

RE: TP / 268001 SLZ 4483J SEEK MANDATE

Elaine Ngu <elaine_ngu@sg.msig-asia.com>

Mon 20/6/2022 11:12 AM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: Christina Wong <Christina_Wong@sg.msig-asia.com>; Sharon Tan Chow Yen <sharon_tancy@sg.msig-asia.com>

Dear Denise

Repairer agreed to compromise repair cost at lump sum \$20,000.

Please proceed to finalise with repairer and submit your report in Merimen.

Regards,

*Have a great week ahead!***Elaine Ngu**

Senior Executive, Claims Services (Motor)

Direct line +65 6594 2540 | Direct fax +65 6225 7402 | elaine_ngu@sg.msig-asia.com**MSIG Insurance (Singapore) Pte Ltd** 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T:+65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg-
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Please note that our Customer Service Centre will accept walk-ins by appointments only. For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at msig.com.sg.

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**MSIG Insurance (Singapore) Pte. Ltd.** 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | www.msig.com.sg | Follow us on [@MSIG_SG](https://twitter.com/MSIG_SG)A member of **MS&AD** INSURANCE GROUP**From:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>**Sent:** Thursday, 16 June 2022 5:22 PM**To:** Christina Wong <Christina_Wong@sg.msig-asia.com>

Cc: Rajah Kumar <rajah_kumar@sg.msig-asia.com>

Subject: Re: TP / 268001 SLZ 4483J SEEK MANDATE

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Christina,

Repairer disagree on the offer of lump sum \$20,000/-

Our surveyor has tried his best to convince the repairer to accept after many attempts.

However, they are only willing to compromise at \$23,000/-.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Christina Wong <Christina_Wong@sg.msig-asia.com>

Sent: Tuesday, 14 June 2022 5:50 pm

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: Rajah Kumar <rajah_kumar@sg.msig-asia.com>

Subject: RE: TP / 268001 SLZ 4483J SEEK MANDATE

Hi Denise

Please offer \$20,000.00 Lump sum.

 Please note that our Customer Service Centre will accept walk-ins by appointments only. For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at msig.com.sg.

Best Regards

Christina Wong

Executive, Claims Services (Motor)

Direct line +65 6643 1311 | Direct fax +65 6225 7402 | christina_wong@sg.msig-asia.com



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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Tuesday, 14 June 2022 3:32 PM
To: Christina Wong <Christina_Wong@sg.msig-asia.com>
Subject: TP / 268001 SLZ 4483J SEEK MANDATE

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir/Madam,

Enclosed documents for your review SLZ 4483J

Please let us have your approval

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

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