

Meng Yan (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 17 January, 2022 3:31 PM
To: Nancy Lam; 'assignments'
Cc: Claims Dept of CTI; sur@lkkauto.com; Corene Chong; Celeste Ng; Hui Ting Tang
Subject: RE: SNM22D200384/C02/PC2576L/TANKL FW: Our client's vehicle no.GY2414L (HONG); Your insured's vehicle no. PC2576L (CHINA) DOA 14/01/2022 - PRI
Attachments: Hong Motor Service - Pre-Repair (CHINA)(GY2414L).pdf; DRAFT REPORT.pdf

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Nancy,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

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Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Nancy Lam <nancy@crossbordersllc.com>
Sent: Monday, January 17, 2022 3:26 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>

Subject: SNM22D200384/C02/PC2576L/TANKL FW: Our client's vehicle no.GY2414L (HONG); Your insured's vehicle no. PC2576L (CHINA) DOA 14/01/2022 - PRI

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Due to the current COVID 19 situation, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower.

Dear Kah Leong

1. We refer to your email as below:
2. Our client objects appointing your surveyors as a single joint expert.
3. We propose one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:-
 - a) Marc Ananda United Appraisal and Management Pte Ltd
 - b) Dennis Yap PAL'S Appraiser Pte Ltd
 - c) Yap Teck Lee LCW Appraiser Pte Ltd
 - d) Yap Teck Chye MC-Coy Appraiser Pte Ltd
 - e) Dixon Yeo Treasure Appraiser Pte Ltd
 - f) Andrew How Prominent Appraiser Services
 - g) Alan Cheong K.H. C L Appraiser Pte Ltd
 - h) T.T. Rajan ST Appraisal Services
 - i) Sebastian Lim Constanct Appraiser Services
 - j) Aeon Auto Consultants LLP
4. Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank You.

Regards
Nancy
TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Monday, 17 January 2022 3:21 pm

To: nancy@crossbordersllc.com; Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200384/C02/PC2576L/TANKL FW: Our client's vehicle no.GY2414L (HONG); Your insured's vehicle no. PC2576L (CHINA) DOA 14/01/2022 - PRI

Without Prejudice

Dear Nancy,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, January 17, 2022 3:04 PM

To: nancy@crossbordersllc.com; Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200384/C02/PC2576L/TANKL FW: Our client's vehicle no.GY2414L (HONG); Your insured's vehicle no. PC2576L (CHINA) DOA 14/01/2022 - PRI

Without Prejudice

Save as to costs

Dear Kah Leong,

Please conduct PRS for GY2414L.

Note: officer in charge Tan Kah Leong 63896193.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Nancy Lam <nancy@crossbordersllc.com>
Sent: Friday, 14 January 2022 5:23 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>
Subject: Our client's vehicle no.GY2414L (HONG); Your insured's vehicle no. PC2576L (CHINA) DOA 14/01/2022 - PRI

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Dear Sirs

1. Please find attached our PRI notice dated 14 January 2022 for your kind attention

Thank You.

Regards
Nancy
TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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