

RE: ACCIDET INVOLVING VEHICLE SKT 5674 K AD YOUR INSURED SMB 165 T ON 10/1/22

MTPRI <MTPRI@smrt.com.sg>

Thu 31/3/2022 9:33 AM

To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>

Our REF: BUS/01/22/7010/KC

Dear Dennis,

Kindly note that our ref is BUS/01/22/7010/KC

Case owner for this case is Ms Karen Chan (siauchin.chan@strides.com.sg)

We note that third party's vehicle nbr should be SKT5764K.

Thank you.

Regards,

ashlenelee

Ashlene Lee

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg<https://www.smrt.com.sg/Compliment>www.stridesmobility.sg Strides

From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>**Sent:** Wednesday, 30 March 2022 8:55 pm**To:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>; MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>**Subject:** Re: ACCIDET INVOLVING VEHICLE SKT 5674 K AD YOUR INSURED SMB 165 T ON 10/1/22**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

Please provide your ref no.

Note: the vehicle number should be SKT 5764K

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 26 January 2022 3:11 pm
To: 'MTPRI' <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: ACCIDET INVOLVING VEHICLE SKT 5674 K AD YOUR INSURED SMB 165 T ON 10/1/22

Dear Hua Yen,

Noted with thanks.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Wednesday, 26 January, 2022 12:04 PM
To: assignments@lkkauto.com; SUR <sur@lkkauto.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Claims <claims@premiumauto.com.sg>
Subject: FW: ACCIDET INVOLVING VEHICLE SKT 5674 K AD YOUR INSURED SMB 165 T ON 10/1/22

Dear Summer,

Kindly follow up.

Thanks & Regards
Hua Yen

From: Claims <claims@premiumauto.com.sg>
Sent: 25 January 2022 13:11
To: 'Caroline Cabrera' <Caroline@msfirstcapital.com.sg>; MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; 'Esther Lim' <EstherLim@msfirstcapital.com.sg>; claims@premiumauto.com.sg
Subject: RE: ACCIDET INVOLVING VEHICLE SKT 5674 K AD YOUR INSURED SMB 165 T ON 10/1/22

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Dear all,

May I know who shall I liaise with for the survey ?

Thank you
Best Regards,

Zoey Kum
Claims Advisor**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183**e.** claims@premiumauto.com.sg **w.** www.audi.com.sg**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223**Email Disclaimer**

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From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>**Sent:** Monday, 17 January 2022 12:10 PM**To:** 'MTPRI' <MTPRI@smrt.com.sg>**Cc:** Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <OngHuaYen@smrt.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>; claims@premiumauto.com.sg**Subject:** FW: ACCIDET INVOLVING VEHICLE SKT 5674 K AD YOUR INSURED SMB 165 T ON 10/1/22

Dear Hua Yen,

PRI for your handling.

Thank you & Regards,
Caroline Cabrera
Motor Claims**MS First Capital Insurance Ltd**

36 Robinson Road #16-01 City House | Singapore 068877 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

A member of **MS&AD** INSURANCE GROUP

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Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

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If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours
and some of us are on Work From Home arrangement.
However, we are actively working to support our clients and partners.

We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, January 17, 2022 10:57 AM
To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: ACCIDET INVOLVING VEHICLE SKT 5674 K AD YOUR INSURED SMB 165 T ON 10/1/22

Dear all,

Kindly assist in the liability clearance for above mentioned case. We are in the opinion that our client is not the proximate cause of the accident.

Therefore, we propose for direct settlement at 100% liability clearance in our clients favour.

Please advise who the officer in-charge we shall liaise with.

Attached are the GIA report for your reference and we will send you the estimate once it is ready.

Suvrey TBC.

Thank you.

Best Regards,
Jennis Tan
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
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