

## Meng Yan (LKK Auto)

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**From:** Assessment Dept <assessment\_ral@bifrostauto.com>  
**Sent:** Friday, 14 January, 2022 4:54 PM  
**To:** Adeline Chng  
**Cc:** assignments; Claims Dept; Joseph Koh; Claims Dept of CTI  
**Subject:** Re: SNM22D200277/C02/GBK5478R/CHNGPW / RE: Accident involving SKB 8387 R & GBK 5478 R on 10/01/2022 (PRE-REPAIR SURVEY REQUEST)  
**Attachments:** SKB 8387 R - DRAFT REPORTING.pdf

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Attached is the draft as the GIA is not ready yet.

Thank you.

*Regards,*

Dennis Ting  
Motor Claims Department  
Tel: 9385 5409

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

On Fri, 14 Jan 2022 at 17:15, Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)> wrote:

**Without Prejudice, Save as to Costs**

Dear Dennis

Please provide us with a copy of your client's GIA report.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Adeline Chng

**Sent:** Friday, January 14, 2022 5:15 PM

**To:** Assessment Dept <[assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>; Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D200277/C02/GBK5478R/CHNGPW / RE: Accident involving SKB 8387 R & GBK 5478 R on 10/01/2022 (PRE-REPAIR SURVEY REQUEST)

**Without Prejudice, Save as to Costs**

Dear LKK

Please refer to below email and liaise with third party workshop.

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**Thank you.**

**Adeline Chng**

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**From:** Assessment Dept <[assessment\\_ral@bifrostable.com](mailto:assessment_ral@bifrostable.com)>

**Sent:** Friday, January 14, 2022 4:50 PM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Claims Dept <[claims\\_rar@bifrostable.com](mailto:claims_rar@bifrostable.com)>; Joseph Koh <[claims@bifrostable.com](mailto:claims@bifrostable.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Re: SNM22D200277/C02/GBK5478R/CHNGPW / RE: Accident involving SKB 8387 R & GBK 5478 R on 10/01/2022 (PRE-REPAIR SURVEY REQUEST)

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WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK to conduct the survey.

Thank you.

*Regards,*

Dennis Ting

Motor Claims Department

Tel: 9385 5409

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

On Fri, 14 Jan 2022 at 17:11, Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)> wrote:

**Without Prejudice, Save as to Costs**

Our reference: **SNM22D200277 C02/GBK5478R /Chngpw**

Your reference: SKB8387R

Dear Sirs

**ACCIDENT INVOLVING GBK5478R & SKB8387R ON 10/01/2022**

We refer to your email of 14/01/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop. Please provide us with a copy of your client's GIA report.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)

3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3.If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4.As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5.As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, January 14, 2022 3:06 PM  
**To:** 'Assessment Dept' <[assessment\\_ral@bifrostable.com](mailto:assessment_ral@bifrostable.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Cc:** Claims Dept <[claims\\_rar@bifrostable.com](mailto:claims_rar@bifrostable.com)>; Joseph Koh <[claims@bifrostable.com](mailto:claims@bifrostable.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D200277/C02/GBK5478R/CHNGPW / RE: Accident involving SKB 8387 R & GBK 5478 R on 10/01/2022 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Adeline,

Please conduct PRS for SKB 8387 R.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Assessment Dept <[assessment\\_ral@bifrostable.com](mailto:assessment_ral@bifrostable.com)>

**Sent:** Friday, 14 January 2022 11:32 am

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Claims Dept <[claims\\_rar@bifrostable.com](mailto:claims_rar@bifrostable.com)>; Joseph Koh <[claims@bifrostable.com](mailto:claims@bifrostable.com)>

**Subject:** Accident involving SKB 8387 R & GBK 5478 R on 10/01/2022 (PRE-REPAIR SURVEY REQUEST)

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Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, BENJAMIN PAUL TAN (DECEASED) to notify you of the aforesaid accident involving our client's vehicle SKB8387R and your insured's vehicle GBK5478R on 10/01/2022 at 1759HRS along 678A CHOA CHU KANG CRESCENT, MSCP, DECK 2A LOT 117

This serves as a **NOTICE** that we are claiming against GBK5478R for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875



**Contact Person:** DENNIS TING ( 93855409)

**Contact Email:** [claims\\_rar@bifrostable.com](mailto:claims_rar@bifrostable.com)

VEH IN (Date & Time) : 14/01/2022

PRS ARRANGEMENT (Date & Time) : 18/01/2022 after 1400hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

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DENNIS TING

Motor Claims Department

Tel: 9385 5409