

Shiau Chan (LKKAUTO)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Tuesday, 5 April 2022 2:54 PM
To: 'Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)'
Cc: Shiau Chan (LKKAUTO); Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)
Subject: Our Ref : D22000156MFSH / RE: Preliminary Report for Approval: PRI for SKT8447G
- Our Insured: SHD6339T on 13.1.2022

Dear Ashlene,

Kindly proceed.

Thank you.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn.
No. 195000106C
A Member of  Insurance Group

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From: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>
Sent: Tuesday, 5 April 2022 12:16 pm
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>
Subject: FW: Preliminary Report for Approval: PRI for SKT8447G - Our Insured: SHD6339T on 13.1.2022

Dear Chris,

Preliminary Report for your approval.
Thank you.

Regards,

ashlenelee

Ashlene Lee
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg
<https://www.smrt.com.sg/Compliment>

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Tuesday, 5 April 2022 10:31 am

To: MTPRI <MTPRI@smrt.com.sg>; SUR <sur@lkkauto.com>

Cc: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>

Subject: Preliminary Report for Approval: PRI for SKT8447G - Our Insured: SHD6339T on 13.1.2022

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Dear Sir/Madam,

Enclosed herewith preliminary advice of SKT 8447G.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 17 January 2022 10:36 AM

To: 'MTPRI' <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)' <Ana.Magnaye@strides.com.sg>

Subject: RE: PRI for SKT8447G - Our Insured: SHD6339T on 13.1.2022

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: MTPRI <MTPRI@smrt.com.sg>

Sent: Monday, 17 January, 2022 10:20 AM

To: assignments@lkkauto.com; SUR <sur@lkkauto.com>

Cc: MTPRI <MTPRI@smrt.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>

Subject: FW: PRI for SKT8447G - Our Insured: SHD6339T on 13.1.2022

Ref: TAX/01/22/2021

Dear Ms Summer

Kindly survey on "Without Prejudice" basis.

TP: SKT8447G

Insured: SHD6339T

Workshop: BIFROST AUTO

Thank you.

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Aini Binte [<mailto:Aini@msfirstcapital.com.sg>]

Sent: Thursday, January 13, 2022 3:46 PM

To: MTPRI

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd); assessment_ral@bifrostauto.com; claims_rar@bifrostauto.com; claims@bifrostauto.com; Rachel Wu

Subject: PRI for SKT8447G - Our Insured: SHD6339T on 13.1.2022

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Dear Hua Yen

For PRI.

Thanks & Regards

Aini

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848

Fax: 6507 3849 | Company Reg. No. 195000106C

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Assessment Dept <assessment_ral@bifrostable.com>
Sent: Thursday, January 13, 2022 1:57 PM
To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>
Cc: Claims Dept <claims_rar@bifrostable.com>; Joseph Koh <claims@bifrostable.com>
Subject: Accident involving SKT 8447 G & SHD 6339 T on 13/01/2022 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, NG PUAY LENG to notify you of the aforesaid accident involving our client's vehicle SKT8447G and your insured's vehicle SHD6339T on 13/01/2022 at 0130hrs along 9 MOHAMED SULTAN ROAD CARPARK

This serves as a **NOTICE** that we are claiming against SHD6339T for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: DENNIS TING (9385 5409)

Contact Email: claims_rar@bifrostable.com

VEH IN (Date & Time) : 13/01/2022

PRS ARRANGEMENT (Date & Time) : 14/01/2022 after 1400hrs (Vehicle In)

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

DENNIS TING
Motor Claims Department
Tel: 9385 5409