# **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 2 March 2022 5:48 PM

To: David Ang

Cc: Admin A; Marcus Chua (LKKAuto); Jaslin Kok (LKK Auto)

Subject: RE: ACCIDENT ON: 15/01/22, INVOLVING CLIENT'S (SMU 8898 J) & THIRD PARTY

(GR 777 P) INSURED BY CHINA TAIPING, ALONG NEWTON CIRCUS BUKIT TIMAH

EXIT \*\*\* LKK REF: CC6/CTI22000591/Ura3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We have appealed your matter to our principal for further reviewed. However we regret to inform you that we have our principal instruction to maintain rejection.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: David Ang <hupmotor@gmail.com> Sent: Wednesday, 2 March 2022 1:46 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>; Jaslin Kok (LKK Auto)

<iaslinkok@lkkauto.com>

**Subject:** Re: ACCIDENT ON: 15/01/22, INVOLVING CLIENT'S (SMU 8898 J) & THIRD PARTY (GR 777 P) INSURED BY CHINA TAIPING, ALONG NEWTON CIRCUS BUKIT TIMAH EXIT \*\*\* LKK REF: CC6/CTI22000591/Ura3

Dear Hsiao Tong,

We refer to our email on: 22/02/22, yesterday is the due date, Kindly revert your offer for settlement, Failing, case will be handled by client's solicitors, Beyond our control.

Dear Hsiao Tong,
Kindly revert & confirm the settlement for above reference claims by the next (7) days, As client's had been looking for further action by solicitors, Beyond our control.
On Thu, 10 Feb 2022 at 13:49, Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> > wrote:
Without Prejudice
Hi Mr David,
Attached as requested.
"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed inferred from this negotiation of terms/settlement.
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."
"Wishing You Happiness & Prosperity Chinese New Year 2022"
Best Regards,
Hsiao Tong, Chew (Ms)   Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197   Email: chewht@lkkauto.com
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25   S(408933)

On Tue, 22 Feb 2022 at 13:57, David Ang <<u>hupmotor@gmail.com</u>> wrote:

From: David Ang < hupmotor@gmail.com > Sent: Thursday, 10 February 2022 11:02 AM To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com > Cc: Admin A < admin-a@lkkauto.com >; Marcus Chua (LKKAuto) < MarcusChua@lkkauto.com >; Jaslin Kok (LKK Auto < jaslinkok@lkkauto.com >
Subject: Re: ACCIDENT ON: 15/01/22, INVOLVING CLIENT'S (SMU 8898 J) & THIRD PARTY (GR 777 P) INSURED BY CHINA TAIPING, ALONG NEWTON CIRCUS BUKIT TIMAH EXIT *** LKK REF: CC6/CTI22000591/Ura3
Dear Hsiao Tong,
Kindly forward me the third party video footage, as your insurer rejected our claims, need to update client for further action,
On Tue, 8 Feb 2022, 12:16 pm Hsiao Tong (LKKAuto), < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> > wrote:
Without Prejudice
Dear Sirs/Mdm,  Attached is a copy of our insured accident report and video for your easy reference. It shows that your client
changed lane and collided with our insured vehicle.
In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.
Thank you.
"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed inferred from this negotiation of terms/settlement.
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

## "Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

 $\rm HQ:Blk$ 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Monday, 7 February 2022 1:43 PM

To: David Ang < hupmotor@gmail.com >; Hsiao Tong (LKKAuto) < chewht@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>; Marcus Chua (LKKAuto) < MarcusChua@lkkauto.com>; Jaslin Kok (LKK

Auto) < iaslinkok@lkkauto.com >

Subject: RE: ACCIDENT ON: 15/01/22, INVOLVING CLIENT'S (SMU 8898 J) & THIRD PARTY (GR 777 P) INSURED BY

CHINA TAIPING, ALONG NEWTON CIRCUS BUKIT TIMAH EXIT \*\*\* LKK REF: CC6/CTI22000591/Ura3

Dear Sir / Madam,

Thank you for your email.

