

Meng Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 17 January, 2022 2:47 PM
To: Thiam Heng Huat; 'SUR'; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: SNM22D200389/C02/GBL2012R/TOHHS / FW: REQUEST FOR PRS - FBE9404J
YOUR INSURED: GBL2012R DOA: 13.01.22
Attachments: 9404 - DIRECT ASIA.pdf; receipt-20220114-152850.pdf; LOA.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Thiam Heng Huat <thh176@yahoo.com>
Sent: Monday, 17 January 2022 2:46 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: Re: SNM22D200389/C02/GBL2012R/TOHHS / FW: REQUEST FOR PRS - FBE9404J YOUR INSURED: GBL2012R DOA: 13.01.22

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jenny,

Please arrange for Kenneth Kong (LKK) to conduct the survey.

Warmest regards,
Steven
Thiam Heng Huat Pte Ltd
82636295

On Monday, 17 January 2022, 02:44:25 pm SGT, Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D200389/C02/GBL2012R/tohhs
Your reference: FBE9404J

Dear Sirs / Madam,

ACCIDENT INVOLVING GBL2012R & FBE9404J on 13/01/2022

We refer to your email of 14/01/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Alfred Toh 6389 6183 and email us at claimsdept@sg.cntaiping.com

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 17 January 2022 2:40 pm

To: thh176@yahoo.com; Alfred Toh <alfred.toh@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D200389/C02/GBL2012R/TOHHS / FW: REQUEST FOR PRS - FBE9404J YOUR INSURED: GBL2012R DOA: 13.01.22

Without Prejudice

Dear Jenny,

Please conduct PRS for FBE9404J.

Note: officer in charge Alfred Toh 63896183.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Thiam Heng Huat <thh176@yahoo.com>
Sent: Friday, 14 January 2022 3:33 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: REQUEST FOR PRS - FBE9404J YOUR INSURED: GBL2012R DOA: 13.01.22

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Dear Motor Claims Team,

We refer to the attachments.

Kindly assist to register our client's TP claim and let us have your list of nominated surveyors within the next 2 working days from date of this email.

Please respond soonest possible.

Warmest regards,
Steven
Thiam Heng Huat Pte Ltd
82636295