

Re: SNM22D200450/C02/SMU7726D/TANKL / FW: Direct Settlement - Accident Involving SMU 7726D (OI : CTI - SNM22D200450/C02/TANKL) and SLS 7740J (TP : LKK REF - CC6/CTI22000576/g3) on 16/01/2022

Su Li (LKK Auto) <suli@lkkauto.com>

Mon 1/24/2022 6:33 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLS 7740J at M/s AUTOMOTIVE REPAIR CENTRE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Monday, January 24, 2022 6:06 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D200450/C02/SMU7726D/TANKL / FW: Direct Settlement - Accident Involving SMU 7726D (OI : CTI - SNM22D200450/C02/TANKL) and SLS 7740J (TP : LKK REF - CC6/CTI22000576/g3) on 16/01/2022

[Confidential]

Dear Su Li,

We refer to your email below.

Attached is a copy of our insured's accident report for your necessary action.

Please seek our mandate before any claims settlement.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, January 24, 2022 11:25 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SNM22D200450/C02/SMU7726D/TANKL / FW: Direct Settlement - Accident Involving SMU 7726D (OI : CTI - TBA) and SLS 7740J (TP : LKK REF - CC6/CTI22000576/g3) on 16/01/2022

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Tuesday, January 18, 2022 2:49 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D200450/C02/SMU7726D/TANKL / FW: Direct Settlement - Accident Involving SMU 7726D (OI : CTI - TBA) and SLS 7740J (TP : LKK REF - CC6/CTI22000576/g3) on 16/01/2022

Dear Su Li,

We refer to your email below.

We regret that our insured has yet to report the accident.

We will inform our insured to file the accident report for us to handle the matter.

Thank you.

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Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, January 18, 2022 11:19 AM
To: suli@lkkauto.com; admin-a@lkkauto.com; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM22D200450/C02/SMU7726D/TANKL / FW: Direct Settlement - Accident Involving SMU 7726D (OI : CTI - TBA) and SLS 7740J (TP : LKK REF - CC6/CTI22000576/g3) on 16/01/2022

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D200450/C02/SMU7726D/TANKL.

Dear Kah Leong,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Monday, 17 January 2022 12:23 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMU 7726D (OI : CTI - TBA) and SLS 7740J (TP : LKK REF - CC6/CTI22000576/g3) on 16/01/2022

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Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s AUTOMOTIVE REPAIR CENTRE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Note : no survey done yet.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured' s GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd