

Meng Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Friday, 14 January, 2022 5:46 PM
To: Ninja; 'SUR'; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: SNM22D200173/C02/SLM2086D/TOHHS / FW: Accident involving SKC9853A and SLM2086D on 06/01/2022@1755HRS at CTE towards AMK
Attachments: SKC3853A_Full_accident_report_8245203_07-01-2022_152854.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Ninja <ninja@bhauto.com.sg>
Sent: Friday, 14 January 2022 5:41 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: RE: SNM22D200173/C02/SLM2086D/TOHHS / FW: Accident involving SKC9853A and SLM2086D on 06/01/2022@1755HRS at CTE towards AMK

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Hi,

I will choose Mr Kenneth Kong.

Best Regards,



BH AUTO SERVICES PTE LTD

BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-111/113/115/117
SINGAPORE 575636 TEL: (65) 6559 8944 FAX: (65) 6269 2404
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From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Friday, January 14, 2022 5:32 PM
To: Ninja <ninja@bhauto.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: SNM22D200173/C02/SLM2086D/TOHHS / FW: Accident involving SKC9853A and SLM2086D on 06/01/2022@1755HRS at CTE towards AMK

Without Prejudice

Our reference: SNM22D200173/C02/SLM2086D/tohhs
Your reference: SKC9853A

Dear Sirs / Madam,

ACCIDENT INVOLVING SLM2086D & SKC9853A on 06/01/2022

We refer to your email of 12/01/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Alfred Toh 6389 6183 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 14 January 2022 5:24 pm
To: 'ninja@bhauto.com.sg' <ninja@bhauto.com.sg>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D200173/C02/SLM2086D/TOHHS / FW: Accident involving SKC9853A and SLM2086D on 06/01/2022@1755HRS at CTE towards AMK

Without Prejudice

Dear Jenny,

Please conduct PRS for SKC9853A.

Note: officer in charge Alfred Toh 63896183.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Ninja <ninja@bhauto.com.sg>
Sent: Thursday, 13 January 2022 4:19 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Fwd: Accident involving SKC9853A and SLM2086D on 06/01/2022@1755HRS at CTE towards AMK

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Your Vehicle: SLM2086D **WITHOUT PREJUDICE**

Our Vehicle: SKC9853A

Dear Sir/Mdm,

We would like to **arrange survey** of the above mentioned accident vehicle.

Please refer to file attached on the copy of Accident Report and Accident photos for the **assessment of liability: liability check.**

Appreciate awaiting for your favourable reply asap. Please kindly assist.

Please be informed that the said vehicle can be inspected at:

BH Auto Services Pte Ltd
Blk 1 Sin Ming Industrial Estate Sector C #01-111 to 117 Singapore 575636

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday and/ or Public Holiday, the said workshop will commence repairs thereafter without any further notice or reference to you.

P/S: Vehicle is currently in the workshop

Greatly appreciate it. Thank you and have a nice day.

PW: SKC9853A1080G

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From: Ninja
Sent: Wednesday, January 12, 2022 2:01:32 PM
To: claimsdept@sg.cntaiping.com <claimsdept@sg.cntaiping.com>
Cc: BHAS - Eric Cheong <eric@bhauto.com.sg>
Subject: Accident involving SKC3853A and SLM2086D on 05/01/2022@1755HRS at CTE towards AMK

Your Vehicle: SLM2086D **WITHOUT PREJUDICE**

Our Vehicle: SKC3853A

Dear Sir/Mdm,

We would like to **arrange survey** of the above mentioned accident vehicle.

Please refer to file attached on the copy of Accident Report and Accident photos for the **assessment of liability: liability check.**

Appreciate awaiting for your favourable reply asap. Please kindly assist.

Please be informed that the said vehicle can be inspected at:

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P/S: Vehicle is currently in the workshop

Greatly appreciate it. Thank you and have a nice day.

PW: SKC9853A1080G

Best Regards,

Ninja Lo

Claim Department



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