## RE: VC014970 TP CLAIM YOUR REF EY1111R

## Admin-D (LKKAuto) <admin-d@lkkauto.com>

Mon 1/17/2022 2:40 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'claims-singapore' <claims-singapore@qbe.com>

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi

Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of

claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jenny Toh <jenny.toh@qbe.com> Sent: Monday, 17 January, 2022 2:27 PM

To: 'assignments' <assignments@lkkauto.com> Cc: claims-singapore <claims-singapore@qbe.com> Subject: VC014970 TP CLAIM YOUR REF EY1111R

Dear all

Kindly assist to survey the third party vehicle, contact as per below:-

Kindly get a chinese surveyor.

Thank you.

## Jenny Toh

Senior Assistant

Claims | Asia

1 Wallich Street, #35-01, Guoco Tower, Singapore 078881

+65 64771225

Website LinkedIn **Twitter** 











SBR Management Excellence Awards 2021 - Innovator of the Year & Team of the Year - General Insurance, Singapore

Insurance Asia Awards 2021 - Claims Initiative of the Year, Singapore Insurance Business Asia List - Elite Women 2021, Asia and Top Insurance Workplaces 2020, Asia AustCham Singapore Business Awards - Business Excellence Award 2021 and Digital Capability Award 2020, Singapore

I work flexibly and may send emails outside normal working hours. If you have received an email from me outside of your normal business hours I am not expecting you to read or respond unless it is urgent.

From: Alfred Quah <a href="mailto:alfredautoss@gmail.com">alfredautoss@gmail.com</a>> Sent: Saturday, 15 January 2022 10:25 pm

To: <a href="mailto:claims-singapore@qbe.com">claims-singapore@qbe.com</a>

Subject: Fwd: TP CLAIM YOUR REF EY1111R

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

[WITHOUT PREJUDICE SAVE AS TO COSTS]

Thank you.

Best Regards,

Alfred QUAH (Mr) Alfred Auto Services & Supplies

ACRA: 391089/00E

HP/WhatsApp: 9145-4773

Tel: 6483-4586 Fax: 6483-4882

Email: alfredautoss@gmail.com

Address: 5035 Ang Mo Kio Industrial Park 2, #01-351,

Singapore 569538

----- Forwarded message ------

From: Alfred Quah <a li>alfredautoss@gmail.com></a>

Date: Sat, Jan 15, 2022 at 9:32 PM Subject: TP CLAIM YOUR REF EY1111R

To: < singapore@qbe.com>

QBE INSURANCE (SINGAPORE) PTE LTD 1 WALLICH STREET # 35-01 GUOCO TOWER SINGAPORE 078881 TEL 62246633 FAX 65333270

MOTOR CLAIM DEPARTMENT

[WITHOUT PREJUDICE SAVE AS TO COSTS]

ACCIDENT INVOLVING SJR663Z AND EY1111R ON 12/01/2022 AT 15.10hr AT AMK AVE2 AND AVE 7 INTERSACTER .

## **DEAR SIRS**

We act for Cheah Geok Tseng whose vehicle SJR663Z Was damaged in the above accident as a result of the accident our client's vehicle was damaged before our client proceeded to repair the damaged vehicle. Please let us know within 2 working days of your receipt of this notice whether you like to conduct a ( PRE-REPAIR SURVEY )

OUR CLIENT VEHICLE IS AT THE FOLLOWING ADDRESS

**ALFRED AUTO SERVICES & SUPPLIES** BLK 5035 # 01-351 ANG MO KIO IND PK 2 SINGAPORE 569538 PERSON IN CHARGE ALFRED QUAH @ 91454773

IN COMPLIANCE WITH NIMA PROTOCOL PLEASE LET US HAVE YOUR 10 SURVEYORS.

IF WE DO NOT RECEIVE ANY REPLY FROM YOU WITHIN THE STIPULATED TIME LINE OUR CLIENT SHALL PROCEED TO REPAIR THE VEHICLE WITHOUT FURTHER REFERENCE TO YOU

Thank you.

Best Regards,

Alfred QUAH (Mr) Alfred Auto Services & Supplies ACRA: 391089/00E

HP/WhatsApp: 9145-4773

Tel: 6483-4586 Fax: 6483-4882

Email: alfredautoss@gmail.com

Address: 5035 Ang Mo Kio Industrial Park 2, #01-351,

Singapore 569538

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