## Hi HT,

## Kindly assist in absence of Jaslin.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: David Ang < <a href="mailto:hupmotor@gmail.com">hupmotor@gmail.com</a>>
Sent: Monday, 7 February, 2022 1:03 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>; Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>; Jaslin Kok (LKK

Auto) < jaslinkok@lkkauto.com>

Subject: Re: ACCIDENT ON: 15/01/22, INVOLVING CLIENT'S (SMU 8898 J) & THIRD PARTY (GR 777 P) INSURED BY

CHINA TAIPING, ALONG NEWTON CIRCUS BUKIT TIMAH EXIT \*\*\* LKK REF: CC6/CTI22000591/Ura3

Dear Sirs,

Kindly revert & confirm for direct settlement, as owner are chasing us, failing, client's will hand over to her solicitors to settle,

On Tue, 18 Jan 2022 at 16:38, Mei Kwan (LKKAuto) < Meikwan@lkkauto.com > wrote:

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident.

## Please provide us the following.

- evidence i.e. video and scene photo
- PIR result (if any)

Our respective case handler, Jaslin will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

## LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Sent: Monday, 17 January, 2022 5:20 PM  To: 'David Ang' < hupmotor@gmail.com >; Admin A < admin-a@lkkauto.com >; Marcus Chua (LKKAuto) <marcuschua@lkkauto.com></marcuschua@lkkauto.com>
Cc: assignments <assignments@lkkauto.com> Subject: RE: ACCIDENT ON: 15/01/22, INVOLVING CLIENT'S (SMU 8898 J) &amp; THIRD PARTY (GR 777 P) INSURED BY CHINA TAIPING, ALONG NEWTON CIRCUS BUKIT TIMAH EXIT</assignments@lkkauto.com>
Dear David,
Thank you for the assignment.
"Wishing You Happiness & Prosperity Chinese New Year 2022"
Best Regards,
Yan   Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434   email: assignments@lkkauto.com   fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25   S(408933)
From: David Ang < hupmotor@gmail.com > Sent: Monday, 17 January, 2022 4:52 PM To: marcuschua < marcuschua@lkkauto.com >; Team A < admin-a@lkkauto.com > Cc: assignments < assignments@lkkauto.com > Subject: RE: ACCIDENT ON: 15/01/22, INVOLVING CLIENT'S (SMU 8898 J) & THIRD PARTY (GR 777 P) INSURED BY CHINA TAIPING, ALONG NEWTON CIRCUS BUKIT TIMAH EXIT
Dear Sirs,

From: Admin-D (LKKAuto) <a href="mailto:admin-d@lkkauto.com">admin-d@lkkauto.com</a>>

Attach our estimate bill, LTA third party insurer search fee, client's GIA report, Police report, insurance certificate & log card for your reference & attention,

We had assign your in-house surveyor (Mr Marcus Chua) to survey the client's damaged vehicle on today,

Kindly revert & confirm client's third party claims liability, reference & OIC, as we are looking for direct settlement.

**Best Regards David Ang** 

Tel: 6784 0039, Fax: 6784 0076, HP: 9815 4655

Mailing Address:

**Hup Motor Trading & Service** Blk 9004 Tampines St 93 #01-120 Singapore 528838

**Best Regards David Ang** 

Tel: 6784 0039, Fax: 6784 0076, HP: 9815 4655

Mailing Address :

**Hup Motor Trading & Service** Blk 9004 Tampines St 93

#01-120

Singapore 528838

**Best Regards David Ang** 

Tel: 6784 0039, Fax: 6784 0076, HP: 9815 4655

Mailing Address:

**Hup Motor Trading & Service** Blk 9004 Tampines St 93

#01-120

Singapore 528838

**Best Regards** David Ang

Tel: 6784 0039, Fax: 6784 0076, HP: 9815 4655

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