

2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: ryderautoworkshop@gmail.com

Tel: 67418277 Fax: 67468277

GST REG NUMBER: 201635107M

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-06
Singapore 079120

28/1/2022

Attn: HSIAO TONG
Motor Claims Dept

LETTER OF DEMAND

Our Ref : GBB2096B (1067) Your Ref : -

Dear Sir,

VEHICLE # : GBB2096B
ACCIDENT INVOLVING : GBB2096B & GBE3594H ALONG MANDAI ROAD TOWARDS BKE EXIT
ON 15/1/22

COST OF REPAIR	\$5,500.00	(As agreed)
LOSS OF USE	\$960.00	{5 work days + 2 weekends + 1 day prs} x \$120
LTA & GIA SEARCH	\$36.45	

COST OF REPAIR ADD GST 7% \$385.00

TOTAL \$6,881.45

Six Thousand Eight Hundred Eighty-One Singapore Dollars and
Forty-Five Cents Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **RYDER AUTO PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$6,600.00** (Global Sum) for vehicle no. **GBB 2096B** that was damaged pursuant to the accident which occurred on **15/01/2022** (date) along **MANDAI RD TWDS BKE EXIT** (location) involving vehicle no/s **GBE 3594H**.

This is pursuant to the inspection conducted on **17/01/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **VEHICLE TRADING** (the third party claimant”) of vehicle no. **GBB 2096B** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBB 2096B** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 7 (day) of 4 (month) 2022 (year)



Signed by appointed surveyor

Ryder Auto Pte Ltd

Signed by “the workshop” (with chop)

my execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims arising from the same accident.

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GST REG NUMBER: 201635107M

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-06
Singapore 079120

28/1/2022

Attn: HSIAO TONG
Motor Claims Dept

TAX INVOICE

Our Ref : GBB2096B (1067) Your Ref : -

Dear Sir,

VEHICLE # : GBB2096B
ACCIDENT INVOLVING : GBB2096B & GBE3594H ALONG MANDAI ROAD TOWARDS BKE EXIT
ON 15/1/22

COST OF REPAIR \$5,500.00 (As agreed)

COST OF REPAIR ADD GST 7% \$385.00

TOTAL \$5,885.00

Five Thousand Eight Hundred Eighty-Five Singapore Dollars
Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 15 Jan 2022 / 11:54:37

Receipt Date/Time : 15 Jan 2022 / 11:54:36

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220115-000922

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - GBE3594H As at 15 Jan 2022/11:52:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - GBE3594H Enquiry Fee 20220115115417308704	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	agdza8nw		Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard #42-01b, Singapore 038989

Email: gears-support@shift-technology.com

GST Reg No: M400017735

UEN: S66SS0020G

TAX INVOICE

RYDER AUTO PTE LTD - CHUA CHEW
KOON

Invoice Number
GR-2022-000358

Invoice Issue Date
24 Jan 2022

Invoice Due Date
31 Jan 2022

Total Amount (S\$) 27.10
Total GST 7.00% (S\$) 1.90
Total Amount Incl. of GST (S\$) 29.00

Bill Type	Reference	Amount (S\$)	GST 7.00% (S\$)	Amount Incl. of GST (S\$)
Sale of Accident Report - Publ	24/01/2022,15/01/2022,GBB2096B,GBE3594H	27.10	1.90	29.00
		Total Amount (S\$)		27.10
		Total GST 7.00% (S\$)		1.90
		Total Amount Incl. of GST (S\$)		29.00

***This is a computer generated document.
No signature is required.***

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 24 January 2022 1:18 PM
To: hingsing66@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING GBE 3594H(AIG) AND GBB 2096B AT/ALONG 465 MANDAI ROAD TOWARDS BKE(CITY) ON 15/01/2022

24 Jan 2022

HING SING ENTERPRISE
Driver: LEE WEI SENG

[By Email Only]

Dear Sir/Madam,

You Ref: GBE3594H

Our Ref: CC6/AIG22000573/ps3

ACCIDENT INVOLVING GBE 3594H(AIG) AND GBB 2096B AT/ALONG 465 MANDAI ROAD TOWARDS BKE(CITY) ON 15/01/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from GBB2096B against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 Jan 2022 11:49	Clim Dtl Modified	Claimant's Name: -> -.	[A] Lee Su Li
2	17 Jan 2022 11:49	Clim Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	17 Jan 2022 11:49	Clim Created	Reg No: GBB2096B. Acct Date: 2022/01/15. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Ryder Auto Pte Ltd (HQ)	[A] Lee Su Li
4	17 Jan 2022 11:49	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	17 Jan 2022 11:49	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/01/26	[A] Lee Su Li
6	17 Jan 2022 11:49	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	17 Jan 2022 11:49	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	17 Jan 2022 11:49	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	17 Jan 2022 11:50	Label Added	(19):Fastlane.	[A] Lee Su Li
10	17 Jan 2022 11:50	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
11	19 Jan 2022 09:54	Clim Registration Modified	Acct Time:00:00:00->10:34:00.	[I] AIG OneClaim Integration User
12	19 Jan 2022 15:49	Clim Dtl Modified	Claimant's ID: -> 5XXXX958J.	[A] Lee Su Li
13	19 Jan 2022 15:49	Clim Veh Model Changed	(206086) -> (204898) TOYOTA HIACE 2.5 (A).	[A] Lee Su Li
14	26 Jan 2022 21:46	Adj Adjuster Assigned	ACCUSER4 -> Thevan Thomas Karthikesavan	[A] Lee Su Li
15	02 Mar 2022 15:27	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	02 Mar 2022 15:27	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	02 Mar 2022 15:27	Clim Dtl Modified	JPJ Reg. Date: -> 2008/09/26.	[A] JOANNE LEE KHANG MIN
18	02 Mar 2022 15:27	Clim Details Notified		[A] JOANNE LEE KHANG MIN
19	03 Mar 2022 09:52	Adj Mandate Request	Cur Req:6621.45:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$5,885.00 + (b)LOU(7days x \$100.00): \$700.00 + (c)Search fee: \$36.45 = Total: \$6,621.45 *5 recommendation repair days + 1Sunday + 1PRS = 7days *For your approval please.	[A] CHEW HSIAO TONG
20	30 Mar 2022 09:54	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/01/26	[I] MdNoor, Norsiah
21	30 Mar 2022 09:54	Adj Mandate Set	Approved:6621.45.	[I] MdNoor, Norsiah

Date From    Date To    Audit Type

ACTIVITY

[24/01/2022 13:18] CHEW HSIAO TONG:
100% B27

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2758433	17 Jan 2022 16:00:29	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific	GBB2096B	GBE3594H	11.00

					Insurance Pte. Ltd. (Express)			
2770638	02 Mar 2022 15:27:08	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBB2096B	GBE3594H	11.00