

**Veron Chen (LKKAUTO)**

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Friday, 28 January 2022 10:47 AM  
**To:** Veron Chen (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: SKD9450Z - Own Insurance claim

## Lonpac External - General

Our Ref: 21/22/22/VP05/025375

Dear Veron,

Please proceed to authorized as adjusted.

There is no excess applicable.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Friday, 28 January 2022 9:09 am  
**To:** MT\_Claim\_SG <mt\_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; SUR <sur@lkkauto.com>  
**Subject:** FW: SKD9450Z - Own Insurance claim

Dear Gerald,

Any update on approval ?

Please provides claim number and policy excess

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 26 January 2022 3:28 PM  
**To:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: SKD9450Z - Own Insurance claim

Dear Gerald,

Enclosed preliminary revised of vehicle SKD 9450Z

Date of survey: 26/1/2022

Number of days (estimated) : 5 days

**We have Not authorise repair.**

**Kindly let us have your approval, provides claim number and policy excess please.**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

Sent: Monday, 17 January 2022 2:42 PM

To: 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

Cc: 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

Subject: RE: SKD9450Z - Own Insurance claim

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy.

Any inconvenience caused is much regretted.

-----Original Message-----

From: GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

Sent: Saturday, 15 January, 2022 9:48 AM

To: 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

Cc: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

Subject: FW: SKD9450Z - Own Insurance claim

Lonpac External - General

Our Ref : TBA

Dear Summer,

FYA. There is no excess applicable under Section I.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

-----Original Message-----

From: Chua Kee Sin <chua.kee.sin@simedarby.com.sg>

Sent: Friday, 14 January 2022 5:16 pm

To: MT\_Claim\_SG <mt\_claim@lonpac.com>

Cc: Cresendo Llorca Lagman <cresendo.lagman@simedarby.com.sg>

Subject: SKD9450Z - Own Insurance claim

Dear Lonpac Insurance officer,

Kindly refer to the attach file for your arrangement surveyor on the 26.01.2022 Wednesday

Own claim under car plate no SKD9450Z.

Thank you  
Best regards

Chua Kee Sin  
Senior Customer Service Advisor  
Body and Paint

BMW  
Performance Motors Ltd  
Performance Munich Autos  
TEL: +65 1800 2255 269  
DDI: +65 6319 0110  
FAX: +65 6479 4601  
Mobile: +65 9116 5200  
Address : 303 Alexandra Road, Singapore 159941  
Email: chua.kee.sin@simedarby.com.sg

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.bmw.com.sg%2F&data=04%7C01%7Cgeraldpoh%40lonpac.com%7C232401f208a2464930d308d9d73e85ce%7C68cd7946a8a747258a38520eff67a3e6%7C0%7C0%7C637777486078667468%7CUnknown%7CTWFpbGZsb3d8eyJWljoIMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IjEhaWwiLCJXVCI6Mn0%3D%7C3000&data=%2Fgu2yH%2FdFbwf9QFp0rZkEbv6saf6BbRPecyyNqqLZgQ%3D&reserved=0>

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