

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 20 January 2022 10:17 AM
To: Crystabelle Tan Gek Peng (ECICS, Claims)
Cc: SUR
Subject: RE: SFR8000G OD claim - Ref : DMPC2200016H/CT

Dear Crystabelle,

We have re-submit mandate approval for p/p in merimen.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>
Sent: Thursday, 20 January 2022 10:06 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SFR8000G OD claim - Ref : DMPC2200016H/CT

Dear Veron

Please re-submit mandate approval for p/p in merimen and indicate in remarks.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Wednesday, 19 January 2022 8:27 pm
To: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SFR8000G OD claim - Ref : DMPC2200016H/CT

Dear Crystabelle,

Sorry for the typo error.

According to surveyor, there is No 2nd hand parts available.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 19 January 2022 5:27 PM

To: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: SFR8000G OD claim - Ref : DMPC2200016H/CT

Dear Crystabelle,

According to surveyor, there is 2nd hand parts available.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>

Sent: Wednesday, 19 January 2022 11:35 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: FW: SFR8000G OD claim - Ref : DMPC2200016H/CT

Dear Veron

As per below email refers.

Did surveyor do a check whether any 2nd hand parts able to source in the market?

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunus Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Grace <grace@ricardo.com.sg>

Sent: Wednesday, 19 January 2022 10:29 am

To: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>

Cc: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>

Subject: Re: SFR8000G OD claim

Hi Crystabelle,

We have received email from LKK Auto and instructed to repair SFR8000G on lump sum basis.
We have checked local 2nd hand part suppliers none of them have the part for this car model.
We seek your approval to confirm the repair for this car on part by part basis.
Thanks.

Kind Regards,

Grace Tan
Ricardo Auto Centre Pte Ltd

160 Sin Ming Drive #02-02/03
Sin Ming AutoCity
Singapore 575722

T: 6475 2112 (Main)

6460 9542 (DID)

F: 6475 4666

W: www.ricardo.com.sg

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