer in charge.

Thank you

Best Regards,

*Nitha*

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314

