

## Shiau Chan (LKKAuto)

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**From:** MTCL@income.com.sg  
**Sent:** Friday, 1 April 2022 11:20 AM  
**To:** Shiau Chan (LKKAuto)  
**Subject:** RE: REQUEST CLAIMS NUMBER

Classification: *Restricted*

Hi

The claim was registered based on accident date 2/12/2021. You may want to change the format of your accident date for all future cases. Thank you.

YQ3898X / SMB3616P on 2 Dec 2021

Best regards

**Jamaliah Hashim**

Operations, Motor & Personal Lines



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**From:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
**Sent:** Friday, 1 April 2022 11:07 AM  
**To:** MTCL@income.com.sg  
**Subject:** RE: REQUEST CLAIMS NUMBER

Dear Sir/Madam,

Please take note that the accident date should be 02/12/2021 instead of 12/02/2021.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [MTCL@income.com.sg](mailto:MTCL@income.com.sg) <[mtcl@income.com.sg](mailto:mtcl@income.com.sg)>  
**Sent:** Tuesday, 22 March 2022 4:18 PM  
**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Subject:** RE: REQUEST CLAIMS NUMBER

Classification: *Restricted*

Hi

Claim ref as follows:-

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date
1	MT/1165878-001	SMRT BUSES LTD	SMB 3616P	YQ 3898X	'12

Best regards

**Jamaliah Hashim**

Operations, Motor & Personal Lines



**From:** Shiao Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Sent:** Tuesday, 22 March 2022 2:53 PM

**To:** [MTCL@income.com.sg](mailto:MTCL@income.com.sg)

**Subject:** FW: REQUEST CLAIMS NUMBER

Dear Sir/Mdm,

Please refer to the below:

### TP Claims against NTUC Income: Follow-Through Survey

Date : 22/03/2021

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date
1		SMRT BUSES LTD	SMB 3616P	YQ 3898X	'1

Best Regards,

**Shiao Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shiao Chan (LKKAuto)

**Sent:** Friday, 18 March 2022 9:39 AM

**To:** [MTCL@income.com.sg](mailto:MTCL@income.com.sg)

**Subject:** RE: REQUEST CLAIMS NUMBER

Dear Sir/Madam,

Please refer to the attached and advise.

Best Regards,

**Shiao Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [MTCL@income.com.sg](mailto:MTCL@income.com.sg) <[mtcl@income.com.sg](mailto:mtcl@income.com.sg)>  
**Sent:** Wednesday, 16 March 2022 2:08 PM  
**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Subject:** FW: REQUEST CLAIMS NUMBER

Classification: *Restricted*

Dear Sir/Madam,

For item number 1, at the time of accident 12.02.2021, vehicle is not insured with us. Pls check.

Thank you.

*\* In view of the stricter measures impose on the Covid-19 situation, we would strongly request you to email all claims document to us at [mtcl@income.com.sg](mailto:mtcl@income.com.sg) so that we can attend to it. You may wish to know that we would not be able to receive any documents send to our office at Trade Union House or any of our branches during this period.*

With Regards

**Samsia**

Senior Admin Assistant  
Operations, Motor & Personal Lines



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**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Tuesday, 15 March 2022 5:18 PM  
**To:** [MTCL@income.com.sg](mailto:MTCL@income.com.sg)  
**Subject:** REQUEST CLAIMS NUMBER

Dear Sir/Madam,

Please refer to the attachment.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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